May All Day Seminar

Emotional Intelligent and Accountability to Engage Teams

Time: 8:30am—4:30pm
Date: Thursday, May 19, 2016
Place: University Plaza Hotel—John Q’s Room

Speaker: Julie Kowalski
Julie Kowalski is a seasoned thought leader, consultant, executive coach and facilitator. She has been facilitating the learning of best practices in Business operations, Leadership, Management, Coaching and Mentoring Programs for the past 12+ years. Julie has spent her career helping employees create self-sufficient and streamlined processes which lead customers to be delighted and staff to be rewarded with success. Focuses include: development and implementation of effective business processes, management, leadership, and customer service.

Learning Objectives:
Emotional intelligence has become one of the hottest buzzwords in corporate America! Yet not many really know exactly what Emotional Intelligence is or for that matter how it is measured or how they can use their emotional intelligence to help them get ahead! Emotional Intelligence is often times more important than the technical skills required to get the job done! Few professionals know the 5 levels of EI and even what their own personal EI level is. Topics include:

- Understanding EXACTLY what Emotional Intelligence IS and IS NOT
- The five levels of Emotional Intelligence and how you master each level
- A personal assessment of your current level of Emotional Intelligence and the actions required to increase your level of Emotional Intelligence
- How you as a financial professional can use Emotional Intelligence to significantly increase your promotability
- How a high level of Emotional Intelligence can help you more effectively (and efficiently) engage your team members
- Why people fail to do what they said they would do

2016 Ozarks IIA Membership Appreciation Event

Date: May 26, 2016
Where: Andy B’s - 1127 E Battlefield, Springfield
Time: 5:30 - 7:30 PM
Join us for a friendly bowling competition, food, and networking.
Help us recognize IIA members for their achievements and service throughout the year
Each Member is invited to bring a guest at a rate of $20 to cover the cost of food and bowling.

Please RSVP by 5/18/16 with your reservation for yourself and your guest to OzarksChapterIIA@gmail.com

June 2016 - Luncheon (2CPE)
- Quality Assurance Improvement Program
- Bob Gunnett & others

IIA Members-Only
Webinar Series
- June 21, 2016 - The Uncharted Territory of Auditing an Organization’s Culture
- July 12, 2016 - Maximizing the Value of the “Three Lines of Defense”
- August 16, 2016 - Data Analytics - Maximizing Value for Internal Audit
- September 20, 2016 - Technology Champions: Key Enablers for Internal Audit
- October 18, 2016 - Leveraging Data to Manage Your Fraud Risk
- November 15, 2016 - Auditing at the Speed of Risk