LOCATION
MDU Resources Group, Inc.
1200 West Century Avenue
Bismarck, ND 58506
(701) 530-1000

CREDITS
All attendees of the full 2-day seminar will be eligible for sixteen (16) hours of Continuing Professional Education (CPE), which may be applied toward professional (re)certification.
CPE Credits: 16

QUESTIONS AND ASSISTANCE
For questions, assistance or additional course information, contact:
RaeAnne Smykowski (Bismarck)
(701) 530-1027

THE INSTITUTE OF
INTERNAL AUDITORS
CENTRAL NODAK CHAPTER
Presents:
PHIL FLORA
Productivity & Focus:
Doing More with Less
Productivity & Working Papers:
Team Continuous Improvement Opportunities

November 6, 2012
8:00 am - 4:30 pm
November 7, 2012
8:00 am - 4:30 pm
MDU Resources Group, Inc.
Bismarck, ND

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1200 West Century Avenue
Bismarck, ND 58506
(701) 530-1000

IIA CENTRAL NODAK CHAPTER
PO Box 64
Bismarck, ND 58502-0064
The first day of this course will provide audit management/auditors with an approach and ideas to assist in better management of primary stakeholder expectations. Tools and techniques will be reviewed/discussed to focus your remaining resources to “Do More with Less”. The second day of this course is designed to assist auditors in identifying and implementing process improvements. The process improvements can be incorporated into the Internal Audit (IA) Quality Assurance and Improvement Program (QAIP) Standard 1300.

Learning Objectives Include:
- Discuss the opportunities and challenges for the audit team/organization
- Review key steps of a change management process
- Survey primary stakeholders to identify if audit plans are focused in most valuable areas
- Review the characteristics of a successful team and barriers that impact success
- Receive input from staff on performance of value add versus non-value add activities
- Develop a plan to address primary objectives and to use the input received
- Consider changes/improvement in a variety of different areas
- Provide a list of lessons learned/best practices
- Identify what is going well and what needs improvement
- Review of the audit process and key aspects to identify where improvement is needed
- Provide a high-level review of the International Professional Practices Framework (IPPF)
- Identify working paper challenges & discuss ways to improve your process
- Share ideas, approaches & forms to strengthen working paper review process
- Discuss requirements and application of a Quality Assurance & Improvement Program

Phil Flora has over 30 years of auditing and management experience in banking, cooperatives, public and cost accounting. In his 16 years as the Chief Audit Executive (CAE) for Texas Guaranteed (TG) Phil was responsible for the maintenance/development of the Internal Audit function that included leadership, risk assessment/audit planning, communication with management/board, staff hiring/development and other administrative/operational activities. He transformed the function to enable audit coverage of the total organization. Phil also has significant experience in conducting and receiving External Quality Assessment/Peer Reviews. He has served as the mediator for a peer review dispute resolution for the State Agency Internal Audit Forum (SAIAF). In cooperation with two other CAE's he developed an Internal Audit Leadership Development Program that assisted in the development of over 30 future audit leaders.

Phil currently serves as the Chair of the Institute of Internal Auditors (IIA) International Committee, the Committee of Research & Education Advisors (CREA – formerly known as BREA), as Trustee/Vice President of Research for the IIA Research Foundation (IIARF). He has served on IIA International Committees for 10 years, Government Relations Committee and Board of Research & Education Advisors (BREA/CREA). He is an active member of the (IIA) Austin Chapter and is a past President. Phil received the IIA Austin Chapter’s 2006 Practitioner of the Year Award. He is also a member of the Information Systems Audit and Control Association (ISACA) and has served on the Program Committees. Phil is a member of the Association of Certified Fraud Examiners and Project Management Institute.

Summary (Cont.)
- Tools, techniques and approaches for improvement

Exercises will be used both days to reinforce the learning process for different areas covered.

Mail Registration Form with check payable to:

IIA CENTRAL NODAK CHAPTER
PO Box 64
Bismarck, ND 58502-0064

Seminar Fee  IIA Members  Non-Members
By Oct. 15, 2012  $350.00  $400.00
After Oct. 15, 2012  $375.00  $425.00

Seminar hours
November 6: 8:00 am - 4:30 pm
November 7: 8:00 am - 4:30 pm

Fee includes enrollment, all course materials, refreshments and lunch.

Refunds will not be made for cancellations received after October 22, 2012.