Hello All!

Wow—it is 2014 already! Where does the time go??? Here is the latest newsletter with all sorts of great information. Mark your calendar for some valuable CPE opportunities! Thanks so much for all the support we received at the annual holiday social. The Ozarks Chapter appreciates you all!

— The Membership Committee

**Monthly Update**

Just wanted to remind Chapter members about CAP points. Our Chapter reports our activity each month to The IIA. This helps track the progress of our Chapter in achieving our goals and provides a numerical comparison to other chapters. We receive points when our members participate in various activities, such as giving presentations, writing/submitting/publishing audit related articles, writing CIA exam questions, etc.

If you, or someone you know, is involved in something like this let us know. We would like to recognize their achievement and reflect it in Chapter reporting. If you are not sure the activity qualifies, let us know and we will look into it further. Forward the information to any Chapter officer. Contact information is on the last page of any newsletter.

With outstanding member support, the Ozarks Chapter has maintained Gold status the last seven consecutive years! We are off to a great start this year and fully intend to keep the momentum going. Thanks to you all for supporting your Chapter! The success of our Chapter definitely could not happen without you!
The IIA offers webinars each month to members at no cost. Speakers and topics vary, but participants receive 1 NASBA CPE for each webinar. Registration is required, see The IIA website for registration details. Additionally, previous members only webinars are archived and accessible to members at no cost from The IIA website.

**The next Members Only webinar:**
The Insider Threat is the Most Serious Threat  
**Date:** TUESDAY, FEBRUARY 25, 2014  
**Time:** 12 NOON—1 P.M. CST

Visit The IIA website for registration and more information: www.theiia.org

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**Holiday Fiesta!**

The Ozarks Chapter annual holiday social was great fun—fiesta style! We want to thank all the members that came out in the busy holiday season to support the Chapter and join the fun. The food is always great at Maria’s and thanks to the Chapter Board Members, the door prizes did not disappoint!

We also wanted to thank our generous members who donated numerous canned goods for the Ozarks Food Harvest food drive. Always a good cause at what can be a very challenging time of year. Thanks to Cindy Bennett, our Chapter Vice President, for coordinating and delivering the goods collected.

Several members also brought a guest to join the fun. We had a great time getting to know our colleagues and their guests a little better. The Membership Committee always strives to be creative in showing our members how much we appreciate you. We hope you all had as much fun as we did. We apologize if the date didn’t fit into your schedule; it is a hectic time of year. So if you weren’t able to make it this year, there is always next year!

Thanks Ozarks IIA Chapter, we appreciate your support!
Membership Corner

Anniversaries

The Ozarks IIA Chapter would like to recognize milestone memberships for the last two quarters (1, 5, 10, etc.). Thank you all for your continued support!

One year:
Beth Geer—Empire District Electric Company
Wayland Mueller—Springfield Public Schools
Jon Reed—Leggett & Platt Inc
Chris Rowe—Leggett & Platt Inc
Tieg Tullis—Leggett & Platt Inc

Five Year:
Avery Hudson—Rabo Bank
Susan Ryan—BKD, LLP

Ten Year:
Beverly Hines—Empire District Electric Company
Shannon Thomason—Empire Bank

Twenty-Five Year:
John Winters—Bass Pro Shops Inc

New Members

Heather Sartin—JQH Hotels
John Walraven—Great Southern Bank

New Certifications

CRMA:
Eimee Wakefield—Davis Lynn & Moots, CPA

CONGRATULATIONS!
January Luncheon

OZARKS CHAPTER LUNCHEON

DATE AND TIME: January 30th | 11:30 am – 1:30 pm

LOCATION: University Plaza Hotel and Convention Center
JQH Conference Center, Arkansas room
333 John Q. Hammons Parkway, Springfield, MO

TOPIC: Fraud Investigations and Mail/Identity Theft

SPEAKERS: Dennis Cunningham and Matthew Murrow

Dennis Cunningham has been a Postal Inspector since 2003. He is currently assigned to the Kansas City Field Office’s Mail Fraud/Revenue Fraud Team and investigates Mail Fraud, Wire Fraud, Bank Fraud, Securities Fraud, Telemarketing Fraud, and related statutes. Prior to this assignment, he was stationed in Stockton, California, where he investigated Mail Fraud, Wire Fraud, Bank Fraud, Identity Theft, and Mail Theft cases. He has been a Defensive Tactics Instructor for the Inspection Service for ten years, and is also an Officer Survival Instructor. Prior to becoming a Postal Inspector, he worked for the Bureau of Citizenship and Naturalization Service (then INS). He has a Bachelor of Science degree, in Criminal Justice, from Culver-Stockton College and a Master of Science degree in Administration of Justice from the University of Central Missouri.

Matthew Murrow has been a Postal Inspector since 2008. He is currently assigned to the Springfield, Missouri domicile and conducts Dangerous Mail (bombs, powders, suspicious items), Prohibited Mail (narcotics, etc.), Money Laundering, and Mail Fraud investigations. Prior to this assignment, he was assigned to the St. Louis Field Office, where he investigated Mail Theft and Identity Theft cases. Prior to becoming a Postal Inspector, he was a police officer, for 13 years, in Bonner Springs and Overland Park, Kansas. He then served as an instructor at the Kansas Law Enforcement Training Center, in Hutchinson, Kansas. He has a Bachelor of Science degree in Criminal Justice and a Bachelor of Arts degree in Management and Human Relations.

CPE: 2

COST: Member: $20, Non-Member: $25, Student & 6th Registrant: Free. Checks should be payable to the IIA. A $20 fee will apply to “no-shows” and reservations not canceled by the below deadline.

RSVP: Jessica Brock, 417-235-4114 ext. 721367 or OzarksChapterIIA@gmail.com by January 28th at 5:00 PM. If you have special dietary requirements please let us know.

Photo Release: By registering for this event, you authorize, agree to, and consent for the IIA Ozarks Chapter to photograph you and authorize, agree to, and consent to the IIA Ozarks Chapter publishing, printing, reproducing, and otherwise using these photographs in advertisements, promotions, publications, and products involving or related to the IIA Ozarks Chapter, its programs and services, and its mission. All claims for payment, compensation, or damages related in any way to IIA Ozarks Chapter’s use of those photographs for a purpose or use are waived. Waiver of this consent must be made in writing to the IIA Ozarks Chapter President or Programs Chair.

Note: Actual CPE hours granted are dependent upon duration of speaker’s presentation and may differ from advertised number of CPE hours.
Local Job Opportunity

Business Risk Analyst
Business Risk Services (BRS) is a Mercy wide function that works collaboratively within an enterprise risk management framework, focusing on financial risks. BRS is responsible for assessing risk areas and for developing a plan to gain a more in-depth understanding of significant risks to the organization, while evaluating the efficiency and effectiveness of the internal control environment. This function performs risk assessments, reviews, and internal audits throughout Mercy and provides assistance to Mercy’s external audit firm. Analyst will assist in the performance of risk assessments, reviews, and internal audits throughout Mercy. Expected to understand significant business risks and evaluate the efficiency and effectiveness of the internal control environment. Participates in fieldwork for audit projects including documenting and evaluating audit results. Performs duties and responsibilities in a manner consistent with Mercy’s mission, values, and service standards. Travel to other Mercy communities approximately 10-25% of time.

Minimum Qualifications

Education: B.S. degree in accounting or related field.

Experience: Auditing, accounting, or business analysis experience, preferably within the healthcare industry.

Other:
• Knowledge of basic accounting principles and auditing techniques.
• Demonstrates excellent written and oral communication skills.
• Strong interpersonal skills with the ability to interact with all levels of management.
• The ability to effectively plan, organize work and recognize and manage priorities.
• Must be proficient with computer software, primarily Word and Excel.

Preferred Qualifications

Certifications: CIA, CPA, or CFE certification preferred.

Apply on-line at www.mercy.net

Membership Recognition Program Update

We are half-way through our Chapter fiscal year and points are really adding up! As it stands right now, in random order, here are the top five members currently in the lead:

Michelle Crawford
John Kirby
Lori Johnson
Eimee Wakefield
Monte Davault
Save the Dates and Plan to Attend!

2014 CENTRAL REGIONAL CONFERENCE
at the
HYATT REGENCY INDIANAPOLIS
One South Capitol Avenue
Indianapolis, Indiana 46204

May 18 – 21, 2014

CONFERENCE TRACKS:
IT Audit and Information Security
Financial and Process Based Auditing
Governance, Fraud, and Ethics
Specialty Topics
CIA Review Course

RACING TO RELEVANCE

www.IndyIIA.org       @2014IndyCRC
Mark Your Calendar!

Mark your calendar for these upcoming IIA events:

- **JANUARY 30, 2014**—Luncheon, Fraud Investigations and Mail/ID Theft, Dennis Cunningham and Matthew Murrow, see Page 4 for registration information
- **FEBRUARY 2014**—Luncheon, Topic and Date TBD
- **APRIL 4, 2014**—Mystery Fraud Workshop, Tim Hungerford (8 a.m.—noon)
- **APRIL 24, 2014**—Ethics luncheon with ASWA, Terri Shubert

**Location of Events:** Unless noted otherwise, events will be held at the University Plaza Convention Center.

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Reminders

- Please make sure that your information, including email address, is current with The IIA: Visit www.theiia.org and log in, then click on the link “Your Profile” at the top.
- Keep an eye on our [website](#) for any additional news and information!
- Do you have questions? Comments? Do you know someone that deserves recognition? Do you know of job opportunities? Would you like to contribute? Let us know. Chapter members are encouraged to contact any Officer with suggestions or comments.

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2013/2014 Chapter Officers and Board

**President**
Lori Cantrell, Cox Health Systems  
Lori.Cantrell@coxhealth.com

**Vice President**
Cynthia Bennett, Mercy  
Cynthia.Bennett@Mercy.Net

**Secretary**
James Boutwell, CHAN Healthcare Auditors  
JBoutwell@chanllc.com

**Treasurer**
Andy Clemens, KPM CPAs, PC  
aclemens@kpmcpa.com

**Past President/Social Media Chair**
Jennifer Jenkins, Metropolitan National Bank  
jjenkins@metronationalbank.com

**Board Member**
Teri Harris, Guaranty Bank  
tharris@gbankmo.com

**Board Member**
Brenda Putman, City Utilities  
Brenda.Putman@cityutilities.net

**Board Member**
Judy Aug, City Utilities  
Judy.Aug@cityutilities.net

**Board Member**
Shannon Thomason, Empire Bank  
Shannon.Thomason@empirebank.com

**Board Member**
Jamie Foster, Liberty Bank  
jfoster@therisingstar.com

**Board Member/Programs Chair**
Dave Kimmerle, JQH  
Dave.Kimmerle@jqh.com

**Board Member/Membership Chair**
Sharon Eagleburger, Mercy  
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