Join The Institute of Internal Auditors–Ak-Sar-Ben Chapter on LinkedIn!
Become a member of the Ak-Sar-Ben Chapter Facebook page!

If you have any ideas for future newsletters or newsworthy notes, please email Victoria Holub by the 1st of each month.
Greetings IIA Ak-Sar-Ben Chapter Members!

Welcome to Fall! Pay no attention to the white dusting we had last week; it means nothing, as Winter does not officially start for another four weeks (☺). Looking at the forecast though, I believe there is still plenty of decent Fall temperatures remaining!

To recap the past couple months, we have had two successful chapter meetings with great attendance. In September, we had the pleasure of welcoming AuditBoard to Omaha where they presented on incorporating strategic and emerging risks into operational audits. There were many takeaways from this presentation and I am always a fan of discussing emerging risks. For October, we welcomed Eric Wojcik from Protiviti. Eric spoke to us on data analytics and process mining. This was an awesome presentation and, in terms of data analytics, this topic will also be covered in future meetings and/or upcoming seminars. Data analytics was one of the top rated topics that our members listed in the annual survey.

In addition to the chapter meetings, we held our annual student scholarship dinner in August. The scholarship dinner is hosted with ISACA. There were a total of 16 students that qualified for the three IIA scholarships that were worth $2,500 each. Our Academic Relations Committee does a wonderful job in promoting the Internal Audit profession to our college students, not only through scholarships, but also through career fairs and participation in the annual student networking event. Thank you Saima and volunteers for providing LEADERSHIP within this committee and SERVING our members and students well!

We have also had a flurry (no pun intended) of activity in terms of Chapter Achievement Program (CAP) these past couple of months. Chapter Health is one of the primary categories within CAP that helps “keep us on track” with moving our chapter forward during the year. We submitted our ‘Report of Revenue and Expenses with independent review’, ‘Chapter Budget and Giving Pledge’, ‘Governance Attestation’, and ‘IRS Form 990-N’. All of these documents are required to be completed in order to earn CAP points under the Chapter Health category. I would like to thank all of our chapter leaders who participated in ensuring that these documents were submitted in a timely manner!

If you missed our Fall social at Benson Beercade, don’t fret as planning for the Spring social has begun. We are currently planning on having two social events, one located in Omaha and the other located in Lincoln. If you haven’t had the opportunity to visit Benson Beercade and you miss playing the “oldies” of arcade games, I guarantee that you will not be disappointed.

As always, if you have a question, comment, or suggestion about a topic or practice, please don’t hesitate to email a member of your chapter leadership team using the links on the back page of this letter.

As a reminder, we will be off for the holidays and will not be offering a December chapter meeting. Enjoy the holidays and your extended time with family and friends!

Ron Povondra  IIA Ak-Sar-Ben Chapter President
Members In the News

Anniversaries

30th Anniversary
Joan Cromwell - Union Bank & Trust Company

25th Anniversary
Jack Steiner - Pinnacle Bancorp

20th Anniversary
Saima Rahmanzai - First National Bank of Omaha
Ryan Kastner - PayPal Inc
Rodney Eugene Cargill - Mutual of Omaha Insurance Company
Verlyne Grasz - First National Bank of Omaha
Chris R. Hutchinson - F&M Bank NA

15th Anniversary
Lee Norman - Federal Reserve Bank Kansas City
Joel Mark Warner - ConAgra Brands
Angela Younglove - Chevron Federal Credit Union
Donna Casey - First National Bank of Omaha
Timothy Sabo - Nelnet Corporation

10th Anniversary
Bradley Park - Ladenburg Thalmann Financial Services, Inc.
Bruce Moritz - Pinnacle Bancorp
Hilda Akati - Creighton University
Jason Boche - Union Pacific Corporation

5th Anniversary
Shawn Closner - Crowe Healthcare Risk Consulting
Sarah Zak - Mutual of Omaha Insurance Company
Maggie Alcorn - HDR, INC
Members In the News

Anniversaries

1st Anniversary
Jennifer Riley - University of Nebraska - Omaha
Robert Wilczewski - TD Ameritrade Holding Corporation
Mark Metz - ConAgra Brands
Josh Brink - ConAgra Brands
Emily Murphy - ConAgra Brands
Brittny Escamilla - Interpublic Group of Companies Inc.
Kelleyanne Jensen - University of Nebraska - Omaha
Nancy Etheredge - First Data Corporation
Eric Holz - CSG Systems International
Heather Morrow - WoodmenLife

Certifications
Christopher Goedken - Certified Internal Auditor (CIA)
Sarah Reineke - Certified Internal Auditor (CIA)
Adam White - Certified Internal Auditor (CIA)
Heather Morrow - Certified Internal Auditor (CIA)
Sean Martin - Certified Internal Auditor (CIA)
Mary Stevens - Certified Internal Auditor (CIA)
Lisa Smith - Certified Internal Auditor (CIA)
## Events and Opportunities

<table>
<thead>
<tr>
<th>Event Description</th>
<th>Date &amp; Time</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>CPE certificates for chapter meetings, seminars, and</td>
<td><strong>Cyber Auditing</strong></td>
<td>Scott Conference Center</td>
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<tr>
<td>conferences can be requested on the sign-in sheets on</td>
<td>Thursday, November 21, 2019</td>
<td>6450 Pine Street Omaha, Nebraska 68106</td>
</tr>
<tr>
<td>the day of the event.</td>
<td>11:30 AM - 1:00 PM</td>
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</tr>
<tr>
<td>Please visit our website for more information on all</td>
<td>1 CPE Hour</td>
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<tr>
<td><strong>IIA events</strong></td>
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<tr>
<td>EHSAC Webinar: Regulatory Rollbacks at the EPA</td>
<td>Monday, December 09, 2019</td>
<td>Click here for more details and to register!</td>
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<td></td>
<td>2:00 PM - 3:00 PM</td>
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<tr>
<td></td>
<td>1 CPE Hour</td>
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<tr>
<td>Members-only Webinar: On Risk2020: A Guide to</td>
<td>Tuesday, December 17, 2019</td>
<td>Click here for more details and to register!</td>
</tr>
<tr>
<td>Understanding, Aligning, and Optimizing Risk</td>
<td>1:00 PM - 2:00 PM</td>
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<tr>
<td></td>
<td>1 CPE Hour</td>
<td></td>
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<tr>
<td>Members only Webinar: Data Ethics</td>
<td>Tuesday, January 21, 2020</td>
<td>Click here for more details and to register!</td>
</tr>
<tr>
<td></td>
<td>1:00 PM - 2:00 PM</td>
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<tr>
<td></td>
<td>1 CPE Hour</td>
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### CPE CREDIT NOTICE

Reminder to those who attend our chapter meetings, seminars, and conferences: 1 CPE credit is awarded for each 50 minutes of a presentation or training time attended. We realize that there may be times when an attendee must leave early due to work or personal obligations; however, CPE can only be awarded for the time the person actually attended the event. If you must leave an event early, we ask that you let the registration attendant know and mark it on the sign-in sheet so your CPE can be adjusted appropriately. CPE certificates will be issued through the EMT system for confirmed and paid attendees.
Events and Opportunities

Chapter Membership Directory!

To promote and facilitate professional networking, idea sharing, and consultation, the Chapter publishes an Ak-Sar-Ben Member directory. This directory has been uploaded to the Members-only page of our chapter website, which requires a login with your IIA ID and password.

As part of your IIA Member profile, you may opt in or out as part of your communication preferences. Prior to the publication of the local directory, should you wish your information not to be included, we suggest revising your profile to opt out.

Interested in viewing videos from the IIA?

Visit the Audit Channel webpage for a wide range of thought-provoking videos including fraud, ethics, compliance, internal control, technology, and etc. These three- to five-minute videos focus on timely subjects of importance to internal auditors in how they approach their daily work.

A Few Friendly Reminders...

- Please remember to preregister for Chapter Meetings, seminars, and any events requiring registration using our online Event Management Tool (EMT) system. The registration invitation is sent to your email address of record, and is also posted on the Ak-Sar-Ben Events page of our website. Having an accurate count enables us to better arrange space, and food needs with our host venue.

- Registration fees for all Chapter events (meetings, seminars, etc.) are payable either before (through the online preregistration process) or on the day of the event. Cash and check (no credit cards) are accepted day of at the registration desk. Requested CPE certificate will not be issued by the Chapter until full fee payment has been received from the confirmed attendee. For additional detail, see the Ak-Sar-Ben payment policy.

Thank you for your cooperation and consideration!
Free Meeting Registration for Students
Effective September 2018

All currently enrolled Students (i.e. undergraduate, graduate, full-time, and/or part-time), whether working or not, are entitled to free registration at all Chapter Meetings. When registering, select “Student.” This initiative reflects the Chapter’s desire to cultivate student knowledge of, and interest in, internal audit careers.

IIA Ak-Sar-Ben Chapter Cancellation Policy
Effective August 2018

Monthly Meetings – The designated point of contact must be notified of cancellation no less than 24 hours prior to the start of the meeting in order to receive a refund. Any cancellation within 24 hours of the meeting or failure to attend the meeting will not result in a refund. The registrant can designate someone to use his or her registration without notification to the committee.

Seminars/Conferences – In order for a registrant to receive a refund, the appropriate point of contact designated in formal communications must be notified of the cancellation. Notification must occur one week prior to the event at a minimum. For cancellation within a week of the event, no refunds will be granted. The registrant may designate an alternate to use their registration with notification to the designated point of contact.

This policy may be overridden with approval from the Chapter President, and a Hospitality Committee member for extenuating circumstances. Additionally, an event-specific policy may be determined by the Event Committee and approved by the Board. In those cases, the alternate rules must be communicated in the event registration communication.
**Chapter Achievement Program Progress**

**What is CAP?** Chapter Achievement Program (CAP), points are credits earned by the Chapter throughout the year. A minimum credit is required in each of the following three categories to qualify for Bronze status:

- **Service to Members** - 325 credits are calculated from: CPEs for members, social events, and the number of IIA professional certificates presented.

- **Professionalism (formerly Service to Profession)** - 200 credits calculated from: miscellaneous services to the profession, CPEs for nonmembers, and hosting a conference.

- **Chapter Health (formerly Chapter Administration)** - 160 credits calculated from: reporting, newsletters and Leadership Conference participation.

Additional credits beyond these can come from any category in order to qualify for a higher level.

**We need you**, our IIA Ak-Sar-Ben members, to notify our Chapter President Elect, [Conrad Saltzgaber](mailto:conrad.saltzgaber@iia.com) of the following:

1. Any articles that you have submitted on audit-related topics to the IIA or any other professional organization (please include the date of submission, title, and the publication to which it was submitted).

2. Any articles that were published in The IA Magazine (please include the date of publication).

3. Any presentations for organizations that are audit-related (please include the date, presentation length rounded up to the next whole hour, location, number of attendees, and number of IIA member attendees).

4. Participation in any Junior Achievement Program (please include the date, hours volunteered, and location).

5. Participation on an IIA International or North American Committee.

6. Hosting an Internal Audit event at work (please include the date, presentation length rounded up to the next whole hour, location, and speaker).

7. Submissions to the Audit Channel TV.

8. Participation on an IIA-sponsored Quality Review Team.

9. The completion of a Quality Assessment by your organization.

**Knowledge of these events could significantly increase our CAP points and help us maintain Ruby Status!**

**CAP levels:**
- **Bronze:** 685
- **Silver:** 1,060
- **Gold:** 1,560
- **Platinum:** 10 years of Gold
- **Ruby:** 10 of 11 past years of Platinum

We achieved PLATINUM status for the 2018-2019 chapter year, qualifying us for RUBY status! Thank you for your continued participation in chapter events.
The IIA Academic Relations Committee’s (ARC) goal is to promote the Internal Audit profession (including IT Audit) to college students. ARC is involved in the following activities throughout 2019:

- Providing networking and mentoring opportunities for students (including signature annual student networking event)
- Scholarships (including fundraising events)
- Career Fair attendance and Presentations to educate students on the profession and inform them to utilize relevant resources and scholarship opportunities

Below is the update on our Scholarship program:

**Scholarships**

16 qualified students applied for the three IIA scholarships each worth $2,500. IIA and ISACA held a joint scholarship dinner on 8/20/2019 at Charleston's (72nd ad Dodge location) to present recipients with their scholarship awards, plaques and annual IIA student memberships.

**Classic Scholarship**

Philip Faughn is will be graduating from University of Omaha at Nebraska in December 2019. He is pursuing two degrees, Bachelor of Science in Business Administration, majoring in Accounting and Bachelor of Science in Management Information Systems, majoring in IT Audit and Control, while maintaining a GPA of 3.9. He has been recognized multiple times as Chancellor and Dean's List scholar. He is the cofounder of the Career Systems workshop, which helps high school students with career and etiquette skills. He is a member of Beta Gamma Sigma and Beta Alpha Psi.
Ranjina Rai will be graduating from University of Omaha at Nebraska in December 2019. She is pursuing a Masters degree with a concentration in Information Analysis. Her GPA is 4.0. She has been recognized as a Chancellor and Dean's List scholar. She is also active in her community and supports the Girls Scouts Outreach program. She is a member of Beta Alpha Psi.

Abigail Hermanek is an undergraduate at University of Omaha at Nebraska and is double majoring in Management Information Systems and Accounting, with a minor in Computer Science. She earned a certificate in System Development and concentration in IT Audit and Control. She is recognized as a Chancellor and Dean's List scholar. She supports her community through ringing the bell for the Salvation Army, volunteering at the Food Bank of the Heartland and empower girls through Girls Who Code.
Laura Soileau, CIA, CRMA, CPA, discusses the daily challenges facing today's internal auditors. She is a director in Postlethwaite & Netterville's Consulting Department in Baton Rouge, La.

Below is an excerpt from her blog. To read the blog in its entirety, use this link.

"Mom, be a problem-solver," my six-year-old recently told me. At the time, I was trying to get him to go to bed while he was asking for yet another bedtime story. I explained that I couldn't read him another story because I had just prepared a cup of tea and it was getting cold (this may or may not have been the real reason for my reluctance to read another story). At this point, he said to me, "Mom, be a problem-solver," and then went on to tell me that I should bring my tea to his room and drink it while I was reading to him.

While I was a bit surprised — and honestly impressed — by his comments, it occurred to me that often there are times in life and in our internal audit careers that we may not always embrace the opportunity to solve the problems that we encounter. For example, when it comes to interactions with our internal audit customers, do we readily seek to work with our customers to identify practical solutions to the risks in front of them? Or, do we simply identify the risk and leave it to our audit customers to think through the pros and cons of different potential solutions?

Similarly, if the way we had initially planned to test a high-risk area doesn't work because the data isn't available in the right form, do we seek alternative methods of testing or do we move on because the initial approach did not work? Do we think through possible solutions or do we attempt to make the lack of available data someone else's problem?

Having a problem-solving mindset is a critical skill for internal auditors. As we seek to further develop our problem-solving skills, we position ourselves and our internal audit teams to build stronger relationships with our audit customers and other stakeholders. In addition, we position ourselves and our teams to deliver greater value through the work that we do.

Here are a few quick thoughts on how can we position ourselves to be better problem-solvers:

- **Develop a strong understanding of the problem at hand.** There are times when we may be tempted to jump straight to potential solutions. However, before jumping straight to the answer, step back and look at the challenge from multiple angles to confirm you have a solid understanding of what the problem really is. Also, consider asking a team member to brainstorm the problem with you to more comprehensively evaluate the situation before zeroing in on a solution. Another way to think about it is that usually the person who asks the best questions comes up with the best solutions.

- **Move beyond checklists.** Don't simply allow checklists to drive your audit work. Use a problem-solving mentality to better understand the risks within the process that you are auditing and let the risks drive where you spend your limited audit time.

- **Embrace the opportunity to learn and grow.** Seek out every opportunity that you can to expand your knowledge. You can do this through reading, trying new things, or spending time with people who think differently than you. Look for different points of view and then reach your own conclusion. See my post, "What Did You Learn Today?", for additional thoughts on continuous learning.

- **Understand the business.** Obviously, from an internal audit perspective, the better we understand our respective businesses, the better positioned we are to help evaluate potential solutions and the risks/rewards to various situations that we encounter in our audit work. Understanding the key business drivers, metrics, financial ratios, and other similar information can better prepare us to have a more comprehensive understanding of the information that we are provided during the audit process.

As we pursue continued growth in our careers, problem-solving is a key skill. To operate at a strategic level, we must be able to think critically and be a problem-solver.

As always, I welcome your feedback. What advice would you give to someone who is looking to enhance his or her problem-solving skills?
Member Benefits

Discounted CIA Study Materials for Members

As a member of The IIA Ak-Sar-Ben Chapter, you are eligible to receive a 20% discount on some CIA Review System materials sold by Gleim. You are also eligible to receive a 20% discount on any online CPE offered by Gleim.

The Gleim CPE courses are delivered via the Internet, so Chapter members can study when and where it is convenient for them. With the trend towards conserving resources, Gleim knows that many training budgets have been reduced. Eliminating travel costs associated with CPE is one of the areas where a Gleim CPE course can be of benefit.

If you wish to take advantage of these discounted courses or if you have questions regarding the discounted study materials, email Ryan Bergh with Gleim (rpbergh@gleim.com) or call him at 800.874.5346 ext. 438.

IIA CIA Learning System Study Materials

Earning your CIA designation could boost your knowledge and career. Be prepared for the CIA exam with the IIA’s CIA Study Materials!

The study materials encompass all methods for studying so that you can find what will work for you.

Methods include: reading materials, online study, instructor guidance, computer-based software, and audio CDs

See more information regarding the study material by clicking here.

IIA Bookstore Promotions

IIA Members log in and receive up to 20% off selected products.
Did you know that one hour of IIA CPE Credit can be earned for completing the CPE Quiz for each IA magazine? The online quiz is free, and successful quiz completion of all six magazine issues in a calendar-year reporting period can earn an IIA-certified individual six CPE Credits!
**Career Opportunities**

If you see a posting that you are interested in, click on the position title to view the full posting.

<table>
<thead>
<tr>
<th>Company</th>
<th>Position Title</th>
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</thead>
<tbody>
<tr>
<td>First National Bank</td>
<td>Internship Program</td>
</tr>
<tr>
<td>Five Points Bank</td>
<td>Internal Auditor</td>
</tr>
</tbody>
</table>

If you have an open position that you would like to see here, email [Alyssa Peterson](mailto:Alyssa.Peterson@Example.com) with the details.
### Chapter Leadership

#### 2019-2020 Officers, Governors, Committees

**Officers:**
- President: Ron Povondra [Send Email](#)
- President Elect: Conrad Saltzgaber [Send Email](#)
- First Vice President: Carol Puszewski [Send Email](#)
- Second Vice President: Saima Rahmanzai [Send Email](#)
- Secretary: Laurel Tague [Send Email](#)
- Treasurer: Cory Schulenberg [Send Email](#)
- Assistant Treasurer: Ryan Hansen [Send Email](#)

**Governors:**
- Tonya Arnold-Tornquist [Send Email](#)
- Lenny Swanger [Send Email](#)
- Jeff Woodward [Send Email](#)
- Carl Mathis [Send Email](#)
- Jason Coyle [Send Email](#)
- Matt Witt [Send Email](#)
- Adam Cooper [Send Email](#)
- Russ Hancock [Send Email](#)
- Carrie Schroeder [Send Email](#)
- Kevin Hitchcock [Send Email](#)
- Rachel Lewis [Send Email](#)
- Andrea Meyer [Send Email](#)

**Committee Chairs:**
- Communications Chair: Alyssa Peterson [Send Email](#)
- Website Chair: Ryan Kula [Send Email](#)
- Newsletter Chair: Victoria Holub [Send Email](#)
- Social Media Chair: Zach Bilek [Send Email](#)
- Programs Chair: Jestina Matulka [Send Email](#)
- Seminars and Socials Co-Chair: Dave Pinos [Send Email](#)
- Seminars and Socials Co-Chair: Natalja Callahan [Send Email](#)
- Day-Of Chair: OPEN
- Lincoln Representative: Erin Garvin [Send Email](#)
- Awards Chair: Donna White [Send Email](#)
- Membership Chair: OPEN
- Job Postings Chair: Alyssa Peterson [Send Email](#)
- Academic Relations Co-Chair: Sylvia Newsome [Send Email](#)
- Academic Relations Co-Chair: Kwami Nyamedi [Send Email](#)
- CPE Coordinator: Ryan Long [Send Email](#)
- Audit Co-Chair: Sylvia Newsome [Send Email](#)
- Hospitality Chair: Oanh Pham [Send Email](#)
- Long Range Planning Chair: Hugh Spellman [Send Email](#)