Greeting Chicago Chapter Members

As the summer has come to a close and the school year is just beginning, so are our training sessions and a host of new initiatives. The Officers and Board of Governors are looking forward to and planning another fantastic year!

Our Education Committee has established a wonderful 18 month program that includes a new Lunch & Learn series. The lunch & learn events are designed to be 2 hours in length, 2 CPEs at an affordable price. And our planning committee for the Annual Seminar is off to a terrific start. I would like to say a special thanks to Suri Musiri and Ken Shaw for heading up this wonderful event! In addition, we have CAE, manager, or industry roundtable events each quarter that allows you to network with your peers and earn FREE CPEs.

Mark your calendars for our upcoming annual events:

- **November 12 -13, 2012:** Fraud Seminar
- **February 11, 2013:** Corporate Governance Seminar
- **April 15, 2013:** 53rd Annual Seminar
- **June 24, 2013:** Ruffled Feathers Golf Outing

This year we are very excited to start a new partnership with Junior Achievement and are planning a volunteer event with them for the Spring of 2013.

The Chicago Chapter is always looking for talented volunteers willing to assist with our numerous committees. If interested, please contact us through our website, we would love to have you involved. We also want to know of ways our members are staying active in the profession through speaking engagements, publishing articles, volunteering for Junior Achievement, writing questions for any of the IIA sponsored exams or participating on an IIA sponsored Quality Review Team. Please reach out to us and let us know about the great work you are all doing to advance the profession.

Join us on LinkedIn, Facebook and Twitter or visit our website to stay up to date on our profession and all the Chapter has to offer you!!

**Rebecca Nilson, President**  
IIA Chicago Chapter
Join us in congratulating the following individuals celebrating significant milestones as members of the Chicago Chapter:

**Member Anniversaries**

**50 years**
- Charles W. Gissel

**30 years**
- Louis S. Mazza

**25 years**
- Myles W. Crane

**15 years**
- Vincent DiRaddo
- Robert Lawrence

**10 Years**
- Brian Anthony Coleman
- Edward S. Coleman
- Glenn D. Ouellette
- Stephanie Coan
- David A. McRoberts
- Shaneka Dyson
- Melissa D. Blaser
- John M. Mahlstedt
- Sandra Lozano
- Nicholas E. McKeenan
- Karen Mason
- Madhuri Patel
- Paul Higgins

**5 Years**
- Michael Betourne
- Edwin Calvache
- Jeanne Peterson
- Richelle C. Ansley
- Weilun Sun
- Leah Giese
- Mary Corbett
- Nicole Brankin
- Piotr Majewski
- Katya Terrell
- Gina Adelphia
- Carol Frizzell
- LaNeda Pitts
- Sunil Panjwani
- Dawn Eber
- Ahmed Jamil
- William Carrier
- Marvin Gordon
- Dubravka Aleksic
- Jeffrey LeVant
- Heather Signore
- Tao Yang
- Matthew Kmiec
- Brian Williams
- Jacqueline Quinonez
- Heidi Paulson
- Shontelle Mixon
- Amy Knizner
- Tyler Birkmeier
- Rosemarie D. Ngo
- Rafael Martinez
- Ryan Riebe
- Valerie Katula
- Fernando Estrada
- Jessica Wilson
- Donna Vinna R Cruz
- Adebowale Bankole
- Nadine Mukanya
- Stan Pawlowski
- Adriana Molina
- Christopher Moten
- Joseph Griglione
- Lynn Lopinski
- Ricky Barr
- Antonio Rodriguez
- Scott Diaz
- Conrad Houeto

**American Hall of Distinguished Audit Practitioners Announced**

http://www.theiia.org/theiia/newsroom/news-releases

Earlier this year, The North American Board (NAB) of The Institute of Internal Auditors (IIA) announced nine inaugural inductees of the American Hall of Distinguished Audit Practitioners. This honor is designed to recognize American internal audit practitioners who have made extraordinary contributions to the internal audit profession in the United States.

To be considered, an internal auditor must exemplify high ethical conduct, integrity, moral character, service, and leadership; and be nominated by at least two individuals who are actively engaged in the profession. Not only have the inaugural members of the American Hall diligently served their employing organizations, but they also have provided thought leadership in advancing internal audit education and knowledge throughout the U.S.

The inaugural members include United Airlines VP of Internal Audit Steve Goepfert, who has been an influential advocate for the internal audit profession and internal audit education, and has held numerous IIA volunteer leadership roles including the 2006-2007 chairman of The IIA’s Global Board of Directors.

**NEW CERTIFICATIONS**

The Certified Internal Auditor (CIA) designation is the only globally accepted certification for internal auditors and remains the standard by which individuals demonstrate their competency and professionalism in the internal auditing field. Please join us in congratulating the following chapter members who recently obtained their CIA certification:

**Kenneth Clow**

**Steven Swanson**

The CRMA (Certified in Risk Management Assurance) is one more mark of professional distinction for internal auditors demonstrating your ability to provide assurance on core business processes in risk management and governance. Please join us in congratulating the following chapter members who recently obtained their CRMA certification:

**Sharon Grant**

**Robert Ragos**
IIA Chicago Chapter
ANNUAL SEMINAR COMMITTEE

The Annual Seminar is the Chicago Chapter’s premier event that is hosted in the March/April timeframe of each year. The 2013 53rd annual seminar will be held at the Donald E. Stephens Convention Center in Rosemont on April 15. The annual seminar is an all day training event that provides professionals with a multitude of speakers and sessions to choose from in various industries and latest trends in the profession. The Annual Seminar Committee is responsible for planning the Annual Seminar.

The committee is headed by the co-chairs of the annual seminar and consists of eight sub-committees, each headed by one or more co-chairs. The committees are made up of volunteers who dedicate their time and efforts to plan and facilitate the seminar. The co-chairs for the event are:

Ken Shaw, CFE, CIA – Corporate Internal Controls Manager, Navistar, Ken.Shaw@navistar.com and;
Suri Musiri, CIA – Risk Consulting Manager, Crowe Horwath LLP, suri.musiri@crowehorwath.com

The co-chairs are supported by the following committees and their volunteers:

Brochure, Booklet and Marketing Committee: Nick McKeehan, Evangeline Umali Hannum, Steve Randall, Amy Finney and Janeth Ballines
Speakers Committee: Chris Denver, Mariam Afzal, Alli McIntosh, Vaishak Mittur and Christine Misiak
Sponsors Committee: Yulia Gurman, Alexandra Panagakis, Shaun Farmer and Conrad Houeto
Registration and Survey Committee: John Mickevice, Cliff Compton, Travis Heyer and John Bastian
Data and Technology Support: Nate Anderson, Aaron Hubbart, Matt Clayton, Harry Gilnos, Mike Sutarik, Nick Allen and Aaron Gauldin
Facilities Committee: Ed Gozdecki, Pooja Walia, Melanie Walk, Keith Kahl, Rick Kokoszka, Jim Weigel and Janice Harden
Day of Event Committee: Alex Williams and Alexis Webb
Expobadge Committee: Nancy Wagner
Additional Volunteers: Arne Brage, Mary Jane Heraty, Corbin Del Carlo, Todd Sprang, Juan Rosalina, John M. Caporale and Dushan Yovetich

Planning and hosting the annual seminar is an effort that takes approximately 8 to 9 months. The planning typically begins in July/August, where the co-chairs solicit volunteers to staff the various committees.

As part of the planning efforts, budgets are prepared and an overall theme is developed. Once the theme is finalized, keynote speakers are selected to highlight the event. In past years, keynote speakers have included the President and CEO of The IIA, Chairman of the North American Chapter of The IIA and several high profile speakers from corporations, entertainment industries, sports, etc.

The 2012 Annual Seminar had sessions by experience level of professionals and a focus on industry. A separate track was introduced to solely provide training on Information Technology Auditing. In all, there were a total of two keynote sessions and 27 general sessions featuring over 40 speakers. Speakers for the annual seminar consist of both volunteers and paid professionals.

The annual seminar committee is charged with the tasks of creating a brochure and booklet, writing marketing campaigns, selecting track topics, obtaining speakers, soliciting sponsors, obtaining and training all of the day of event volunteers and arranging all of the venue logistics, plus much more. Countless hours are put in by all committee members to make this premier event a success year in and year out.

In an effort to constantly improve, the 53rd Annual Seminar will feature a modified schedule to allow more networking time, tighter alignment of sessions with the theme and national speakers with deep subject-matter expertise.

Keep a watch out for further email announcements from the chapter registrar on registration and early bird specials!

If you have any questions about the annual seminar, please feel free to email Suri or Ken. We hope to see you all there!!!
Welcome!

The Chicago Chapter would like to extend a warm welcome to our new members who joined the Chapter in 2012:

Eduardo Arreloa  
Leonardo Becerra  
Joshua Branham  
James Butler  
Joseph Cana  
Sharita Childs  
Katherine De Rosas-Magbalon  
Yves Desharnais  
Chris Dorris  
Amit Dulipat  
Joshua Fraedrich  
Robyn Fuller  
Elisabeth Gilbert  
Tim Gleich  
Braden Grant  
Justin Harris  
Akram Heinein  
Ryan Hooker  
Rae Hughes  
Toni Jackson  
Tatiana Jagielka  
Andrea Karner  
Mary Therese Konet  
Ryan Laurenti  
Roberto Marquez  
Paul Martinez  
Rodrigo Martinez  
Barry Masek  
Darnella McClaney  
Vanessa Mosley  
Anna Movido  
Nicole Mynarich  
Rhea Nannini  
John Nona  
Terrence O’Brien  
Jennifer Pang  
Elias Parra  
Michael Piekarz  
David Purcell  
Daniel Rasmussen  
Lidor Ritblatt Shuster  
Adam Roberts  
Ciprian Rusu  
Nadira Saafir  
Viraj Shah  
Yue Shui  
Joshua Siebert  
Dominique Smith  
Christine Smith  
Michael Smith  
Amanda Soldan  
Todd Sprang  
Anita Staley  
Katie Stehlik  
Peter Steltz  
Natalie Strange  
Jana Struwing  
Erica Wagner  
Weiran Wang  
John Weber  
Jeffrey Weiss  
Andrew Williams  
Mary Beth Wise  
Mark Wuchte  
Tianyu Xu  
Channa Zhang

IIA Chicago Training Event

Annual Fraud Seminar

**Date:** Monday, November 12 and Tuesday, November 13

**Time:** 8:00 AM - 5:00 PM

**Member Cost:** $160.00 (one day)/ $260 (two days)

**CPEs:** 8 (one day)/16 (two days)

**Location:** Gleacher Center, 450 North City front Plaza Drive, Chicago, IL

Join us for the Chicago Chapter’s Annual Fraud Seminar. This two-day event will include presentations by Dr. Joan Pastor who has over 23 years of experience developing and delivering professional skills training for auditors:

- **The Psychology behind Fraud, Unethical Behavior and White Collar Crime**  
  A MUST for Every Audit Professional

- **Ethical Challenges Every Auditor Faces**

Dr. Pastor has received over 40 highly-rated appearances for the Institute of Internal Auditors and is the author of Conflict Management and Negotiation Skills for Internal Auditors, a book published through the IIA Research Foundation in 2007. In 2008, her article, with co-author John Morrow of PWC, The Seven Habits of Highly Effective Audit Committees received the Excellence in Journalism award from the AICAPA.

Visit our chapter website to register for this and other upcoming events!
Tagging and Hashtagging Explained

If the title has you thinking about the childhood game of tag and possibly some variation of the same, think again. Tagging and Hashtagging are terms that the social networker is intimately familiar with.

**Tagging** is simply a method of identifying an object, person, or place. In Social Media circles, it is a method for identifying an object, person, or place on Social Networking sites such as Facebook. Specifically on Facebook, in addition to being an identifier, a tag acts as a link connecting two (or more) individuals and automatically placing the linked item to each other’s online profile.

For example, you can tag a photo to show who’s in the photo or post a status update and say who you’re with. If you tag a friend in your status update, anyone who sees that update can click on your friend’s name and go to their timeline. Your status update will also show up on that friend’s timeline.

Tagging is a great way to share and connect with people.

**Hashtagging** is essentially a method of identifying a message or object by using keywords in Social Media forums, and specifically used in Twitter. A hashtag is any keyword that is prepended by the # symbol — such as #IIAChi. A user can search the Social Networking site to find all messages which have included the hashtag. On Twitter, the hashtag is a live link. A user can simply click on the hashtag in any message and automatically search for messages using the hashtag keyword.

Many people include hashtags in their messages on Twitter to help categorize a message or direct their message to a certain group. Searching a hashtag is a quick and easy way to find information and breaking news on a specific topic.

If you are on Facebook, do us a favor and tag the Chicago Chapter in your relevant updates and photos. We would love to hear from you!

If you are on Twitter, begin using the hashtag #IIAChi. We’ll see your message and retweet you to our followers!

Here is a list of other hashtags that may interest you: #InternalAudit, #CorpGov, #Risk, #RiskManagement, #Fraud, #FCPA, #Audit, #CSR, #Governance, #IFRS, #Compliance

Career Assistance Program

The Career Assistance Program (CAP) has an objective to assist members in transition by providing training opportunities at a discounted price. The CAP Committee is partnering with the Education Committee to help members maintain and enhance their skills.

The following programs will be offered at a discounted price to the unemployed.

<table>
<thead>
<tr>
<th>Year</th>
<th>Month</th>
<th>Target Date</th>
<th>Topic</th>
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<tbody>
<tr>
<td>2012</td>
<td>November</td>
<td>12, 13</td>
<td>Fraud Conference</td>
<td>Full Day</td>
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<tr>
<td>2012</td>
<td>December</td>
<td>10</td>
<td>Continuous Monitoring, Data Analytics &amp; Queries</td>
<td>Half Day</td>
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<tr>
<td>2013</td>
<td>January</td>
<td>14</td>
<td>Project Management Skills for Auditors</td>
<td>Half Day</td>
</tr>
<tr>
<td>2013</td>
<td>February</td>
<td>11</td>
<td>Corporate Governance</td>
<td>Full Day</td>
</tr>
<tr>
<td>2013</td>
<td>March</td>
<td>11</td>
<td>Cyber Security, Counterspionage &amp; Digital Fornics</td>
<td>Half Day</td>
</tr>
<tr>
<td>2013</td>
<td>April</td>
<td>15</td>
<td>Annual Seminar</td>
<td>Full Day</td>
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The CAP Committee encourages eligible individuals to take advantage of the discounts.
Thanks to everyone that made it to the IIA Chicago Annual Meeting! Congratulations to the award recipients.
2013 Internal Audit Priorities
Submitted by David Brand and Jason Daily, Protiviti

2012 Landscape
Technology continues to be a key enabler and catalyst in business today, helping companies achieve greater efficiencies, productivity and profitability. At every turn, from the supply chain and production floor to back-office administration and even the C-suite, technology is pervasive and, far more often than not, indispensable asset. Further, new technologies, including but not limited to mobile platforms and the “cloud,” already are scratching the surface of the potential they can provide to businesses. Without question, technological advancement in virtually every organization is creating a wealth of new challenges, along with opportunities, for chief audit executives (CAEs) and internal audit professionals. Not only must they enhance their knowledge and understanding of new technologies and how they support the business, but they also must leverage them to perform internal audit activities with greater effectiveness and efficiency.

Internal Audit Capabilities And Needs Survey
Protiviti surveyed – in its 2012 Internal Audit Capabilities and Needs Survey – more than 800 CAEs and other internal audit executives and staff-level professionals to assess current skill levels of internal audit executives and professionals, identify areas in need of improvement, and help stimulate the sharing of leading practices throughout the profession. The internal audit executives and professionals who participated in our survey represent virtually all industry sectors. The largest segments are from financial services, healthcare and manufacturing. Half are with publicly traded companies, the others being from private, government and nonprofit organizations.

Survey Overview
Respondents were asked to assess, on a scale of one to five, their competency in 57 areas of technical knowledge important to internal audit, with one being the lowest level of competency and five being the highest. For each area, they were then asked to indicate whether they believe their level of knowledge is adequate or requires improvement, taking into account the circumstances of their organization and industry.

With regard to social media, there are numerous security, privacy, legal and reputational risks to consider. It is incumbent upon the internal audit function to work with management, the board of directors, department leaders and business process owners to develop clear social media use policies and standards, and to ensure there is ongoing compliance with these standards throughout the organization. More broadly, internal audit should partner with these executives and leadership groups to assess the risks of the organization’s social media capabilities, and ensure that this risk profile fits the corporate culture and overall control environment.

(Continued on page 8)

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<tr>
<th>&quot;Need to Improve&quot; Rank</th>
<th>Area of Improvement</th>
<th>Competency</th>
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<tbody>
<tr>
<td>1</td>
<td>Social media applications</td>
<td>2.6</td>
</tr>
<tr>
<td>2</td>
<td>Cloud computing</td>
<td>2.6</td>
</tr>
<tr>
<td>3</td>
<td>GTAG 13 – Fraud Prevention and Detection in an Automated World</td>
<td>2.9</td>
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<tr>
<td>4</td>
<td>Fraud risk management</td>
<td>3.3</td>
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<tr>
<td>5</td>
<td>GTAG 16 – Data Analysis Technologies</td>
<td>2.9</td>
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</table>
These technologies are in most cases being used organization-wide, from human resources and IT to sales, marketing and legal. As a result, there are many potential risks that have been introduced throughout the enterprise. Just some of these include, for cloud computing, the security policies and protocols of cloud computing vendors, access to data that may be regulated or subject to legal guidelines, and business continuity contingencies in the event of an interruption.

**Priorities Discussion**

Throughout the survey results, we see that new technologies and managing risks related to them are major themes in this year’s findings. Among the highlights:

1. Social media and cloud computing are top concerns — Internal audit executives and professionals recognize they must have superior knowledge and understanding of these areas and their inherent risks and how their organizations are leveraging as well as controlling them, in order to perform their jobs at a high level and add value to the organizations they serve.

2. There is a significant potential for improvement via technology-enabled auditing — Based on the survey’s results, internal audit appears to be behind other departments in terms of using technology. Many internal audit functions are not using software tools to administer their audit processes and among those that are, most are not leveraging these tools to their fullest extent.

3. IT asset management, along with vendor negotiation are setup, are top-of-mind priorities — With regard to leveraging technology to audit business process controls, internal auditors see significant room for improvement.

4. A surprisingly large number of organizations are not leveraging technology as part of their fraud prevention, detection and monitoring efforts — Many are relying on simple databases and describe the availability of electronic data as less than optimal. The survey results clearly show that not enough companies are using technology in a proactive manner to prevent fraud, abuse, corruption and even bribery.

5. CAATs, continuous auditing and continuous monitoring continue to garner attention — As in previous years of the study, most respondents recognize the need to improve in these areas, suggesting the profession will continue to move more toward those approaches and techniques, which cover all or a large population of transaction rather than very limited sample sizes.

6. Networking effectively and developing strong outside contacts are prized skills — This is an indicator of the value internal audit executives and professionals see not only as developing best practices, but in learning from other high-performing organizations. While there are ever-increasing amounts of data and information available on the Web, connections, conversations and relationships with peers may prove to be the most efficient and valuable.

**Key Questions To Consider**

As internal auditors we have some critical questions to start asking of our Technology functions and the business. Specifically:

- Are we deploying cloud solutions? If so, does internal audit have a clear understanding of the associated risks and how they should be managed?
- Does the company monitor technology innovations and the risks associate with new technology, including mobile technology and devices?
- Has management conducted an assessment of potential risks related to the use by employees of social media applications? Does the organization have a social media policy? Is the internal audit engaged in ensuring compliance with this policy? Are automated technologies being employed to monitor employee and company social media activities?
- Are you keeping apprised of current and relevant GTAG standards?
- Have we taken steps to develop a fraud risk management policy and begin to catalog our risks across the organization? Has internal audit coordinated its activities with risk management and the compliance functions to avoid duplication, and more importantly insure we have adequate coverage of fraud risk?
INTERNAL AUDIT SPOTLIGHT

In each issue, the Innovator will profile a current Chapter member. The goal is to find out why they chose their profession, what they do for fun (besides audit), and what has made them successful.

This issue’s spotlight is on Ken Clow, Chief Internal Auditor at Chicago State University. Ken joined the IIA in 1994 and was elected as the Vice President of Education in May 2012. Ken has been a member of the chapter’s Board of Governor’s for the last 3 years, and during that time, Co-Chaired the 52nd Annual Seminar, Chaired the Chapter Achievement Program and has been a member of the Career Assistance Committee. Ken has also been active in working on the Chicago Chapter’s Annual Seminar for the last 5 years. Ken received the IIA Chicago Chapter’s William C. Anderson “Member of the Year” award in May 2012. Ken has a CIA, CRMA, CRP and CSOE designations.

What made you become an Internal Auditor?

While working for the Gillette Company and attending college, an internal audit was conducted in the department that I worked in. I was fascinated by the elements of the audit and I quickly engaged one of the auditors. She provided me insight on what internal audit was all about and over the course of a few months, showed me the ins and outs of auditing – auditing 101!! I was so intrigued that I added another major to my degree (Business Administration) so I could jump into the audit profession when my matriculation was complete.

As I learned more about the audit profession, I made it a personal goal to become an internal auditor so that I could assist organizations with process re-engineering, provide value-added insight and be a part of “change”.

What was your most rewarding experience as an Internal Auditor?

With that said, my most rewarding experience was when I was in my second year of auditing at a major multi-billion dollar manufacturing organization. I was auditing a major subsidiary in California with my audit manager. At first, things were very adversarial because this subsidiary hadn’t been audited in quite some time. However during the audit, we were able to find some major money saving initiatives that the client could undertake to save them almost a million dollars. Eyes lit up wide!!! Now they understood we were not just there to “police” them but to help them. Seeing the turnaround in an auditee regarding their perception of internal audit is, in my mind, the most rewarding aspect of auditing.

What skills do you think are needed in order to succeed in our profession?

There are a number of traits that we need to have in order to succeed in the internal audit profession. First you must be an excellent and savvy communicator. It is critical that an auditor be able to communicate verbally and in written form. An auditor must have excellent listening skills. The “auditee” will expect that the auditor listens intently, asks follow-up questions and is able to articulate the information being provided.

Lastly, an auditor must have excellent listening skills. The “auditee” will expect that the auditor listens intently, asks follow-up questions and is able to articulate the information being provided.

What made you become an Internal Auditor?

An area that auditors tend to make mistakes occurs when we are performing fraud/forensic auditing. Auditors can “cross the line” easily through improper questioning and assessing blame. It is very important that the auditor ensure appropriate questioning and the validation of said questions with legal council before interviews commence.

Also, as I have stated in the previous question, one of the largest challenges for an internal auditor is the ability to communicate. Communication skills come in various formats;

(Continued on page 10)
I have seen all too often, auditors who do not “listen” intently to the auditee or validate what they have heard, which causes a sub-par audit product. In most cases, this creates a tremendous amount of re-work on the auditor and most notably, the auditee, which puts a strain on relationships.

What will have a significant impact on our profession within the next ten years?

There are a couple of possible impacts that we should be cognizant of. We are already seeing major shifts in these areas, regulations and information technology. As the regulatory environment continues to cause businesses trepidation, new operating methods and information systems will be needed. This poses a major challenge to auditors. We will need to be more focused on compliance auditing in all industries while remaining focused on our “value-added” principles. The other area is IT. We have seen a lot of major shifts already, but as systems become “smarter”, faster and more complicated, we, as auditors will need to design more effective audit methods, be more pro-active in the technological changes and be well-versed on the controls embedded in the systems.

IIA Research Foundation (IIARF) – New Publication

In 2009, the Chicago Chapter funded what was then an emerging topic that was expected to have significant impact to the Internal Audit profession: implementation of the International Financial Reporting Standards (IFRS). This book was recently published and, per our agreement with the IIARF, Chicago Chapter members will receive a 25% discount (using the promotional code below). This project incurred a significant delay, due to the author suffering a very unfortunate set of personal circumstances. However, much of the book’s content remains relevant since the SEC has yet to mandate an adoption timeline and convergence between the U.S. Standards and the IFRS continue to make progress.

Promotion code: IIACHIFRS
Discount: 25% off
Link: IFRS Implementation: Best Practices for Assurance of Organizational Value
Social Media Committee

If you are waiting for emails, magazines, or newspapers to keep you abreast of the latest happenings in the world of Internal Audit, you are probably getting outdated information. News is streaming 24 hours a day, 7 days a week about our profession. People in the know are using this information to increase their knowledge, enhance their skills, and add value to their department and companies. Where can you get a hold of this information? You might be surprised at the answer – Social Media.

Well over 200 messages are posted on Twitter each day that include the words “Internal Audit.” You’re not “into” Social Media? You don’t have to be “into” Social Media to be on Social Media. You don’t have to say anything, just simply observe and learn. If you don’t know how to get started, just ask the Chapter’s Social Media Committee for guidance.

Are you already on the various Social Media outlets? Come join the Chapter online:

LinkedIn -
http://www.linkedin.com/groups?mostPopular=&gid=1123977

Facebook -

Twitter -
http://twitter.com/#!/IIAChicago

Flickr -
http://www.flickr.com/photos/iiachicago/

Are you searching for a way to become more involved with the Chapter but not sure how? The Social Media Committee may be the best place to start! For more information please contact Steve Randall - srandall@vonyaglobal.com