Happy Spring!!!

Spring has sprung and that can mean only one thing…May will be right around the corner. May will be a very exciting month for our Chapter for a number of reasons. First, it marks the end of our Chapter’s fiscal year and our Board and volunteers begin planning for next year’s activities and programs. Second, it is the official International Internal Audit Awareness month when members of the profession have an opportunity to raise awareness and advocate for the importance of Internal Audit.

As we approach the end of our fiscal year I would like to take the opportunity to thank those that have worked diligently to make our chapter a success. Shannon Thomason will be leaving the Board of Governors at the end of May after serving for 12 years. Shannon was President of the chapter from 2008-2010 and has worked tirelessly to ensure that our Chapter Achievement Program (CAP) reporting to IIA Headquarters has been submitted accurately and timely for the past 7 years. I can’t thank Shannon enough for the service she has provided to the Chapter.

The Chapter newsletter would not be possible without the persistent work of Heather Sartin. Heather has now been doing the newsletter for two years along with the flyers for the Save-The-Dates for our chapter meetings. In April, Heather and Sharon Eagleburger will be attending the IIA Leadership Academy. This event provides training, collaboration and networking for hundreds of IIA Chapter Leaders from across the United States. We are excited to learn about all the new ideas and resources they will bring back to our Chapter.

As we start implementing the Event Management Tool (EMT) there is a score of people that have been involved in learning the new system to try and make it a valuable tool for the chapter and expedite the registration and reporting processes for our chapter meetings. I would like to thank Brenda Putman, Judy Aug, Sharon Eagleburger, Cindy Bennett, Dave Kimmerle, Heather Sartin, Lori Cantrell and Kelly Dolisi for the efforts they are taking.

Then as we begin the new chapter year I would like to thank the following individuals that have agreed to take on roles within the Chapter upon confirmation by the membership during the upcoming elections. Terri Shoemaker to join the Membership Committee; Chris Jackson to Chair the Academic Relations and Board of Governors; Monte Franks to Chair Programs for the Joplin Market Area and Board of Governors; Beverly Hines to assist with Programs for the Joplin Market and Board of Governors; Donna Christian the Board of Governors. It is the volunteers that make our chapter great and I look forward to working with everyone next year.

It is time for our annual survey to find how we can better serve you, our members. Please follow the attached link below to complete the survey. It shouldn't take more than 5 minutes of your time and it would greatly help us serve you better.


Please refer to the upcoming programs that are listed in this issue of the newsletter. We have an exciting year coming up and I look forward to seeing everyone at an upcoming event.

As always, if you have ideas you would like to share, questions about the Chapter or interest in volunteering, please contact me or any of our Chapter officers. We welcome the feedback and value your opinion. Once again, I extend my thanks to all of you for your membership and your continued support of the Chapter.

Sincerely,

James Boutwell
IIA Ozarks Chapter President
**OZARKS CHAPTER LUNCHEON**

**DATE:** Wednesday, April 19, 2017 | Lunch provided  
**TIME:** 11:30 AM to 1:30 PM  
**LOCATION:** The Gallery at Gillioz  
325 Park Central E, Springfield, MO 65806

**PROGRAM:** Accounting Ethics  
Why go to another CPE presentation on ethics? Dr. William Huffman explains why in an informative and interesting presentation on accounting ethics. He will discuss several ethical failures and recent fraud cases and what you can do to guard yourself against pressure to act unethically.

**SPEAKER:** Dr. William Huffman, CPA | Professor at MSSU

Dr. William Huffman has over 22 years of full-time university teaching experience at East Central University, Missouri Western State University and Missouri Southern State University. Prior to teaching, Dr. Huffman worked as an auditor for Arthur Andersen & Co. in Tulsa. Although he did an audit in Houston, it was not Enron.

Dr. Huffman was awarded a Regional Teaching Excellence Award in 2013 from the Accreditation Council for Business Schools & Programs (ACBSP). Dr. Huffman has been recognized by MSSU’s Plaster School of Business (PSB) for the Advising Award (2013 & 2010) and the Blackboard Teaching Award (2006).

Dr. Huffman has served as Past President of Joplin Tri-State Chapter, Institute of Management Accountants. He has also served as Chair of the MSSU Promotion Committee, President of the MSSU Faculty Senate and was an active member of the Stadium Strategic Planning Committee. Dr. Huffman has published in the *Journal of Public Budgeting, Accounting and Financial Management; The CPA Journal; New Accountant* and others. He has published an interview he conducted with Bob Newhart.

**FIELD OF STUDY:** Ethics  
**DELIVERY METHOD:** Live Seminar  
**CPE:** 2  
**COST:** Member: $20, Non-Member: $25, Students: Free. *Checks should be made payable to the IIA.* A $20 fee will apply to ‘no-shows’ and reservations not cancelled by the below deadline.

**RSVP:** OzarksChapterIIA@gmail.com by April 17th at 5:00 pm. If you have dietary restrictions, please let us know.

$20 fee will apply to ‘no-shows’ and reservations not cancelled by the above deadline.
Shannon Thomason  
**Senior Vice President & Chief Compliance Officer - Central Bancompany**

Shannon has served on the IIA Ozarks Chapter board for nine years. Once she passed the CIA Exam in 2005, she reached out to fellow board member, Judy Aug, about rebuilding the chapter. She first served as Vice President and then President. She is currently the CAP Chair. CAP stands for Chapter Achievement Program and it is our monthly reporting to the IIA Headquarters on the activities of the Ozarks Chapter. Shannon hopes to assist our chapter to continue to grow and thrive. She believes we have great volunteers who have worked together to bring quality events to our membership and advocate for the internal audit profession. Shannon currently works for the Central Bancompany, which is the bank holding company that owns 13 separately charted banks including Central Bank of the Ozarks and Central Bank of Branson. She is currently the Senior Vice President and Chief Compliance Officer.

Thank you for volunteering!

Kari Wooderson  
**Internal Auditor—Central Bancompany**

Kari graduated in 2010 from Southwest Baptist University. She always thought she would be a math teacher like her dad. However, after taking an accounting class in high school, she decided to pursue an accounting career instead. She really enjoyed the accounting classes and it seemed like she would have more opportunities in her career. She is currently an internal auditor for Central Bancompany and has been with them for three years. She is CPA certified. In the future, she wants to continue to develop her accounting and auditing skills to further her career. She also plans to get her CIA certification. In her spare time she enjoys playing volleyball, watching football and spending time with her family. She has a three year old son that is always entertaining.
## ANNIVERSARIES

### January

- June Middleton—Jack Henry & Associates (10)
- Heather Sartin—JQH Management LLC (3)
- Matt Jones—BKD, LLP (10)
- Jason Bradshaw—JQH Management LLC (1)

### February

- Brenda Putman—Springfield City Utilities (28)
- Cindy Bennett—Mercy Health (13)
- Chris Jackson—Mercy Health (4)
- Stephanie Joplin—The General Assemblies of God (3)
- Kevin Curtis—Leggett & Platt, Inc. (2)
- David Kimmerle—JQH Management LLC (15)
- Lucy Jiany—Leggett & Platt, Inc (9)
- Kelly Dolisi—Mercy Health (4)
- William Mickey—American National (3)
- Kaycia Fry—Leggett & Platt, Inc. (2)

### March

- Jane Dewberry—Missouri State University (25)
- Judy Aug—City Utilities (14)
- Roland Dimos—Assemblies of God (11)
- Peter Edwards—OTC (10)
- Jeremy Clopton—BKD CPAs, LLP (5)
- Libby Wilson—Great Southern Bank (4)
- Garry Avery—Great Southern Bank (2)
- Tami Reed—Missouri State University (24)
- Lindsey Odaffer—Leggett & Platt, Inc (14)
- Derek Durman—Leggett & Platt, Inc. (10)
- Rachel Simons—Cox Health (9)
- Linda Love—Great Southern Bank (4)
- Kate Crosson—Missouri State Auditors Office (3)
- Charla Berry—Great Southern Bank (2)

## NEW MEMBERS

**Joining us as of February 2017:**

- Daniel Clark—Missouri State Auditor’s Office
- James Kayser—Missouri State Government

**Joining us as of March 2017:**

- Mark Metzger—Consultant
- Jamie Ellick—Leggett & Platt, Inc.
LUNCHEON RECAPS

January: Making Data Analytics Work

'Jan was very knowledgeable and I enjoyed hearing the real life stories and situations.'

'Great presentation—Learned so much!'

'Speaker was very knowledgeable and seemed to enjoy teaching her skills to others.'

February: Recent Trends in Fraud & Cybersecurity

'Good higher level view.'

'Speaker was good. He broke down technical subjects like DDos in layman's terms.'

'Presenter was very knowledgeable.'
PEER FORUM

We want to hear from you!
Want to help with the next newsletter? Do you have a great article you would like to submit? Do you have a review or opinion of our last seminar/luncheon? Submit it to the Newsletter Committee (see email address below for submission) and it could show up in our next newsletter.

We’d love to hear from you!
Contact Heather Sartin at heather.sartin@jqh.com

INTERNAL AUDIT HUMOR

JOB POSTINGS

ANPAC
Location: Springfield, MO, United States
Position: Senior Auditor I

SUMMARY:
The Senior Auditor I position within the Internal Audit Services department offers the candidate an excellent work-life balance auditing opportunity. The candidate will complete assurance audits focused on financial, operational, and compliance activities as well as consulting engagements. The ideal candidate will need to be able to complete risk-based audit assignments with limited supervision including research, planning, and fieldwork as well as drafting reports for review by Internal Audit Services management. For more information, please visit https://career8.successfactors.com/career?company=1182615P&career%5fns=job%5flisting%5fsummary&navBarLevel=JOB%5fSEARCH&_s.crb=Cn%2bcjUTFouHmY0JyJEszEIfnwUg%3d, keyword AUDIT.

Jack Henry & Associates
Location: Springfield, MO, United States
Position: Internal Audit Supervisor (CPA)

SUMMARY:
The position will be part of department management and be responsible for maturing financial internal audit activities, quality assurance and improvement, coordination with our external audit firm, and staff retention and recruitment. You will be managing a team of 2 individuals and must be proficient in conveying knowledge and motivating staff. The Supervisor must be self-motivated with the ability to work effectively individually or in team settings with minimum supervision. You will be responsible for managing and monitoring resources, engagement status and deliverables and must have experience interacting with executive management. For more information, please visit: http://careers.jackhenry.com/jobs/6492570-internal-audit-supervisor-cpa

Jack Henry & Associates
Location: Springfield, MO, United States
Position: IT Auditor

SUMMARY:
This position will be a key contributor and leader within the internal audit team. You will be working with 1 other auditor on team. Proficiency in planning, coordinating and executing complex information technology audits is a must for this role as you will need to be able to multi-task. Must be self-motivated in learning new things and be able to articulate and share your knowledge with team members as well as work effectively individually or in team settings with minimum supervision. Must have experience managing resources, monitoring engagement status and reviewing deliverables. For more information, please visit: http://careers.jackhenry.com/jobs/6492554-it-auditor

ANPAC
Location: Springfield, MO, United States
Position: Senior IS Auditor I

SUMMARY:
The Senior Information Systems (IS) Auditor I position within the Internal Audit Services department offers the candidate an excellent work-life balance IS auditing opportunity. The candidate will complete assurance audits focused on information systems, information security, networking, telecommunications, programming, and hardware activities, as well as consulting engagements. The ideal candidate will need to be able to complete risk-based audit assignments with limited supervision including research, planning, and fieldwork as well as drafting reports for review by Internal Audit Services management. For more information, please visit https://career8.successfactors.com/career?company=1182615P&career%5fns=job%5flisting%5fsummary&navBarLevel=JOB%5fSEARCH&_s.crb=Cn%2bcjUTFouHmY0JyJEszEIfnwUg%3d, keyword AUDIT.

ANPAC
Location: Springfield, MO, United States
Position: Senior Auditor I

SUMMARY:
The Senior Auditor I position within the Internal Audit Services department offers the candidate an excellent work-life balance auditing opportunity. The candidate will complete assurance audits focused on financial, operational, and compliance activities as well as consulting engagements. The ideal candidate will need to be able to complete risk-based audit assignments with limited supervision including research, planning, and fieldwork as well as drafting reports for review by Internal Audit Services management. For more information, please visit https://career8.successfactors.com/career?company=1182615P&career%5fns=job%5flisting%5fsummary&navBarLevel=JOB%5fSEARCH&_s.crb=Cn%2bcjUTFouHmY0JyJEszEIfnwUg%3d, keyword AUDIT.
If you've made the decision to enhance your career by earning the Certified Internal Auditor® (CIA®) designation, IIA Ozarks Chapter can help you achieve your goals with The IIA’s CIA Learning System®.

The IIA’s CIA Learning System is an interactive print and online self-study review program designed by CIA-certified industry experts to help you learn, review, and apply the key CIA content. This approach will help you build on foundational elements of internal auditing to master key concepts you need to know to pass the CIA exam. This three-part program includes:

- Comprehensive reading materials teaching the entire global CIA exam syllabus in both printed and e-book formats.
- Interactive online study tools:
  - Pre- and post-tests to gauge your starting knowledge and advancements.
  - SmartStudy™ tools to help you create a customized study plan based on pre-test results.
  - Chapter quizzes to test your comprehension and retention.
  - Flashcards and glossary.
  - CIA practice exam to build confidence for the computer-based CIA exam.
- Online reports to track your progress and performance.

For more information or to try a demo, visit www.LearnCIA.com/3partcia/overview. Wondering how long it will take you to prepare for the exam? Create your free, personalized study plan at www.LearnCIA.com/3partcia/my-cia-review-plan.

To take advantage of special chapter discounts visit https://store.partnerrc.com/IIA/chapters/.

The Ozarks IIA Chapter has partnered with Gleim Publications to ensure your success on the CIA exam! The goal is to provide you the necessary study tools to prepare for this difficult exam.

Gleim has been preparing candidates for success with their extensive self-study course for the CIA exam for over 30 years! The Gleim Review System enables you to identify your weak areas so you know where to focus your efforts and GUARANTEES that you will pass each exam part the first time. The goal is for you to achieve success while minimizing your frustration, cost, and time.

As a member of the chapter, you are eligible for 20% off all Gleim's CIA Review materials, as well as Gleim CPE. To take advantage of the reduced prices and to place your order, log into the Members Only section of the Chapter website.

Please contact our Gleim representative, Melissa Leonard with any questions regarding the Gleim materials or discounts available. Call her at 800.874.5346, ext 131 or via email Melissa.leonard@gleim.com. Visit gleim.com/cia for more information on the CIA Exam or how Gleim can help you pass.
Hey everyone! We have a brand-new CPE deal for you.

Our IIA Chapter has partnered with John Hall (www.JohnHallSpeaker.com) to provide at least 60 NASBA approved CPE credits over the next twelve months through 40 on-line training Webinars of 1.5 credits each. All programs are focused on the skills professional auditors must master to operate every day at the highest levels possible.

These new programs are intended to supplement existing training opportunities our Chapter has on the schedule – giving you the opportunity to learn more in smaller chunks without having to drive to meetings.

AND – your subscription to these programs directly benefits the Chapter as well. Here’s how.

You sign up for the 40 Webinar series using this link https://jr163.isrefer.com/go/HallAnnualWebinar/IIAOzarks/

Most programs are delivered at 1 PM Eastern on Wednesdays – so you can grab your lunch and earn credits at the same time!

The cost of the entire 60-CPE Webinar series is just $299.00. That’s just under $5.00 per credit earned – almost free…

In return for your investment in this program, our IIA Chapter receives half of the gross revenue. That’s $150 for each of you who sign up. If we get 10, that’s $1,500 to support other chapter activities, including scholarships, meeting costs, website support, and a ton of other important Chapter-level initiatives. And if we get 50 – that would be $7,500! Imagine what we could all do with that level of new cash flow.

Your 12-month subscription starts the day you sign-up and continues for 365 days. So you can sign-up at any time using this link: https://jr163.isrefer.com/go/HallAnnualWebinar/IIAOzarks/

John Hall will deliver all of the programs live. He’s been an IIA speaker since 1990 with over 2,000 live auditor training programs delivered to date - including more than 30 live Chapter programs each year. He is consistently one of the highest rated presenters for IIA HQ Conferences and Chapter training events. In addition, John continues to work audits personally and handle other audit client needs. That allows him to being current, proven, cutting-edge ideas to every Webinar you’ll attend. His style is ‘peer-to-peer’ with action ideas we can all use on the job.

Every six months, you’ll receive the agenda, dates and times of programs. That way you’ll be able to block them all on your calendar. Here’s the link to the current list: http://21ux0q1vltdr47qz6r2nz8z6.wpengine.netdna-cdn.com/wp-content/uploads/2016/12/John-Hall-Webinars-2017-CPE-Credit-Webinar-Schedule.pdf. The schedule for July thru year end will be published in early May.

Before each program, John will prepare and share the slides and other materials he’ll use in the program. That way you’ll be able to print everything (at your option, of course) as a convenient place to take notes and record your action ideas. He’ll also solicit your input, questions and suggestions so that ‘your voice will be heard’ during the program.

After each program, you’ll receive your individual CPE document. All programs qualify for CPE under NASBA’s rules.

As a Webinar program subscriber, you’ll be able to reach out to John and other speakers at any time to bounce ideas, ask specific questions, and bring the Webinar program ideas down to your unique organization’s needs, expectations and culture. And the more you speak up, the better we’ll bet able to serve your needs.

And the entire program is 100% guaranteed. Doesn’t meet your needs, just let John know at John@JohnHallSpeaker.com. We’ll make the adjustments needed or refund your entire program fee at your option. How’s that for a zero-risk decision!

BY THE WAY – if you want to sample a program before signing up, just email John at John@JohnHallSpeaker.com and let him know. (Yes, you’ll earn free credits for previewing a program!)

So that’s it. 60 NASBA approved CPE credits guaranteed over the next 12 months after signing-up; $299 total cost; one-half of the revenue goes to the Chapter; plenty of opportunity for tailoring, questions, suggestions and feedback. Just say the word.

Questions, just email program leader John Hall at John@JohnHallSpeaker.com, or call him at (970) 926-0355.
The IIA offers webinars each month to members at no cost. Speakers and topics vary, but participants receive 1 NASBA CPE for each webinar. Registration is required, see The IIA website for registration details. Additionally, previous members only webinars are archived and accessible to members at no cost from the IIA website.

- April 18, 2017 - Auditing Security Monitoring (aka Watching the Watchers)
- May 16, 2017 - A Blueprint: Strategizing Your Anti-Fraud Approach

After 10 consecutive years as a Gold Chapter, the Ozarks IIA has gone platinum! This is The IIA’s methodology used to measure chapter performance. This is the direct result of both dedicated chapter leaders and active, supportive chapter members. Way to go Ozarks IIA Chapter!