Hello NCF Chapter Members,

Let’s get right down to business again this month: **WE STILL NEED VOLUNTEERS!** I’m starting to sound like a broken record.

The student Case Competition is scheduled for April 7, 2017, and we will need multiple volunteers. Volunteers are needed prior to the competition to act as mentors to assigned student groups while they prepare their presentations for the “Audit Committee of the Board of Directors.” Volunteers will also be needed the day of the competition to help out with providing snacks, moral support to the students prior to their presentations, debriefing the groups after they present, and cleanup. Contact Lily Ly (lilyly@aa.ufl.edu) if you are interested and for more information. This program was a huge success last year, and volunteers are absolutely essential to make it successful again this year.

We need a volunteer for the NCF Chapter’s Advocacy Chair. The position averages less than an hour of your time each month, and John Byrd is here to help you learn your duties. The person in this position has the honor of requesting proclamations during Internal Audit Awareness month in May!

Are you a new chapter member? Volunteering at an event or in a leadership role can be fun and rewarding – and it’s a good way to get to know a great group of people. We encourage everyone, new members and established members, to get involved with the chapter in any way that you are comfortable.

**FRAUDFEST is only 2 weeks away!! 😄**

You should have received your invitation to FraudFest via email from the IIA’s new Event Management Tool. Please register soon! We have a great lineup for our chapter’s annual event, scheduled this year for March 15 and 16 at the Best Western Gateway Grand in Gainesville. Topics include Advanced Fraud Topics for Auditors and Fraud Examiners, Fighting Fraud, and Ethical Hacking! If you have not received your invitation, or maybe you lost it, here is a link to the registration form: [http://www.etouches.com/223218](http://www.etouches.com/223218). More information can be found in the newsletter.

For your other CPE needs, be sure to check out the FREE members only Webinars offered by the IIA through the NCF IIA website at [https://chapters.theiia.org/north-central-florida/Pages/default.aspx](https://chapters.theiia.org/north-central-florida/Pages/default.aspx). Go to the Quick Links box in the upper right of the screen, it is the last item on the list.

Enjoy the quarterly newsletter!
Upcoming Events

FraudFest Spring Conference

Topics:
- Advanced Fraud Topics for Auditors and Fraud Examiners
- Fighting Fraud at Housing and Urban Development
- Fighting Fraud at Health and Human Services - Medicare and Medicaid
- Ethical Hacking and Penetration Testing

Date/Time:  March 15, 2017 8:00am—March 16, 2017 5:00pm (16 CPE hours)

Location:  Best Western Gateway Grand
            4200 NW 97th Blvd
            Gainesville, FL 32606

Cost: $225 members, $275 non-members

Register for meetings at
http://www.theiia.org/NorthCentralFL

CIA Exam Fees Increasing

CIA exam fees are increasing on April 1, 2017 so register for the exam prior to that date to save!

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December Quarterly Meeting Recap: Managing the Millennial Auditor

Key takeaways about Millennials*:

- Interview skills: Traditionally, we are taught that the most effective interview is conducted in person. Younger staff members often take the opposite approach, attempting to complete all information gathering and interview through email.
- Written Communication: The ability to write well has become a lost art. As with any other skill, written communication skills should be monitored and developed.
- Email: Often, emails sent out by less experienced staff are very short and informal, much like a posting on social media. Emails are a critical communication tool that should not be overlooked.
- Promotions: Senior management must set clear expectations for incoming staff. Millennials have been raised in a world where achieving a goal results in a reward. A common situation: Manager provides positive review to younger staff which in the manager’s mind means that they are on their way to being a good auditor, probably in the next 3-5 years. In the Millennial’s mind, they have met the goal and can now move on to the next level, probably immediately. Establishing clear goals with progression paths that include an understanding of promotion opportunities and realistic timelines is critical.

I hope everyone enjoyed this issue of the NCFIIA Chapter Newsletter, *Audit Tales*. If anyone has suggestions or would like to submit an article for the next issue, please let me know. Feel free to e-mail newsletter article contributions to me at LilyLy@ufl.edu. Please visit the Chapter website at www.theiia.org/NorthCentralFL which is updated often. I hope to see everyone at the next meeting.

*Lily Ly, Editor*