**Upcoming IIA Events**

**IAA INTERNATIONAL CONFERENCE**
Scaling New Heights
June 13-16, 2021
Virtual

**GRC CONFERENCE**
Bookmark this link for more information:
August 9-11, 2021
Denver, CO and Virtual

**FINANCIAL SERVICES EXCHANGE**
Save the Date! (No bookmark available.)
September 27-28, 2021

**WOMEN IN INTERNAL AUDIT LEADERSHIP FORUM**
Save the Date! (No bookmark available.)
September 29-30, 2021

**ALL STAR CONFERENCE**
Save the Date! (No bookmark available.)
November 8-10, 2021
Las Vegas, NV

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**The CIA Exam. Study from home. Test from home.**

Prepare for the CIA exam with The IIA’s online study tools. The all-new The IIA’s CIA Learning System, Version 7.0 delivers online reading materials, quizzes, flashcards, and practice exams. You can order and start today!

Did you know that the CIA® exam is available from the comfort and security of your home? For a limited time, you can avoid testing centers and earn your CIA from home. Learn more about testing from home.

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**Featured Seminar of the Month:**

**The Effective Auditor: Understanding and Applying Emotional Intelligence**

16 CPEs | $1,195.00

Have you ever encountered a “difficult person” while engaged in an audit? Do you wonder why your communications get through to some people but others seem to have heard a different message? Would you like to increase your ability to remain calm and professional under pressure?

Auditors need specific technical skills to be successful in their jobs, but that’s only half the picture. They need to be able to deal with all kinds of people, too.

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**Upcoming IIA Events**

**WEBINARS:**

Knowledge Partner Event: Accountability, Actions and Assurance in Fighting Fraud | No CPE
March 25, 2021 10:00-11:00 a.m. ET
The IIA: Our Path Forward in Advancing the Profession | 1 CPE
April 13, 2021 3:30-4:30 p.m. ET
Disruptive Innovation Disrupting Internal Audit | 1 CPE
May 18, 2021 3:30-4:30 p.m. ET

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**East TN Chapter Anniversaries**

15 YEARS

Walter Baumgardner
Monique Hewling
Kevin Mead
Kevin Quilliams

Jennifer Bogus
Matthew Rekers
Maria Edwards
Sayuri Yamaguchi

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**IIA East TN / ACFE of Knoxville Joint Event**

April 29 - 12:00 - 4:00 p.m. (Day 1) / April 30 - 8 a.m. - 12:00 p.m. (Day 2)

$50 - 1 day (4 CPEs) or $100 - both days (8 CPEs)

April 29 (Day 1): Cynthia Hetherington, MLS, MSM, CFE, CII

Investigating with Public Records & Open Sources, Online Asset Investigations, and The Dark Web

April 30 (Day 2): Various case presentations by the FBI, IRS, & TVA OIG

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**News from the IIA**

Steps to Certification
Meeting & Seminar Cancellation Policy

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**Join us on LinkedIn.**

**Website**

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**This Month’s Issue**

Upcoming IIA Events
More Ways to Learn
East TN Chapter Anniversaries
East TN/ACFE Joint Event
MEETING AND SEMINAR CANCELLATION POLICY

Our Cancellation Policy is intended to keep cost low for attendees. Unless specifically stated for the event, our Cancellation Policy is as follows:

Cancellation requests must be submitted via Modify Registration Page (link provided in Confirmation Email). No refunds or credits will be issued for cancellation requests received within three business days from the start of the event. Event “no-shows” will not be provided a refund or credit.

If the “Pay at Door” method of payment is selected and registration is not canceled within the required time period, you will owe the registration amount and be invoiced after the event. Substitutions are encouraged. Outstanding member invoices will be sent via email.

IIA East Tennessee Chapter Officers

Laura Sheppard Sharp, President
Miriam Lara, Vice President
Dakota Jenkins, Treasurer
Caroline Khoury, Secretary
PYA  UT-System  Discovery  TVA

NEWS FROM THE IIA

Blog: Why Do They Think Internal Auditors Are Looking for Problems?
Blog: U.S. Navy Wants to Throw 70% of Its Internal Auditors Overboard
Blog: It’s Hard for Internal Auditors to “Follow the Risks” When There Is No Consensus
Blog: U.S. SEC: Environmental, Social, and Governance Risks Better Be on Your Radar
Global Knowledge Brief from The IIA and Crowe: Getting Real with Diversity, Equity & Inclusion: An IIA Virtual Roundtable

Earning a professional internal audit credential is a critical step to being distinguished from your peers. Visit the IIA’s Certifications & Qualifications webpage to learn more.

Steps to Certification

1. Apply.
   - Create a profile in The IIA’s Certification Candidate Management System (CCMS) or access an existing profile. CCMS is a user-friendly system to help you apply for, register, and maintain your certification and related information, while keeping you connected to and informed about The IIA’s certification programs.
   - Upload required documents for program approval (education, government-issued photo ID) directly within the CCMS.
   - Obtain character reference(s) electronically via the CCMS.
   - You will not be able to register for the exam until your documents and application are approved.

2. Test.
   - Access your profile in CCMS.
   - Click “Manage Program.”
   - Register for the exam or exam part.
   - Schedule your exam.

   - Complete your experience verification.
   - Receive your certification.
   - Access your certificate via the CCMS. A printed copy may be obtained with a fee.

Get Started Now

Now that you are familiar with the Steps to Certification, visit Get Started Now to begin your IIA Certification journey. Once you are certified, you must maintain your certification by earning and reporting annual CPE.

Contact us to find out about available volunteer opportunities!

chapter85@iiachapters.org