FAQ: How to change my e-mail address?

There are 2 ways to change your current email address:

1) Call the customer relations call center at +1-407-937-1111, option #3.

2) Follow the steps outlined below:

Note: Local IIA chapters do not have access to manage membership information (e.g. email, chapter affiliation, etc.) as memberships are maintained at the IIA National level. However, the IIA Miami chapter uses IIA National’s database to obtain updated membership information for inclusion in local chapter announcements. It is key to keep your information up to date.

Go to the IIA website https://na.theiia.org/Pages/IIAHome.aspx and click on “Sign in” icon on the up-right corner.
Once you click on the “Sign In” icon, you will be automatically directed to the following screen where you will need to enter your e-mail address or member number and your password.
If you forgot your password, please click on the "Forgot your password?" link and follow the steps to recover your password.
Once you are logged in, click on the “Account” link on the upper-right corner.
Once into your account details, click on your “Profile” link to see your information.

The web might ask you to log in again to be able to edit your contact information. If so, please, enter your email address or member ID and your password.
Then, click on “Contact Information” and at the bottom of the screen you will find an “Edit” button that will allow you to modify any information including your e-mail address.
Then, you will be able to change your information. Once you are done, just click on “SAVE”.