President’s Message:

Happy Internal Audit Awareness Month! The month of May provides the profession with a great opportunity to celebrate and promote internal audit. I am excited to announce that the Baton Rouge Chapter obtained two proclamations declaring the month of May as internal audit awareness month in the State of Louisiana. Check out page 5 and 6 for some great resources to promote the profession within your organization and network.

We have one more event left in our Chapter Year. The Baton Rouge Chapter is partnering with the New Orleans Chapter for a two-day virtual seminar on May 18th and 19th. The seminar will include a variety of topics, and I hope to see you there!

Thank you,
Louise Henry
IIA Baton Rouge Chapter President

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President

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Blue Cross Blue Shield of LA

Teresa Broussard, CIA, CFE
Louisiana Secretary of State
**DAY 1 | May 18th**

**Continuous Improvement & Internal Audit’s Role**

**Description:** Do you have processes you want to improve but don't know what you can do to make a change? The Continuous Improvement (CI) approach uses the best tool or method to solve a specific problem. Throughout this session we will introduce you to the basics of Continuous Improvement and conduct activities in a working group session to understand that there isn't just one way to solve a process problem! The workshop will include the following topics:

- Introduction to Continuous Improvement
- Defining and Understanding the Eight Process Wastes
- Determining Value Added versus Non-Value Added Activities
- Power of the Affinity Diagram and presenting results
- Round Table Discussion and Q&A
- Action Planning and Closing Remarks

**Speakers:**
- **Chad Bourque, CIA** – Continuous Improvement Manager at Community Coffee
- **Chad Smith** – Lean Master and Six Sigma Master Black Belt at Continuous Improvement Solutions LLC

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**DAY 2 | May 19th**

**Fraud & Ethics A Deep Dive Case Analysis**

**Description:** The ability to commit fraud is inherently based on pressure, opportunity and rationalization. Add to that the "perfect storm" of the pandemic, social unrest and natural disasters, and some would say the line has now moved. We will discuss how the current environment plays a significant role in your need to keep a pulse on multiple situations and how you must pivot, think out of the box, and remain agile. During this session, we will:

- Review changes that can challenge ethics policies
- Discuss unusual cases where signs of fraud are not immediately obvious
- Discuss similarities among cases versus current trends during the pandemic
- Use headline cases to analyze and discuss examples of fraud
- Identify critical steps an organization can take to promote ethical culture and internal controls can prevent, detect, and deter fraudulent activities

**Speaker:**
- **Christine Dever Homack, CPA/CFF, CFE** – Owner, Accountabilities Consulting Services, LLC

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**Registration Information:**
The IIA Baton Rouge and New Orleans chapters have partnered to bring you a spring seminar! The seminar will consist of two 4-hour sessions, 8:00AM – 12:00PM CST (8 CPEs in total) via Zoom. The link to access the Zoom platform will be provided via email on May 17, 2021, the day before the seminar starts.

Cost: $50 for Members, $75 for Non-Members, $25 for Students

Register Here: [https://na.eventscloud.com/617696](https://na.eventscloud.com/617696)

Questions? Contact us at chapter121@iiachapters.org (Baton Rouge)
Chad Smith applies continuous improvement methodologies to help organizations leverage their scarce human and material resources through breakthrough improvements.

Chad has 24 years of Continuous Improvement experience in retail, manufacturing, refining, high-tech and food. He has led and guided process and product improvements for Wal-Mart, Gates, ExxonMobil and Black and Decker. Chad's leadership experience includes quality management for Black and Decker utilizing Continuous Improvement tools as the enabler for breakthrough improvements. This experience is underpinned with an in-depth application of strategy deployment and metrics to drive and measure progress.

As a seasoned Continuous Improvement practitioner, Chad has helped many companies drive breakthroughs by helping organizations find their TruNorth through strategy deployment, uncover the major constraints through Value Stream Mapping and focus on the vital few improvements needed. One example is a fortune 100 company that drove a 60% reduction in worker's compensation costs through Kaizen (an $8MM annual spend on litigation- definitely a series of bunts and singles to win the game). In addition, an emissions tester we serve in NE Oklahoma has eliminated waste approaching nearly 10% of their annual revenue. The teams we work with do an amazing job- very proud of their hard work for sure!

Chad continues to leverage his passion for helping people through adult facilitation and executive coaching through his business. Chad utilizes the adult learning model to effectively engage, transfer knowledge and give confidence to the participants he serves whether it be the most basic tool training or the most advance Lean Six Sigma Black Belt Curriculum. Chad works to maintain a fun and energetic classroom that keeps participants in the training moment, eliminating their potential to be distracted. In the same way, Chad makes project work with teams engaging and interesting. Above all, Chad sees he and the team's work each day as an opportunity to give doses of hope. Through the premise of (GI)^2 (that is Give it and You will get it), servant leadership is the cornerstone of leading culture change.

Chad is an American Society for Quality (ASQ) Certified Six Sigma Master Black Belt (#8). He also maintains his ASQ Certified Six Sigma Black Belt (# 4615) as well as being named an ASQ Fellow in 2016. Chad is the past-chair of the ASQ Master Black Belt Exam Review Committee. Chad is also the past-chair of ASQ’s Six Sigma Forum advisory council.

Chad Bourque
Continuous Improvement Manager at Community Coffee

Chad is an Internal Audit, Risk Management and Continuous Improvement professional with over 10 years of global experience in both industry and professional services.

Chad has experience with managing internal audit functions, establishing and developing Enterprise Risk Management programs and is currently focused on implementing Continuous Improvement initiatives across all areas of business.
Christine Dever Homack, CPA/CFF, CFE, MBA, has had her own CPA and consulting practice Accountabilities Consulting Services, LLC for over 14 years. Her firm specializes in internal control development, fraud prevention and forensic accounting, audit preparation services, grant compliance & reporting, audit – internal and external, training and development of management, staff, and governance groups, and human resource consulting.

Christine is a Certified Public Accountant (CPA) in the State of Florida, Certified in Financial Forensics (CFF), and a Certified Fraud Examiner (CFE). She has over 25 plus years’ experience in both private and public accounting as well as human resources and information technology for non-profit and for-profit organizations. She has served as a Chief Financial Officer and Controller both in nonprofit and private industry. She has over 25 years in public accounting, primarily auditing, but also in fraud, tax, and litigation. She has over 13 years in Internal Audit and over 13 years combined experience in human resource management and information technology at executive levels. Her career has touched several industries including but not limited to Higher Education, Governmental, Health & Human Services, Financial Services, and many more.

Christine graduated from Florida State University with a Bachelor of Science in Management, concentration in Human Resources. In addition, she graduated from Tampa College with a Bachelor of Science in Accounting, Summa Cum Laude and a Masters of Business Administration, with concentration in Accounting, Magna Cum Laude.

Christine Dever Homack is the past President and Training Director for the Tampa Bay Chapter of the Association of Certified Fraud Examiners (ACFE) and served as an officer for over 13 years. Christine is the former Vice Chairman of the ACFE Foundation Board, Treasurer, and Director for 2 years. Christine currently serves on the Board of Directors for the University of Tampa's Center for Ethics. Christine is a member of the American Institute of Certified Public Accountants (AICPA), and the Florida Institute of Certified Public Accountants (FICPA). Christine is also a member of the Internal Institute of Auditors (IIA) for both the national and local chapters and a member of Florida Government Finance Officers Association (FGFOA). Christine is a participant in the Tampa Bay Economic Crimes Task Force and has served on Advisory Boards for local nonprofits and volunteers for many events.
As an internal audit professional, you play an important role in raising awareness and elevating the profession. IIAMay offers you an important opportunity to promote the profession among your stakeholders.

For example, you can customize your email signature and social media accounts with the International Internal Audit Awareness Month digital icon (depicted at right). You can hold a lunch-and-learn in your workplace to dispel myths about internal auditing and explain the value that a well-resourced, independent internal audit function can provide. You can also raise the profile of your internal audit department’s staff members by featuring their biographies in an article for your company’s intranet or internal newsletter.

Remember to also promote the profession on your favorite social media channels. Check out our Facebook page to see photos of what others are doing to celebrate International Internal Audit Awareness Month, and join in the conversation on Twitter at #IIAMay.

Don’t let the opportunity pass to advocate the importance of internal auditing to your coworkers and other stakeholders. For additional ideas, sample programs, tips, and templates, download the free Building Awareness Toolkit from The IIA’s website.
To promote and celebrate internal audit in the State of Louisiana, the Baton Rouge Chapter of the IIA obtained two proclamations. Governor John Bel Edwards and Mayor-President Sharon Weston Broome proclaimed May 2021 as Internal Audit Awareness Month!
Prepare for the CIA® Exam With Self-study Materials.

Prepare to pass the 3-part Certified Internal Auditor® (CIA®) exam and arm yourself with critical tools and knowledge to excel in your internal audit career. The IIA’s CIA Learning System® was created by a team of CIA-certified industry experts and is a proven, relevant, comprehensive, and effective CIA review program.

The IIA’s CIA Learning System self-study program combines comprehensive reading materials, in printed and e-book formats, with interactive online study tools to teach and reinforce the entire 3-part CIA exam syllabus in a flexible, on-demand format.

Reading Materials

Materials teach the entire global 3-part CIA exam syllabus:
Part 1: Essentials of Internal Auditing
Part 2: Practice of Internal Auditing
Part 3: Business Knowledge for Internal Auditing

- Download books to your e-reader, read online, or choose printed books (optional add-on).
- Topics presented in a concise, easy-to-understand format.
- Newly updated program teaches the latest CIA exam syllabi.
- Aligned with the current standards.

Online Study Tools

- Pre-test evaluates current knowledge and identifies topics requiring intensive study.
- SmartStudy™ tools help you create a customized study plan.
- Video tutorial provides an overview of the IPPF components.
- Quizzes, incorporating 500 new questions, test your comprehension and ability to apply concepts.
- Flashcards offer review of key terms and definitions.
- Post-test gauges knowledge gained and identifies areas requiring further study.
- CIA Practice Exam helps build confidence using the computer-based CIA exam software.
- Progress report tracks activities and scores.
- Online study tools are optimized for mobile devices.

www.LearnCIA.com
International Conference 2021 Is Virtual!

The IIA’s 2021 International Conference will be held virtually 14–18 June. 2021’s theme is “Scaling New Heights,” and what better theme to represent the diverse and dynamic sovereign island of Singapore, a stunning example of Southeast Asia. Join us as we bring together experts from across the globe to address the issues impacting the profession, network with fellow internal auditors from 100+ countries, share ideas, and earn CPE credits.

What You Need to Know

Experience a world-class, insightful, solution-based program led by industry leaders and featuring relevant educational content focused on emerging technologies, the future of internal audit, and essential skills for the internal audit career path. Please check back here frequently for updates.

The 2021 International Conference, in partnership with IIA Singapore, will be presented in a new 5-day format, providing attendees added flexibility with half-day scheduling. We will be offering two conference options for participants:

<table>
<thead>
<tr>
<th>Virtual Conference</th>
<th>Broadcast Time Zone</th>
<th>Maximum CPE Available</th>
<th>All General Sessions</th>
<th>All Concurrent Sessions</th>
<th>Select Concurrent Sessions</th>
<th>Exhibit Hall Access</th>
<th>Live Speaker Q&amp;A</th>
<th>Live Attendee Engagement (Chat 1:1-1 Video Networking)</th>
<th>Session Playback for all Sessions</th>
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Why should I attend?

- Experience a highly relevant program focused on global issues impacting the profession.
- Network virtually with like-minded colleagues from around the world.
- Gain strategies, tools, techniques and leading industry practices for positive outcomes in your practice setting.
- Hear from recognized international thought leaders, speakers, and practitioners on innovative ideas and concepts to help advance the profession.
- Engage with leading-edge product, service, and technology providers to learn about the latest trends in the industry.
- Earn CPE credits in support of your ongoing learning and professional needs.

REGISTER NOW!
IIA Quality Services helps validate and strengthen your internal audit activity and enhance your effectiveness, efficiency, and successful practice implementation.

As a trusted source in the profession, IIA Quality Services has helped hundreds of organizations in various industries and around the world by providing qualified audit professionals, a global benchmarking database, and a repository of successful practices. IIA Quality Services assists CAEs in gaining support from the audit committee, enhance understanding of why an external assessment is necessary and valuable, and describe the different approaches.

IIA Quality Services can help you move your Quality Assurance and Improvement Program (QAIP) to the next level with the following range of services:

- Readiness Assessment
- Quality Assessment
- Self-Assessment with Independent Validation

Expert Practitioners

IIA Quality Services has assembled a dedicated and vastly qualified team of subject matter experts to conduct External Quality Assessments (EQA). These audit professionals are internationally recognized as IIA EQA Leaders. They guide internal audit practitioners in collaboration with The IIA’s methodology to perform full independent team assessments (QA), validations of self-assessments (SAIV), and readiness assessments for Fortune 500 companies, government agencies, and a wide variety of industries across the globe.

For questions about services, please contact IIA Quality Services at quality@theiia.org or call +1-407-937-1399. NOTE: Proposal turnaround time is approximately two weeks after we receive the necessary information.
# Upcoming Events / Webinars (Save the Date!)

<table>
<thead>
<tr>
<th>Date/Time</th>
<th>Location</th>
<th>Speaker/Event</th>
<th>Topic</th>
<th>CPE</th>
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<tbody>
<tr>
<td>May 12</td>
<td>Virtual Webinar</td>
<td>IIA Webinar Jonathan Pizarro</td>
<td>3 Steps to Transform Your Team into an Agile Engine</td>
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<tr>
<td>May 17</td>
<td>Virtual Webinar</td>
<td>Houston IIA Jude Viator &amp; Jami Shine</td>
<td>Three Lines Model</td>
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<td>May 18 - 19</td>
<td>Virtual Conference</td>
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<td>May 27</td>
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<td>Young Professionals Webinar: Be ‘Ready &amp; Relevant’</td>
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<td>June 10</td>
<td>Virtual Webinar</td>
<td>IIA Webinar Shavesh Vadhani</td>
<td>Managing Cybersecurity Supply Chain Risks In Election Technology</td>
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<tr>
<td>June 13 – 16</td>
<td>Singapore / Virtual Conference</td>
<td>IIA International Conference</td>
<td>Scaling New Heights</td>
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<td>June 15</td>
<td>Virtual Webinar</td>
<td>IIA Webinar Shawna Flanders</td>
<td>Exploring Agile Auditing</td>
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<tr>
<td>July 14</td>
<td>Virtual Webinar</td>
<td>IIA Webinar Harold Silverman &amp; Dan Walker</td>
<td>Pulse 2021 for Financial Services Audit Teams</td>
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*For more information on upcoming IIA conferences and events, visit [IIA Conferences](#)*

*For more information on upcoming IIA hosted webinars, visit [IIA Learning Webinars](#)*

*For a full list of online and in-person CIA and other exam prep courses, visit [IIA Exam Review](#)*

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## Job Opportunities

If you are looking to launch your internal audit career or are seeking qualified employees, then visit the BRIIA's Audit Career Center, which is a proven source for résumé posting and focused candidate searches. BRIIA keeps an updated list of audit related local job postings available for our membership.

If you would like to have an open audit position posted to the BRIIA Audit Career Center, please contact Chapter121@iiachapters.org. For more information about local audit positions please visit BRIIA's Audit Career Center [here](#).