Welcome to our 2019-2020 Chapter Year

Rise Up! Step Forward!

DETOITIIA.ORG
A Note from the 2019-20 President, Karen Muglia, CICA

I am honored to be the current President of the IIA Detroit Chapter and grateful to be working with an outstanding Board of Governors and Detroit membership.

In June, July and August, our Board and Committee Members developed our strategic plan for the year. Areas of focus include:

- Continue to provide excellent programs and certification support
- Increase outreach to members and IIA professionals
- Align with IIA North America goals: Stronger Profession, Competent Professionals, and Sustainable Value
- Enhance all Member-facing media & communications
- Hold program meetings in Detroit, Southfield & Livonia and try different times and days of the week to accommodate more members

I am very pleased to report that we are executing our plan! We have successfully implemented beneficial changes, we have held exciting meetings in new locations, and we have enhanced our website and mobile app. As a result, we are seeing increased participation in our monthly meetings, webinars and special events, as well as increased communication and input from our members.

We began our program year in September in grand fashion with a presentation and book-signing by Mr. Richard Chambers, the Global President & CEO of the IIA. Richard shared valuable insights from his book, “Auditing at the Speed of Risk”, and 160 members attended the meeting at The Henry in Dearborn. In October, we held an interactive lunch meeting in Detroit at the Motor City Conference Center where PwC engaged our group of 70 members and shared their “2019 State of the Internal Audit Profession Study” and the benefits of a digitally fit risk function. In November, we held a dinner meeting at VisTaTech in Livonia and the focus was on risk management. 55 attendees learned about the risk management function at the State of Michigan, and about third-party risk management from Comerica Bank. Also in November, we partnered with E&Y to host a CAE Roundtable session at the Skyline Club, where 16 audit leaders shared goals, best practices and lessons learned. Presentations from the meetings are posted on our website, www.detroitiia.org. In December, we held our annual joint meeting with ISACA at VisTaTech. The joint meeting has been a tradition for over 20 years! Special thanks to our Program Committee Chair, Rick Lowe, and the committee members for coordinating these great meetings!

In addition to the meetings, each month our chapter offers free webinars during the lunch hour. Interesting topics are presented, and CPE credits are earned. In November, we also held a two-hour ethics webinar. An average of 100 members participate in the monthly webinars. Special thanks to Sajay Rai of Securely Yours for coordinating the webinars!
A Note from the 2019-20 President, Karen Muglia, CICA

Our chapter is also fortunate to have an excellent Administrator, Amber Dunn-Egerer, and an outstanding Webmaster, Richard Cozart. Thanks to Amber and Richard for their contributions to our chapter!

We are proudly continuing our 76-year history of promoting the internal audit profession, providing excellent educational programs to members, giving support for certifications, and providing meaningful networking opportunities for members. As always, we appreciate your input. Please let us know your ideas and how we can add additional value.

Information about our Board, past meeting content and upcoming events are on our website, www.detroitiia.org.

Together, we are “Rising Up! and Stepping Forward!” Look forward to seeing you at upcoming meetings and our Spring Training at the end of March 2020!

Best regards,

Karen Muglia
Karen Muglia, CICA
2019-20 President, The IIA Detroit Chapter
We were honored to have Mr. Richard Chambers, Global President & CEO of the IIA, join us on September 18th for a presentation and book-signing at The Henry in Dearborn! 160 members attended this terrific meeting where Mr. Chambers shared valuable insights from his career in internal audit and book, “Auditing at the Speed of Risk: Lessons Learned on the Audit Trail.” In the 21st century, risks emerge at warp speed, often catching organizations unaware and unprepared. The consequences can be devastating. To protect and enhance value, internal auditors must elevate their capability to “audit at the speed of risk.” Key elements that Richard shared included:

- The dynamic nature of risk in the 21st century and the velocity with which it can approach unsuspecting organizations,
- The compelling need and effective strategies for internal auditors to identify emerging risks long before they present a clear and present danger to their organizations,
- The disruptive risks facing the auditing profession, and the organizations it serves, and how these disruptive forces may impact its ability to serve organizations in the decade ahead,
- Effective strategies to audit smarter, better, and faster - to audit at the speed of risk.
October Meeting Highlights

We held our October meeting at the Motor City Casino in Detroit. We had great attendance and audience participation. Derrick Roman and the PwC team presented a facilitated discussion, including table-top discussion exercises around key insights from PwC’s 2019 State of the Internal Profession Study, which focused on “digitally fit” internal audit functions. The study focused on over 150 emerging technologies and landed on the “essential eight” that will have the greatest impact across sectors.

- Drones
- Artificial Intelligence
- IoT (Internet of Things)
- Robots
- Augmented Reality
- Virtual Reality
- 3D printing
- Blockchain

The presentation included discussion about the benefits of being digitally fit, both as an organization and as an IA function delivering maximum value. We also discussed the six habits of smarter risk takers, and several related habits for IA functions. Example were shared, and a concluding 6-step description of how to “advance” your IA function as a digitally fit function.
Join us for the IIA 2019-2020 Chapter Challenge! Each IIA chapter has been challenged with increasing their professional and student membership. Our goal is to advance awareness of the internal audit profession to and encourage and engage active membership in the IIA Detroit Chapter.

There are multiple ways to help increase our membership:

- **Discounts available through December 31, 2019, include:**
  - **Chapter Events:** 20% off individual professional membership: Use the promo code CHE19 for 20% off an individual professional membership
  - **Recertify & Rejoin:** Members who have allowed their certification to lapse and are currently non-members, receive a bundle rate of $270 (a savings of $240)

Stay connected to the IIA Detroit Chapter for additional discounts and incentives through March 2020.

Did you know our chapter has more than 1,200 active members? We offer quality events and training, networking activities, and volunteer opportunities to our members. To ensure that you receive communications and invites from us, be sure to update your IIA Membership Profile especially if you have moved, been promoted or changed employers. Your membership profile can be accessed by logging in at www.theiia.org → Go to My Preferences, Click Chapters, and ensure that “Yes” is selected for email so that you receive email communications from the Detroit Chapter. Also, take time to update your profile, if needed.

And be sure to check your email “junk” box to ensure that chapter communications are not being routed there.

**Do you know anyone interested in becoming a member? If so, encourage him/her to join.**

The new Certification Candidate Management System (CCMS) launched earlier in the year. The CCMS allows you to apply for IIA Certification Programs, register for certification exams, update your personal information and much more. Prepare for the conversion by accessing your CCMS profile to verify or update your primary email address so you can easily access the system after the launch. Update your profile today at:

https://i7lp.integral7.com/durango/do/login?ownername=iiia&channel=iiia;basechannel=integral7
WELCOME TO OUR NEW MEMBERS!!!!

Shamroz Shaukat Ali
Hussam Almekhlafi
Ilhom Amanov
Tamara Archer
Sarah Arnick
Jordan Baxter
Meagan Beltinger
Beatrice Benson
Lucy Kay Blomquist
Trish A. Buckley
Mario Butler
Tamara L. Castillo
Alicia Margarita Cedillo
Kelvin Chim
Austin Clamon
Margaret Clamon
Mikayla Sue Cupp
Tina L. Currie
Garrett Dauch
Brianna De La Fuente
Philip E. Doty
Sharon E.H. Duvall
Daniel Dvorak
Chrystal Edwards
Ulrike Fischer
Anne Gleeson
Matthew Goethals
Barney Goindi
Raimundo Gonzalez
Richard Gonzalez
Delarro Terrace Greer
Jon Kevin Hale
quincy hammond
Kahlilah Henderson
Eric Hoke
Pamela Horner
Nozrul Islam
Jasmine Jones
Emily Kassab
Staci Kempisty
Evans Kimbell
Denise King
Brandy Kiser
Kerstin Kossman
Madison Krawiec
Allyssa Kryst
Jerome V. Lee
Charlie Letson
Erica Lewis
Mei Ling Lim
Raymond Love-Palomar
Peyton Lydigsen
Kyle Lynn
Randall Maddle
Peter Makar
Rocio Marisol Martinez Crespo
Shaylan Master
James William McNeill
Jacob Meadows
Steven Meyer
Tevin Milton
Jose Armando Mota Moronatti
Samuel Muehlenbeck
Katelyn Nowacki
Stephanie J. Paglia
Darshak Patel
Andrea Paule
James Perego
Michael Pernican
Joe Porenta
Tazwar Rahman
Maxwell Ritter
Joseph Allan Roberts
Steve Robertson
Zachary Robertson
Jamie Ross
Jeffrey Saizow
Louis Michael Sanchez
Dennis Schoetmer
Mark Daniel Schultz
Abby Settlemyre
Laura Seynaeve
Jacqueline Marie Shagena
Natalie Slawnyk
Danyelle Solomon
Amanda Spikes
Sidney B. Sturges
Elena Toribio
Beatriz Fabiola López
Ulloa
Derek Warnemuende
NOBUYUKI YAMAMOTO
Lihua Zhang
The Chapter hosted a chief audit executive roundtable on November 19th at the Skyline in Southfield. 16 CAEs attended the event. The chapter partnered with Ernst & Young, who shared industry thoughts/practices about several relevant topics, from which we had great facilitated discussion about the CAEs’ experiences and approaches. It was also a great time to network with other organizations audit leaders.

The group discussed emerging trends and practices around Internal Audit risk assessment practices, titled “Five considerations to disrupt the internal audit risk assessment process”. Many ideas were exchanged between members, which we hope helps the CAE’s consider enhanced or alternative approaches to our job, and ultimately helping organizations improve their governance, risk management, and control processes.

Finally, we had some good discussion about how the chapter can continue to help CAE’s and their teams. Many ideas were shared including additional CAE and Manager roundtables, facilitating sector specific discussions, bring more live examples/case studies of technology/techniques, or practices others are using (e.g., Robotics, data analytics and leveraged data for risk assessments), effective leadership, practices for recruiting, developing and retaining talent. Special thanks to the Ernst & Young team for their facilitation, and financial contribution to help cover the cost of this event!
Audit Executive Center
The IIA’s Audit Executive Center (AEC) is an exclusive member-based resource for Chief Audit Executives (CAE’s), allowing them to be more successful and relevant in all that they do. To learn more visit the Audit Executive Center at the following link:

https://www.theiia.org/centers/aec/

Chapter Achievement Program (CAP)
The CAP recognizes chapter activities that align with The IIA North American Strategic Plan. Chapters earn points from providing service to members and the profession. The program also provides a means to evaluate chapter success based on minimum standards set by The IIA. As of December 1st, we have earned 850 CAP Points and our goal is to earn 1,560 points for “Gold Status”. Help our chapter earn CAP points by letting us know about your recent internal audit articles, speaking engagements, presentations, participation in Junior Achievement, or interns hired. Share details (date, duration, etc.) with our CAP Chair, Brian Smith at brian.smith@experis.com.
November Meeting Highlights

The chapter meeting was held in Livonia and the VisTaTech Center. John Eloff (Comerica Bank) and Mike Williams (State of Michigan) spoke about their organizations’ experiences associated with 3rd party risk management and the State’s recent enhanced risk management associated with Cyber and Information Security.

Joh Eloff shared the 3-pronged approach to 3rd party risk management: Due Diligence, Contract Terms & Conditions, and Monitoring are key to ensuring appropriate risk management. Knowing who in the organization is managing contracts and their related monitoring and understanding if service organization sub-contracting occurs are equally important to helping manage risks associated with your 3rd party providers.

The State of Michigan experience described how the State assessed various risks and deficiencies across the executive branch and enhanced its approach for risk assessment and risk response using the NIST 800-53 standard, employing a facilitated risk assessment process for IT applications and supporting infrastructure, and using a GRC automated solution to support the process. This has helped increase education/awareness of proper control practices and has resulted in greater risk management of issues associated with the use of information technology, including protection of important and sensitive data.
Continuing the Tradition of the IIA/ISACA Meeting!

In December, we held our joint meeting with ISACA, which began in the 1990’s. This is a great opportunity for business and IT auditors to come together and share current information about integrated approaches to auditing and emerging risks. Our pre-dinner presentation focused on detecting and preventing fraud using the latest tools and techniques. The post-dinner speaker presented information on the new California privacy policy and the impact on business and IT functions. We celebrate this collaboration with ISACA and look forward to the Spring Training we share in March 2020!
The Spring Conference Committee has been busy planning the 21st conference that is being jointly sponsored by the Detroit Chapters of the IIA/ISACA. The conference this year continues to offer a variety of program choices at very reasonable costs to our membership.

The Conference is scheduled for **Monday, March 30 to Wednesday, April 1, 2020** at the Suburban Collection Showplace in Novi, MI.

For learn more about the Spring Conference and/or to register for the conference, please visit the following site: https://www.eiseverywhere.com/2020springtraining.

We look forward to seeing you at this year’s conference.
If you are not currently certified, we encourage you to earn an IIA Certification that will open doors of opportunity to you. The IIA offers a CIA Learning System to help you on your journey. Learn more at www.learncia.com and explore www.theiia.org for additional resources to help you with preparing for the CIA, CRMA and other certifications. And if you are currently studying, GOOD LUCK to you! You can do it!

Please note that as of 12/31/2018, The IIA is no longer accepting applications for the CCSA, CGAP and CFSA.

As of October 1, 2020, the CRMA program requirements, format, window and pricing changes will officially take effect. One of these changes is that CRMA candidates will need to have an active CIA designation. CRMA candidates and those current certification holders can learn more about how these changes will impact them by referring to https://na.theiia.org/certification/crma-certification/Pages/CRMA-Exam-Why-and-How-its-Changing.aspx

For those who are certified, you must report your 2019 continuing professional education/continuing professional development hours by 12/31/2019. When you report, you can opt in to The IIA Certification Registry so that employers/recruiters can verify your designation. Follow this link to The IIA Certification Candidate Management System:

The Awards Committee will be seeking 2019-2020 nominations from Detroit Chapter IIA members for the following:

- The IIA Rock Star of the Month
- The Internal Auditor of the Year Award
- The Eloise L. Bradley Distinguished Service Award

These awards provide the opportunity for our members and your employees to be recognized for hard work, promoting the profession and dedication. Recognition is a great way to show appreciation! And it only takes a few minutes to nominate someone.

See the chapter website for the eligibility and selection criteria, award recipient expectations and the nomination form at www.detroitiia.org and the mobile app IIA Detroit Chapter. Nomination forms should be forwarded to our e-mail address: Chapter2@iiachapters.org. For more information, contact Eulonda Whitmore at as3842@wayne.edu
The IIA’s membership crossed a key threshold and now exceeds 200,000 worldwide. Over its 78-year journey, The IIA has established itself as the global organization for all internal auditors who desire to practice with the highest level of competence and professionalism. Thank you for your dedication to our profession.

NEW! Global Knowledge Brief, “Agile Internal Audit: Leading Practices From CAEs on the Journey to Becoming Agile”. The report outlines how four chief audit executives (CAEs) from various industries reviewed their own successes and learning experiences in making their companies’ audit functions Agile.

The IIA released new practice guides in October and November:
“Unique Aspects of Internal Auditing in the Public Sector”
“Auditing Culture”

The IIA released a new position paper in November, “Internal Auditing’s Role in Governing Body/Executive Committees” which outlines when and how internal audit’s participation on governing body and executive committees can add value. It includes five questions that executive management should ask before inviting internal audit to join a committee, as well as a list of potential committees where internal audit can add value. In addition to discussing when and where it could be appropriate for internal audit to participate on a governing body/executive committee, the paper lists various ways in which that participation can be realized. Regardless of what role internal audit plays on a committee, the paper stresses that it is critical that precautions are taken to ensure the function’s objectivity and provides best practices for doing so.

Visit the IIA website to view and download this information, www.theiia.org.
2019-2020 Officers and Board of Governors

Chapter Officers

Karen Muglia, CICA - President
Lola Foster, CIA, CFSA, CRISC – 1st Vice President
Peter Hartung, CIA, MBA – 2nd Vice President
Christine Dobrovich, CRMA - Secretary
Alan Demir, CIA, CPA, CGMA, CICA – Treasurer

Administrative Roles

Richard Cozart, Website & Newsletter
Amber Dunn, Administrator

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Eulonda Whitmore, CIA, CRMA, CCA ~ 2nd Past President
Dan Wiechec, CIA, CPA, CISA, CISSP, CFE, CITP
Kamilla Williams, CRMA, MBA

Our E-mail Address: Chapter2@iiachapters.org
Our Website: www.detroitiia.org
Thank you for your support!

Connect with Us

Please be sure to check out our website for employment, volunteer, and scholarship opportunities as well as for upcoming meetings and trainings. Be sure to download The IIA Detroit Chapter App that is available for IPhone and Android. Also, connect with us on:

LinkedIn at www.linkedin.com/groups/3773050

Twitter at @DetroitIIA
Happy Holidays

Wishing you happy holidays and a happy new year!

See you in 2020!