Hello Everyone!

The 2012-2013 chapter year ended May 31 so I’d like to thank all of you for your membership, as well as our volunteers and Board members for their dedication and commitment to the Chapter. The First Annual Member Appreciation Event was a success, with over 40 people attending the Springfield Cardinals game. We hope you enjoyed the event, and welcome your suggestions for the coming year.

The Programs Committee is currently scheduling for this year and is incorporating your feedback from the membership survey. For instance, 59% indicated they would prefer monthly luncheons, year round. We held a July luncheon for the first time in many years, and have plans for an August luncheon as well. We are also trying to arrange speakers for the topics that ranked the highest. Fraud always comes in #1 so we have scheduled an all day fraud seminar in September. Risk assessment came in second, so that was the July luncheon topic. As always, we are open to suggestions and speaker recommendations, or volunteer speakers from the Chapter. We would also like to extend our thanks and congratulations to one of the valued committee members, Ron Rosendahl, who will be relocating in the coming months.

The Chapter has also started planning for a couple of new committees, Social Media and Academic Relations. While in the conceptual stages, the purpose of these committees is to increase communication and interaction among members, and promote internal auditing as a career choice for students. We have had several amazing people volunteer for these committees, far exceeding our expectations.

I would like to thank you again for this opportunity to serve the profession, and give my sincere gratitude to all the volunteers for the ongoing support to the Chapter.

Lori Cantrell
IIA Ozarks Chapter President
The IIA offers webinars each month to members at no cost. Speakers and topics vary, but participants receive 1 NASBA CPE for each webinar. Registration is required, see The IIA website for registration details. Additionally, previous members only webinars are archived and accessible to members at no cost from The IIA website.

The next Members Only webinar:

Pulse of the Profession

**Date:** TUESDAY, JULY 30, 2013

**Time:** 12 NOON—1 P.M. CST

Visit The IIA website for registration and more information: www.theiia.org

Upcoming IIA Members Only Webinars

The IIA also publishes scheduled upcoming Members Only Webinars and other free online events. Mark your calendar and don’t forget to register for these interesting topics and earn one free CPE!

**August 2013:**

**Title:** Enterprise Risk Management

**Date:** TUESDAY, AUGUST 13, 2013

**Time:** 12 NOON—1 P.M. CST

**Title:** PA Internal Audit Coverage of Risks to Achieving Strategic Objectives

**Date:** WEDNESDAY, AUGUST 14, 2013

**Time:** 12 NOON—1 P.M. CST

**September 2013:**

**Title:** Anti-corruption and Bribery

**Date:** WEDNESDAY, SEPTEMBER 11, 2013

**Time:** 12 NOON—1 P.M. CST

**Title:** Cybersecurity: The Effectiveness of Your Controls

**Date:** TUESDAY, SEPTEMBER 17, 2013

**Time:** 12 NOON—1 P.M. CST

Visit The IIA website for registration and more information: www.theiia.org
The 2013 Midwest District Conference will be held at the Des Moines Marriott Downtown, in Des Moines, Iowa. The conference is scheduled to coincide with, and includes a networking event at, the Iowa State Fair. The Iowa State Fair is one of the oldest and largest agriculture and industrial expositions in the US, attracting over a million visitors the last few years.

The Midwest District Conference includes top notch speakers across four primary tracks: Best Practices and Emerging Issues, Audit Management and Skill Development, Fraud and Ethics, and Information Technology. Keynote speakers include James Lam, President of James Lam & Associates, and Carolyn Saint, Chairperson of North American Board of The IIA.

For more information and registration information visit the Central Iowa Chapter—IIA website at http://chapters.theiia.org/central-iowa.

Ozarks Chapter Website Totally Revamped

The IIA recently revamped the chapter website platform, resulting in a whole new look and feel. The website will be easier to maintain and update from the chapter administration side, and more user friendly for navigation from the member side. It is a work in progress as we get all the information transferred and updated, but it is up and running and looks great. Please check it out when you have time at https://chapters.theiia.org/ozarks/Pages/default.aspx.

Join Us on LinkedIn!

The Ozarks IIA Chapter now has a LinkedIn group! Just one more way we are trying to stay connected to our members and provide them with the most up-to-date and beneficial information. The group is Institute of Internal Auditors (IIA) - Ozarks Chapter. Request to join the group or contact Lori Cantrell (Lori.Cantrell@coxhealth.com) for more information.
The Ozarks Chapter held our first member appreciation event in June. The event options included a free hour of CPE, a recognition ceremony for presentation of awards and certificates, and a ticket to the Springfield Cardinals baseball game with dinner in the roost!

The CPE event featured Matt Gifford, Vice President/General Manager, Springfield Cardinals. Matt shared some of his career experiences and his thoughts on leadership. He also threw out several shirts and hats to some lucky members. Thanks Matt!

Matt allows the group to pass around his most recent World Series ring. Lots of bling and extremely heavy!
Ozarks Chapter Appreciation Event

Presentation of Awards and Certificates

Thank You
Ozarks Chapter Members!
The following members were recognized this year with a lapel pin and certificate of appreciation:

**Member Awards**

**5 Year IIA Anniversary**
- Roberta Bledsoe
- Tara Conley
- David Olsen
- Kelly Dalton
- Rachel Simons
- Tarah Sherwood
- Monte Davault
- Connie James
- Natalie McNish
- Stacy Hill
- Peggy McDannald
- Michelle Crawford
- Donna Christian
- Ted Fugitt
- Pam Tillery
- Lucy Jiang
- Dawn Frank
- Amanda Jones
- Candace Copley
- Brittany Marcus
- Toni Wade

**10 Year IIA Anniversary**
- Judy Aug
- Ronald Claybough
- Pamela Miller
- Lindsey Odaffer
- Cheryl Donegan

**15 Year IIA Anniversary**
- Gregory Robeson

**20 Year IIA Anniversary**
- James Boutwell

The IIA thanks you all for your continued support and participation in the Ozarks Chapter!
Member Recognition Event

Member Certification Recognition

CIA Certification
  Shawn Barbour
  Joshua Beard
  Nathan Dalton
  Wayland Mueller

CRMA Certification
  Cindy Bennett
  Benjamin Burns
  Lori Cantrell
  Cheryl Donegan
  Sharon Eagleburger
  Robert Gunnett
  Stacy Hill
  Avery Hudson
  John Kirby
  Lindsey Odaffer
  Ron Rosendahl
  Rachel Simons

CGAP Certification
  Natalie McHish

Other Awards Presented

Attended 100% of Luncheons
  Cindy Bennett
  Dave Kimmerle

Members of the Year

Rachel Simons, Cox Health Systems—1st Place
With our initial roll out of the Member Recognition Program in 2013, Rachel is first to be recognized as the Ozarks Chapter Member of the Year! Rachel took this honor by consistently supporting the chapter through event attendance and promoting awareness. Rachel also received the CRMA certification this year.

John Kirby, Cox Health Systems—2nd Place
John was our second place winner this year. John also maintained consistent attendance at events and supported the Chapter, as well as received the CRMA certification.

Ron Rosendahl, Jack Henry and Associates—3rd Place
In addition to consistent attendance and certification, Ron provided much appreciated support of the Chapter by volunteering to assist with event registrations and serving on the Programs Committee.

Our top three members were awarded with a certificate of appreciation and a gift card. Thanks Rachel, John and Ron for your continued Chapter support. We also commend you all on your professional achievement efforts to obtain specialized certification. Certification demonstrates knowledge proficiency and personal dedication. Congratulations! Thanks to these and all of our members for your support!
WHAT A YEAR!

The Chapter fiscal year ended May 30, 2013. Here is a brief recap of some of the Chapter activities this year:

♦ The Ozarks Chapter offered 10 educational events this year comprising a total of 32 hours of CPE available to each member!
♦ The Chapter provided 1,128 hours of CPE to event attendees!

Chapter CPE initiatives this year included:
- 2 full day seminars
- 8 luncheons (2 hours CPE each)
- 1 free hour of CPE for Member Appreciation (in FY14)

Other initiatives this year included:
- Holiday Social
- Canned food drive
- Member appreciation event
- Social media presence
- Increased and enhanced communication with members
- Local campus presence to promote the internal audit profession
- Increased committee sizes and member participation

Ozarks IIA Chapter Status: GOLD (7th Consecutive Year!)

Thanks to all of our Chapter members, officers, board members, committee members and other volunteers. Together, we make the Chapter stronger—which benefits us all!
COSO issued an updated *Internal Control – Integrated Framework (Framework)* on May 14, 2013. The IIA has developed [The IIA COSO Resource Center](http://www.theiia.org/goto/COSO) for members seeking resources and tools to support implementation efforts. This resource center provides the most comprehensive and up-to-date list of resources, tools, and training to support implementation efforts, start to finish. Here’s a sample of what’s available in the Resource Center:

- **Framework and Tools**
- **FAQs and Overview**
- **Free Webcast**
- **2-Day Seminar Course**
- **Companion Book**

Log on to The IIA’s website for any questions or concerns you may have regarding the updated Framework. The COSO Resource Center puts all the information in one convenient location!
Mark Your Calendar!

Mark your calendar for these upcoming IIA events:

- **AUGUST 7, 2013**—Luncheon, Secret Service Agents speaking
- **SEPTEMBER 25, 2013**—Seminar, Toby Groves  Topics: The Psychology of Fraud, Case Review: Fraud in the Real World, Essential Fraud Update: Evaluating the Fraud Risk Landscape
- **OCTOBER 11, 2013**—Luncheon, Dale Helle, Brown Smith Wallace  Topic: Construction Auditing

**Location of Events:** Events noted above will be held at the University Plaza Convention Center.

Reminders

✓ Please make sure that your information, including email address, is current with The IIA: Visit www.theiia.org and log in, then click on the link “Your Profile” at the top.
✓ Keep an eye on our website for any additional news and information!
✓ Do you have questions? Comments? Do you know someone that deserves recognition? Do you know of job opportunities? Would you like to contribute? Let us know. Chapter members are encouraged to contact any Officer with suggestions or comments.

2012/2013 Chapter Officers and Board

**President**
Lori Cantrell, Cox Health Systems
Lori.Cantrell@coxhealth.com

**Vice President**
Cynthia Bennett, Mercy
Cynthia.Bennett@Mercy.Net

**Secretary**
James Boutwell, CHAN Healthcare Auditors
JBoutwell@chanllc.com

**Treasurer**
Avery Hudson, Liberty Bank
ahudson@therisingstar.com

**Past President**
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**Board Member**
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