2013 Canadian Conference on IT Audit, Governance and Security

March 26-27, 2013
March 28 – Optional Post-Conference Workshop: Introduction to COBIT 5

Join your colleagues for the premier conference for IT decision makers and advisors. Learn the latest state-of-the-art IT practices from an unparalleled group of industry and professional services leaders. Leave this conference equipped to face the toughest IT audit, governance and security challenges of today ... and tomorrow!

KEYNOTE ADDRESS BY:
Steve Heck
CIO Microsoft Canada Co.
Transforming IT – Faster, Smarter, Leaner

OR
For those new to the world of IT Audit...

Fundamentals of IT Audit – A Three-Day Workshop

March 26-28, 2013 (Running concurrently with the Conference)

Attend our ever-popular three-day workshop and develop the core skills necessary to complete a wide range of IT audit assignments in today’s complex multi-layered computing environments.
Who Should Attend the Canadian Conference on IT Audit, Governance and Security?

IT decision makers and advisors in the areas of risk, security and governance including:

- auditors – internal and external
- IT security officers
- chief information officers
- financial professionals with responsibility for the IT function

How You Will Benefit by Attending the Conference:

- gain valuable practical insights and solutions for the critical IT challenges of today and tomorrow
- discuss and explore the latest best practices and application on a broad range of topics with peers and leading industry and professional services leaders from across Canada
- customize your learning experience to meet your professional needs and interests. In one conference you can choose from a productive, timely and relevant blend of sessions covering topics in IT audit, governance and security
- attend the optional workshop and gain insights into COBIT 5. Learn about its benefits, the differences between it and COBIT 4.1 and transition issues
- earn up to 21 hours of CPD credits

CONFERENCE AGENDA

DAY 1 • TUESDAY, MARCH 26, 2013

7:30 - 8:30  REGISTRATION AND CONTINENTAL BREAKFAST • EXHIBITS OPEN

8:30 - 9:30  Keynote Address: Transforming IT – Faster, Smarter, Leaner
Steve Heck, CIO Microsoft Canada Co.

9:30 - 10:30  Board Oversight of IT-Related Risk Appetite and Tolerance: A New Imperative

10:30 - 11:00  CONTINENTAL BREAKFAST

11:00 - 12:15  BYOD/SHOT - Balancing Benefits and Risks
Harvesting Good Intelligence from Big Data
How to Provide Effective Governance over Business Partners

12:15 - 1:30  LUNCH

1:30 - 2:30  What Does It Take to Be an Effective IT Auditor – in the Brave New World?
How to Better Engage the CFO in IT Activities - Aligning CFO and CIO Priorities
NFC and RFID – Balancing Benefits and Risks

2:30 - 2:50  COFFEE

2:50 - 3:50  Leveraging Continuous Monitoring to Enhance Operational Auditing
COBIT 5 – What’s New?
Rise of the Cloud – Leveraging the Cloud for Value

3:50 - 4:00  CHANGE BREAK

4:00 - 5:00  Fraud – Social Engineering Attacks on Social Networks

5:00 - 6:00  RECEPTION (SPONSORED BY:)

DAY 2 • WEDNESDAY, MARCH 27, 2013

7:30 - 8:30  CONTINENTAL BREAKFAST • EXHIBITS OPEN

8:30 - 9:30  Knowing Your Cyber Risks/Threats and Mitigating Them

9:30 - 10:45  Managing the Complex World of Compliance

10:45 - 11:15  COFFEE • EXHIBITS OPEN

11:15 - 12:15  You Can’t Do It All! Seepagation of Non-Compatible IT Duties – What Every IT Auditor Should Know
Challenges in Managing Program and Project Risk: Sailing Through the Risky World of Program and Project Management
Payment Security – How Organizations Can Achieve Compliance Through Security for the PCI Standards

12:15 - 1:30  LUNCH

1:30 - 2:30  Writing for Action
Challenges of Managing the Data Life Cycle
Shadow-IT – Do You Really Know What’s Going On?

2:30 - 2:50  COFFEE • EXHIBITS OPEN

2:50 - 3:50  Why Should You Implement COBIT 5?
Demystifying ITAF™
Strategies for Securing the Cloud

3:50 - 4:00  CHANGE BREAK

4:00 - 5:00  Security, Risk and 21st Century Technology: A Tablettop Exercise

DAY 3 • THURSDAY, MARCH 28, 2013 • POST-CONFERENCE WORKSHOP

7:30 - 8:30  REGISTRATION AND CONTINENTAL BREAKFAST

8:30 - 4:30  Optional Workshop: Introduction to COBIT 5

The information is correct at the time of printing. For the most current information on agenda items, speakers, sponsors, exhibitors etc., refer to both the Conference and Fundamentals of IT audit, visit: www.cpd.cica.ca/ITAudit

Conference registration includes online access to recorded presentations. Many technical sessions will be captured live and synchronized with the PowerPoint Presentations and will be available online approximately 6-8 weeks post-event.

For the most current information and to register, visit: www.cpd.cica.ca/ITAudit
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Conference Speaker Directory to Date

KEYNOTE SPEAKER: Steve Heck, CIO Microsoft Canada Co.
Chris Anderson, Senior Thomson LLP
Yves Blouin, MNP LLP
Chuan Kumar Ramamurthipudi, Collins Barrow LLP
David Craig, PC
Robert B. Cowley, Ministry of Finance, Ontario Internal Audit Division
Rajat Egos, Ernst & Young, LLP
Bader S. Husni, Grant Thornton LLP
Jennet Guertzen, Managed Analytics Services Inc.
Dale Hamilton, Scotiabank
John Hughes, Aon
Raj Kapur, The Withdrawal Group
Bass Hosein, Broadview Inc.
Michael Kastenick, Protiviti
Navneet Kumar, EY LLP
Tim Lane, Site Overview Inc.
Blake Lindsey, BCE
Ujjwal Malhotra, Scotiabank
Albert L. Mancuso, Business Automation Consultants, LLC
Peter O’daonai, Infor Inc.
Scott Page, Wajax Corporation
Peter A. Panacek, The Hospital for Sick Children
Craig Pattinson, Deloitte
Richard Peace, Health Ontario
Kevan Perugini, Wajax Corporation
Marc Poulin, Protiviti
Rudranarayan Rayman, Protiviti
Richard Rother, CS Shumka Capital Corp.
Eleanor Stanley, Information Technology Corporation
Mike Tournier, Independent Communications Consultant
Oscar Tocht, PwC
Ronald V. Weinstock, Investigative Solutions Network Inc.

Advisory Committee:
Chuan Kumar Ramamurthipudi, Collins Barrow LLP, Toronto
Robert B. Cowley, Ministry of Finance, Ontario Internal Audit Division, Toronto
Rajat Egos, Ernst & Young, LLP
Jennet Guertzen, Managed Analytics Services Inc.
Dale Hamilton, Scotiabank
John Hughes, Aon
Raj Kapur, The Withdrawal Group

See page 9 for complete details.

Are You New to the World of IT Audit?

Take advantage of the many benefits of attending the Fundamentals of IT Audit – A Three-Day Workshop

Attending this workshop will provide new IT assurance-and-control professionals with the core skills needed to perform IT audit assignments in today’s complex computing environments:
- gain an understanding of key audit and control principles
- discover practical techniques that you can immediately put to use
- gain a solid foundation to continue to build your IT audit expertise
- earn from an industry leader, Craig McGuffin, who has over 25 years experience in the field of network controls and security
- earn up to 21 hours of CPD credits

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Tolerance: A New Imperative

you can take now to help your, or your client’s, responsibilities will be objectives, are particularly important. particularly those that impact the organization’s value creation and potential value-erosion objectives, are particularly important. In this session, an overview of the evolution of board risk-oversight responsibilities will be provided. In addition, it will set out practical steps you can take now to help you, or your client’s board and organization manage IT risks and meet these new expectations.

How to Provide Effective Governance over Business Partners

With the trend to multi-vendor IT support, companies need to manage processes across vendors efficiently and effectively in order to ensure alignment and consistency of IT delivery. What to avoid is the increased reliance on vendors for vendor management. In this session, insights into active management will be discussed including: allowing for vendor stratification; deploying key management processes; monitoring performance; ensuring adherence to these processes and pushing for continuous improvement.

CONCURRENT SESSIONS – CHOOSE ONE OF THREE

BYOD/BYOT – Balancing Benefits and Risks

Rafael Etges, Ernst & Young, LLP

Over the past two decades, we have witnessed significant technology advances in mobile devices, from the personal data assistants (PDAs) of the late 1990s to the ubiquitous and multifunctional smartphones of today. These advances have extended the virtual boundaries of the enterprise by blurring the lines between home and office and coworker and competitor through providing constant access to email, by enabling new mobile business applications and by allowing access to, and storage of, sensitive company data.

In this session, we will outline the risks related to today’s most popular mobile device platforms and technologies, along with methods by which an organization may assess its exposure to these risks. Finally, we will outline means by which many of these risks may be mitigated through technical device controls, third-party software and organizational policy. These components all contribute to an enterprise-grade mobility management program that will ultimately serve as a guide in the rapidly evolving mobile environment.

Harvesting Good Intelligence from Big Data

Navleen Kumar, KPMS LLP

A day does not go by when you are not reading about “Big Data” and the opportunities it exploitable. Today, businesses and users are flush with data. In this session, learn: what others are doing with “Big Data” to better understand and expand their existing business; how it is used to better manage their business and make better business decisions; and the key challenges faced by users, systems and data governance.

How to Better Engage the CFO in IT Activities – Aligning CFO and CIO Priorities

Peter A. Ransan, The Hospital For Sick Children

Enterprises today are facing unprecedented uncertainty in the economic environment. The successful achievement of an enterprise’s goals and objectives is accomplished through the design and implementation of various business processes throughout the organization. The effectiveness of these processes (desired outcomes) and their efficiency (resources used economically) impact the extent to which strategic goals are successfully achieved.

While operational auditing assists the enterprise in evaluating and improving the design of various business processes, continuous monitoring assists in ensuring that the business processes are operating as intended. This session will address: What is continuous monitoring? How can it assist in operational auditing? What is operational auditing and how can operational auditing add value to your IT audit? In addition, this session will also provide a working solution for continuous monitoring in action.

COBIT 5 – What’s New?

Vishik Bhandari, MNP LLP

ISACA recently released its COBIT 5 framework with significant updates to its content and processes. Building on the previous versions, COBIT 5 integrates several other components like VAL, IT and RISK IT. This session will provide a high-level overview of the major changes in COBIT 5 compared to COBIT 4.3. Existing users will gain insights into planning their transition and non-users will receive an overview of this latest IT framework.
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How to Provide Effective Governance over Business Partners
Raj Kapoor, The Whistlene Group
Peter Ostapchuk, icorp.ca inc.
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What Does It Take to Be an Effective IT Auditor – In the Brave New World?
Marc Poirier and Michael Kostancek, Protiviti
Practitioners need a combination of technical and people skills to forge a career in auditing technology. Organizations are investing substantial sums in their computer systems, databases and supply chains to compete and leverage customer relationships. At the same time, they are beginning to recognize that IT auditors can assist them in understanding the constantly shifting risks of the information age.
IT auditors focus on the governance of IT systems and processes with audits ranging from business continuity to development processes to information security. To be effective, IT auditors must acquire the right hard and soft skills. Most IT auditors know about the hard skills required to meet professional requirements. This session will focus on the key attributes that successful IT auditors must have in their repertoire to be effective, that is, the soft skills – in the brave new world.

How to Better Engage the CFO in IT Activities – Aligning CFO and CIO Priorities
Peter A. Parsan, The Hospital For Sick Children
 enterprises today are facing unprecedented uncertainty and increasingly at a higher level of agility to adapt quickly to changes in the business environment. Although IT cost savings are still a key focus for the CFO, business agility requires a new focus on urgency and cooperation between the CFO and CIO for setting priorities and aligning IT strategies to business strategies for achieving sustainable revenue growth, profitability and competitiveness.
This session will focus on how the CFO must become more involved and work with the CIO on IT issues relating to: understanding IT cost drivers; improving business agility through IT solutions; and mitigating risk.
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2013 Canadian Conference on IT Audit, Governance and Security
March 26-27, 2013 (Optional Workshop March 28) • The Westin Harbour Castle – Toronto, ON
Day 2  •  Wednesday, March 27, 2013

7:30 am  CONTINENTAL BREAKFAST – EXHIBITS OPEN

8:30 am  Knowing Your Cyber Risks/Threats and Mitigating Them
Craig Petkison, BCE
Senior management and boards of directors have a fiduciary responsibility to address facets of risk, including cyber risk. Cyber risk, in addition to being an IT risk, can impact the business’s revenues, expenses, strategy, brand and reputation. At this session, you will learn how a leading Canadian information technology service provider takes an enterprise-risk approach to obtain a comprehensive understanding of the related exposures, how risks are communicated to key stakeholders and how they are mitigated.

9:30 am  Managing the Complex World of Compliance
Panel of industry leaders moderated by David Crag, PwC
Ensuring sustainable compliance with the large number of current regulations is considered to be one of the major risks facing all organizations today. How can risks associated with non-compliance and sustainability be managed?

In this session, a panel of leaders from a variety of industries will explore and discuss the common compliance issues that are currently being faced and the roles played by IT audit, governance, and security in ensuring sustainable compliance is achieved. The panel will also discuss some of the challenges you face along with suggestions for overcoming them.

10:45 am  CONCURRENT SESSIONS – CHOICE ONE OF THREE

11:15 am  You Can’t Do It All! Segregation of Non-Compatible IT Duties – What Every IT Auditor Should Know
Scott Page and Kevin Pengelly, Wajax Corporation
Segregation of Duties (SoD) in IT plays a major role in reducing IT risk in the areas of fraud, undetected errors, sabotage and programming inefficiencies. This session addresses some of the key roles and functions that need to be segregated including: IT duties versus user department duties; database administration versus the rest of IT functions; application development and maintenance versus application operations; new application development versus application maintenance; information security versus IT functions; IT organizational structure for IT activities; and auditing for SoD.

COFFEE BREAK – EXHIBITS OPEN

2:30 pm  CONCURRENT SESSIONS – CHOICE ONE OF THREE

Writing for Action
Mike Tanner, Independent Communications Consultant
Today, it’s not enough for IT auditors to understand complex IT systems, business processes, security, risk and compliance issues. To be successful, they must also communicate their observations and recommendations clearly and directly to their target audience.
Unfortunately, good report writing doesn’t just happen. It is a process that involves distinct steps and lots of practice. Fortunately, good writing can be learned.
Whether you are experienced or a novice at writing reports to the Audit Committee, senior management, your supervisor, your peers, or preparing staff memos or emails, this session will help you develop a systematic approach for writing effectively for Action!

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11:45 am  Challenges in Managing Program and Project Risk: Sailing Through the Risky World of Program and Project Management  
Dave Hamilton and Ujualah Malhotra, Scotiabank
Diane Stanley, Interprovincial Lottery Corporation
Omar Tucci, PwC
This panel discussion is designed to focus on common risks present in almost all the large programs and projects. It offers 60 years of experience of the panel members in just 60 minutes. Highly experienced individuals from different levels and fields will share their uncut versions of challenges, experiences and stories on what key risks they face on a day-to-day basis and how they manage those risks. Participants will be enriched by ideas to add to their toolkit, including best practices to face the challenges of identifying and managing program and project risks more diligently.

12:15 pm  LUNCH

1:30 pm  Payment Security – How Organizations Can Achieve Compliance Through Security for the PCI Standards  
Bashir S. Fancy, Grant Thornton LLP
Attendees at this session will hear how taking a truly risk-based approach to security will also attain PCI compliance, make it sustainable and achieve its real intent. It will also demonstrate how Internal Audit can play a pro-active role as a partner on PCI compliance teams to derive a return on their investment for their organization.

2:30 pm  Challenges of Managing the Data Life Cycle  
Omar Tucci, PwC
Elaine Stanley, Interprovincial Lottery Corporation
Dale Hamilton and Ujjwal Malhotra, Scotiabank
Richard Pearse, eHealth Ontario
Pervasiveness of technology today has contributed to the exponential growth in the volume of data. To the right eye, data is information and a competitive advantage. As data morphs into information and eventually into retirement (Data Life Cycle), the value an enterprise derives is dependent on how well it manages both the Life Cycle itself and the related challenges. This session will provide insights into the Data Life Cycle, the challenges and strategies to manage data including: ways to keep data relevant; possibilities for repurposing; ways to manage privacy and consent surrounding data collection; and ways to maintain security in storage and retrieval.

3:30 pm  Shadow-IT – Do You Really Know What’s Going On?  
Baskaran Rajamani, Debitel
“Shadow-IT” or “business managed technology” are recent terms that have replaced “End User Computing”. These terms refer to the business directly buying, subscribing or developing applications or services, without the involvement of enterprise IT and causing potentially newer risk exposures. Though the issue is not new, the scope, extent, nature and level of risks have grown in recent years to be of concern to internal and external stakeholders including regulators. Organizations are therefore trying to size the issue, experiment with different solutions and figure out the roles of various functional groups. After a primer on the issue and the risks, this session aims to discuss best practices for establishing and sustaining a set of controls and governance practices in organizations of different sizes.

5:00 pm  CONCURRENT SESSIONS – CHOOSE ONE OF THREE

5:00 pm  Writing for Action  
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Day 3 - Thursday, March 28, 2013

Optional Post-Conference Workshop

7:30 am  REGISTRATION AND CONTINENTAL BREAKFAST

8:30 am  Introduction to COBIT 5

Workshop Leader: Barry Lewis, Cerberus IGC Inc.

This one-day workshop provides an overview of COBIT 5, ISACA’s new governance framework. The workshop will provide existing practitioners and potential new COBIT users excellent insight into the new framework and explain the differences between COBIT 4.1 and COBIT 5.

After completing this workshop, attendees will be able to:
- discuss how IT management issues affect organizations
- understand the principles of the Governance of Enterprise IT and explain the differences between management and governance
- assess how the COBIT 5 Processes help guide the creation of the five basic Principles and the seven Governance and Management Enablers
- discuss the COBIT 5 Enabler Guide, including the Goals Cascade and the Process Reference Model
- describe the basics of how to implement COBIT 5
- understand the differences between COBIT 4.1 and COBIT 5 and what to consider when transitioning
- explain the benefits of using COBIT 5

Who Should Attend?
- current COBIT 4.1 users needing to decide whether they want to adopt COBIT 5
- new to COBIT and want to learn more about COBIT 5
- IT professionals working in audit, assurance, risk, security and governance

Barry Lewis, CISM, CGEIT, CRISC, CISPP, Cerberus, is one of North America’s pre-eminent experts in the information security field. Since 1980 he has been involved in the security field, designing, developing and implementing security measures from high-level standards to detailed technical security controls.

Barry received the prestigious John Kuyers Best Speaker/Conference Contributor Award at the ISACA 2008 International CACS Conference.

Workshop Leader: Barry Lewis, Cerberus IGC Inc.

Workshop runs from 8:30 a.m. to 4:30 p.m., each day with continental breakfast available at 7:30 a.m.

Fundamentals of IT Audit – A Three-Day Workshop

Workshop Leader: Craig R. McGuffin, C.R. McGuffin Consulting Services

This three-day workshop is designed to provide new IT Assurance-and-Control professionals with the core skills needed by all information technology auditors. You will review and understand key audit and control principles, as well as many practical techniques, which are all necessary to complete a wide range of IT audit assignments within today’s complex computing environments.

Topics covered include overall IT audit planning and objectives, as well as audit risk assessment. We’ll also examine the wide range of controls needed for managing the IT function, system development/acquisition and implementation, IT operations, logical and physical security and business resumption/disaster recovery. Included are the vital business process controls found within specific financial tracking and reporting systems. In addition, we will consider important technology components IT auditors must be able to understand, use and evaluate.

Key topics include:
- understanding IT audit risks and defining audit scope
- internal control concepts and the role of computer control standards
- general controls protecting the IT environment
- business process controls covering specific financial systems
- communicating audit findings

Your understanding will be facilitated by demonstrations and discussions of current technology and audit techniques to help reinforce the key concepts. After completing the workshop, you will be able to take part in many types of IT audit assignments and have a solid foundation on which to continue to build your audit expertise.

Attend this workshop and get a solid foundation to continue to build your IT audit expertise.

Workshop Leader: Craig R. McGuffin, CA, CISA, CGEIT, CRISC, Principal of C.R. McGuffin Consulting Services, has more than 25 years of experience in the field of computer and network controls and security. He has a background in computer science and has worked as an information systems auditor, security consultant and security manager, obtaining experience in all major computing and networking environments. He also is the co-author of two books on networking technology.

Craig is an award-winning and extremely popular speaker on the use of computer technology, controls and security, delivering core knowledge and practices through university courses, training seminars and conferences on six continents. He frequently presents on behalf of ISACA, IIA, and CICA.
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Who Should Attend:

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REGISTRATION INFORMATION AND CONDITIONS:

**HOTEL INFORMATION:**
The Westin Harbour Castle
One Harbour Square
Toronto, ON
Phone 416-869-1600, 1-888-625-5144
www.westin.com/Toronto

The Westin Harbour Castle, Toronto is a CAA/AAA Four Diamond hotel located in the heart of downtown Toronto. Guests can easily access the city’s most thrilling destinations, from the bustling financial district to the lively Lake Ontario waterfront.

Hotel reservations are the responsibility of the participant. Conference/Fundamentals of IT Audit Workshop participants can enjoy a rate of $169.00 (plus applicable taxes). Early reservations are recommended. After February 28, or until our room block is full, reservations are accepted on a space and rate availability basis.

Contact Starwood Reservations at Tel: 1-888-625-5144. Identify yourself as a 2013 Canadian Conference on IT Audit, Governance and Security participant to qualify for the special conference rate.

To make your reservations on-line go to the conference website at www.cpd.cica.ca/ITAudit and click on Venue.

**PROGRAM DISCLAIMER:**
The Conference/Workshop may be cancelled and all fees refunded if the required minimum enrollment is not obtained. The speakers, topics, program format and events are correct at the time of printing. If unforeseen circumstances occur, CICA reserves the right to alter or delete items from the program, or cancel the Conference/Workshop.

**CANCELLATION POLICY:**
If you are unable to attend an event for any reason, you may substitute, by arrangement with the Participant Coordinator, someone else from your organization, or you may cancel up to 14 calendar days prior to the event start date for a full refund. Cancellations received within 14 calendar days of the event start date will be subject to a $150 administration fee (plus applicable taxes). All cancellation requests must be received by 5:00 p.m. ET on the day prior to the event start date. Refunds are not available after that point.

PLEASE NOTE: All cancellations must be received in writing, either by mail to CICA Continuing Education, 277 Wellington Street West, Toronto, ON M5V 3H2, Attn: Lilia Dubko, Participant Coordinator; or faxed to (416) 204-3415, or emailed to registration@cica.ca.

**PAYMENT OPTIONS:**
- Credit Card: Visa, MasterCard, AMEX
- Pay Online: www.cpd.cica.ca/ITAudit
- Pay by Phone: 416-651-5086 or toll-free 1-888-651-5086

**FOR THE CURRENT INFORMATION AND TO REGISTER, VISIT:**
www.cpd.cica.ca/ITAudit
REGISTRATION INFORMATION AND CONDITIONS:

HOTEL INFORMATION:
The Westin Harbour Castle
One Harbour Square
Toronto, ON
Phone 416-669-1600, 1-888-625-5144
www.westin.com/Toronto

The Westin Harbour Castle, Toronto is a CAA/AAA Four Diamond hotel located in the heart of downtown Toronto. Guests can easily access the city’s most thrilling destinations, from the bustling financial district to the lively Lake Ontario waterfront.

Hotel reservations are the responsibility of the participant. Conference/Fundamentals of IT Audit Workshop participants can enjoy a rate of $169.00 (plus applicable taxes). Early reservations are recommended. After February 28, or until our room block is full, reservations are accepted on a space and rate availability basis.

Contact Starwood Reservations at Tel: 1-888-625-5144, identify yourself as a 2013 Canadian Conference on IT Audit, Governance and Security participant to qualify for the special conference rate.

To make your reservations on-line go to the conference website at www.cpd.cica.ca/ITAudit and click on Venue.

PROGRAM DISCLAIMER:
The Conference/Workshop may be cancelled and all fees refunded if the required minimum enrolment is not obtained. The speakers, topics, program format and events are correct at the time of printing. If unforeseen circumstances occur, CICA reserves the right to alter or delete items from the program, or cancel the Conference/Workshop.

CANCELLATION POLICY:
If you are unable to attend an event for any reason, you may substitute, by arrangement with the Participant Coordinator, someone else from your organization, or, you may cancel up to 14 calendar days prior to the event start date for a full refund. Cancellations received within 14 calendar days of the event start date will be subject to a $150 administration fee (plus applicable taxes). All cancellation requests must be received by 5:00 p.m. ET on the day prior to the event start date. Refunds are not available after that point.

PLEASE NOTE: All cancellations must be received in writing, either by mail to CICA Continuing Education, 277 Wellington Street West, Toronto, ON M5V 3H2, Attn: Lila Dubko, Participant Coordinator, or faxed to (416) 204-3415, or emailed to registration@cica.ca.

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Please register me for the following:

☐ Conference* ONLY (March 26-27) $1,295
☐ Conference* PLUS Post-Conference Workshop (March 26-28) $1,695
☐ Post-Conference Workshop ONLY (March 28) $645

*Conference registration includes online access to recorded presentations.

(Online access will be available approximately 6-8 weeks post-event.)

OR

☐ Fundamentals of IT Audit – A Three-day Workshop (March 26-28) $1,495

(Conference or online access to conference sessions not included)

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If NO, visit the CA Store at www.castore.ca and click “my account” (top right-hand corner), and either Login and ensure your profile information is current, or create a profile if you do not have an account.

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