Hello All!

Please take some time to browse through this latest edition of the Ozarks IIA Chapter newsletter. There are some fantastic educational opportunities coming up that you will definitely want to get on your calendar.

We’ve also included some information on the newly formed Social Media and Academic Relations Committees. These committees have been working hard to establish goals, implement ideas and get the ball rolling. The Chapter Board is very excited to see the progression of these committees. These include both new and renewed efforts to focus on reaching out to members and potential members in a multitude of ways.

As always, if you have ideas you would like to share, questions about the Chapter or interest in volunteering, please contact any Chapter officer. We welcome the feedback and value your opinion. Thanks again for your continued support!

— The Membership Committee

Funny Quote for the Day:

Only two things are infinite, the universe and human stupidity, and I’m not sure about the former.

— Albert Einstein
The IIA offers webinars each month to members at no cost. Speakers and topics vary, but participants receive 1 NASBA CPE for each webinar. Registration is required, see The IIA website for registration details. Additionally, previous members only webinars are archived and accessible to members at no cost from The IIA website.

The next Members Only webinar:
Future of Internal Audit
Date: TUESDAY, OCTOBER 8, 2013
Time: 12 NOON—1 P.M. CST

Visit The IIA website for registration and more information: www.theiia.org

Upcoming IIA Members Only Webinars

The IIA also publishes scheduled upcoming Members Only Webinars and other free online events. Mark your calendar and don’t forget to register for these interesting topics and earn one free CPE!

October 2013:
Title: Guidance Webinar: Business Continuity Management—Crisis Management
Date: WEDNESDAY, OCTOBER 9, 2013
Time: 12 NOON—1 P.M. CST

November 2013:
Title: Internal Audit in a Virtual World (Mobile Security)
Date: TUESDAY, NOVEMBER 12, 2013
Time: 12 NOON—1 P.M. CST

December 2013:
Title: Ethics in the Industry
Date: TUESDAY, DECEMBER 17, 2013
Time: 12 NOON—1 P.M. CST

Visit The IIA website for registration and more information: www.theiia.org
The IIA All Star Conference

2013 All Star Conference

October 14-16, 2013
The Roosevelt / New Orleans, LA

You Belong in New Orleans!

The Institute of Internal Auditors is jazzing things up and moving this year’s All Star Conference to the Big Easy! Revel in the rhythm of the “best of the best” and be part of an internal audit program that will enhance your skills, make you more effective, and help you make a difference in your organization.

As legendary as the bayou itself, this year’s conference features speakers and topics from a year of stellar presentations at IIA North America and chapter conferences, as ranked by attendees. Whether you missed a speaker you’ve been waiting to hear or you just need more of that in-depth knowledge you crave like a good bowl of gumbo, you’ll find it at All Star, along with a whole lotta New Orleans hospitality.

Taking it a Step Further

All Star looks beyond processes and controls and explores how internal audit can play an essential role within the organization. Join a community of All Stars who will share strategic insights to:

- Help you identify enterprise-wide cost efficiencies.
- Improve business performance.
- Focus on the risk that matters.
- Manage the talent needed to be successful.

Laissez les bons temps rouler (let the good times roll)!

Visit The IIA website for registration and more information: www.theiia.org
Save the Dates and Plan to Attend!

2014 CENTRAL REGIONAL CONFERENCE
at the
HYATT REGENCY INDIANAPOLIS
One South Capitol Avenue
Indianapolis, Indiana 46204

May 18 – 21, 2014

CONFERENCE TRACKS:
IT Audit and Information Security
Financial and Process Based Auditing
Governance, Fraud, and Ethics
Specialty Topics
CIA Review Course

RACING TO RELEVANCE

www.IndyIIA.org    @2014IndyCRC
October Luncheon

Register Now!

DATE AND TIME: October 11th | 11:30 am – 1:30 pm

LOCATION: University Plaza Hotel and Convention Center
Arkansas room
JQH Conference Center
333 John Q. Hammons Parkway
Springfield, MO 65806

SPEAKER: Dale Helle, CPA, CCA, CCP
Dale has over 22 years of experience in the construction industry, including specialized experience in government contracting (FAR), construction auditing and cost segregation. Dale is currently a Principal at Brown Smith Wallace LLC, where he has responsibility for leading and overseeing all Construction and Real Estate Advisory Services activities. Dale is a frequent presenter and speaker for the Institute of Internal Auditors (IIA) on the topic of construction audit. Dale has a Bachelor of Business Administration degree in Accounting from McKendree University. He is a non-practicing certified public accountant.

PROGRAM: Construction Cost Auditing / Financial Project Management
The presentation topic, objectives and discussion points are centered on ways to audit the construction cost and processes, hidden profit centers and what to look for during a payment application review for all construction projects.

Objectives:
1. How to make construction audits more effective and beneficial to the project team.
2. What items need to be checked in a payment application to ensure compliance with the contract

Discussion Topics in the Presentation:
Best project and timing for Construction audits
Influence-Expenditure Curve
Controlling Construction Costs
Project Size / Scope
Evaluating project risks
Contracts
Terms and Conditions
Financial Controls
Bid Process
Project Schedule
Auditing Payment Applications
Payment Application Process
What to Look For
Hidden Profit Centers
Audit Findings
Audit Findings & Resolution
Most Effective Approaches

CPE: 2

COST: Member: $20, Non-Member: $25, Student & 6th Registrant: Free
Checks should be payable to the IIA.

RSVP: Jessica Brock, 417-235-4114 ext. 721367 or OzarksChapterIIA@gmail.com by October 9th at 5:00 PM. If you have special dietary requirements please let us know. A $20 fee will apply to reservations not canceled by the above deadline and “no-shows”.
Membership Anniversaries

The Ozarks IIA Chapter would like to recognize milestone memberships for the last two quarters (1, 5, 10, etc.). Last quarter anniversaries were not published to make room for the year-in-review section. We try to limit the file size to prevent it getting blocked, but we definitely wanted to recognize milestone anniversaries since the last time published. Thank you all for your continued support!

One year:
Shawana Schultz—Great Southern Bank
Cristal Sartin—Great Southern Bank
Greg Pringle—Great Southern Bank
Jessica Brock—Jack Henry & Associates Inc
Heather Couk—Leggett & Platt Inc
Maria Karraa—Leggett & Platt Inc
Matt Flanigan—Leggett & Platt Inc
Linda Parker—Leggett & Platt Inc
Kelley Gorman—Leggett & Platt Inc
Brennan Martin—Leggett & Platt Inc
Brian Ward—Leggett & Platt Inc
Rex Barbour—The Whitlock Company
Michael Beaird—The Whitlock Company
Emma Valentin—HOTELS.COM of Expedia Inc.

Five Year:
Kerri Dalaviras—City Utilities
John Kirby—Cox Health
Thomas Weber—KPM, CPAs

Ten Year:
Nathan Dalton—Leggett & Platt Inc
Jeff Gibson—Missouri Southern State College
David Turney—O’Reilly Automotive

Fifteen Year:
Greg Robeson—Bass Pro Shops Inc
The Ozarks IIA Chapter would also like to recognize new members and new certifications for the last two quarters. Please help us in welcoming the following new members and in congratulating those earning certifications. We had the opportunity to recognize some of the certifications at the Membership Recognition Ceremony but they had not yet been included in our newsletter Membership Corner section. Congratulations on your achievement!

Welcome New Members

Libby Wilson—Great Southern Bank
Angela Holton—Great Southern Bank
Linda Love—Great Southern Bank
Patricia Sutton—Great Southern Bank
Patsy Middleton—Leggett & Platt Inc
April Weiss—Guaranty Bank
Marlin Kroenke—Jack Henry & Associates Inc
Suellen Bryant—Empire District Electric Company
Spencer Harding—Empire District Electric Company

New Certifications

CRMA:
- Sharon Eagleburger—Mercy

CIA:
- Michelle Crawford—Missouri State Auditor’s Office

Membership Recognition Program Update

We are one quarter into our new chapter fiscal year and points are adding up quickly! We have a few ties right now, so in random order here are the top six members currently in the lead.

Eimee Wakefield
Chris Jackson
Michelle Crawford
John Kirby
Krystal Kauffman
Monte Davault
Social computing is a way for internal audit professionals to take part in global conversations related to the work being done at The IIA and within the profession. The Institute has established, maintains, and monitors a corporate social media presence on LinkedIn, Facebook, and Twitter. The IIA welcomes chapters to also take advantage of social media and create their own presence to promote networking and share information with their members. The Ozark’s Chapter has established a Social Media Committee to create a presence in the social media environment based upon the guidelines established by IIA headquarters. The committee members are Andy Clemens, Stacy Hill, and Jennifer Jenkins.

Social media, when used properly, enriches community building and outreach, improves customer service, as well as expanding marketing and promotional potential. The Social Media Committee is focused on implementing efforts on LinkedIn and Twitter to provide members with valuable communication channels. Utilizing social media will allow our members and the auditing community to interact directly with the Chapter Officers, Chapter members, and other internal audit professionals, providing an incredible opportunity to continually deepen those relationships. In today’s technological environment, a social media presence is required to achieve excellent member satisfaction. Through this increased satisfaction we aim to grow our membership base and promote the profession of internal auditing.

The Social Media Committee is also tasked with maintaining the Chapter’s website. IIA headquarters rolled out a new website for Chapter use in 2012. The benefits of the new site include video capability, more social media integration and the ability to add more pages. The website contains a wealth of information on the Chapter and The IIA. Sections include Members Only, News and Training, as well as enhanced search capability. The Committee will keep the site current with information about the Chapter, newsletters, information on seminars, luncheons and Chapter events as well as information from IIA headquarters.

The Committee will also ensure that the Chapter earns all potential CAP (Chapter Achievement Points) by meeting headquarters requirements regarding social media and the website. Please take a moment to check out the Ozarks Chapter sites, we look forward to seeing you in our social network circle.

Chapter Website:  
https://chapters.theiia.org/ozarks/Pages/default.aspx

LinkedIn Group:  
Institute of Internal Auditors (IIA) - Ozarks Chapter

Twitter:  
https://twitter.com/IIAOzarks  @IIAOzarks
The recently formed Academic Relation’s Committee is off and running. The committee is made up of the following members: Monte Davault, Committee Chair; Cindy Bennett, Board Liaison; Eimee Wakefield; and Chris Jackson. Our major focus this year will be to develop relationships with faculty and students from local colleges and universities in order to increase their knowledge of current opportunities that exist in the field of internal audit, as well as provide information on the benefits of participating in local IIA Chapter events.

As part of increasing their knowledge of internal audit opportunities and The IIA, we plan on meeting with and presenting to student groups. The many different fields represented by the members of the Ozarks Chapter will appeal to the interest of a wide range of students. If you would be willing to present to a student group, please contact one of the committee members. Also, if you have any university/college contacts who would be beneficial to our group or if you have any suggestions of how to increase student/faculty participation in local IIA Chapter events – we are always looking for ideas!!!

Finally, one of the biggest challenges and concerns for students, especially in today’s economy, is finding employment. If your company is hiring interns or recent college grads, and you would like us to provide contact information to students, please let us know.

CAP (Chapter Achievement Points)

Just wanted to remind Chapter members about CAP points. Our Chapter reports our activity each month to The IIA. This helps track the progress of our Chapter in achieving our goals and provides a numerical comparison to other chapters. We receive points when our members participate in various activities, such as giving presentations, writing/submitting/publishing audit related articles, writing CIA exam questions, etc.

If you, or someone you know, is involved in something like this let us know. We would like to recognize their achievement and reflect it in Chapter reporting. If you are not sure the activity qualifies, let us know and we will look into it further. Email the information that you think may qualify to any Chapter officer. The contact information for all officers is on the last page of every newsletter.

With outstanding member support, the Ozarks Chapter has maintained Gold status the last seven consecutive years! We are off to a great start this year and fully intend to keep the momentum going. Thanks to you all for supporting your Chapter! The success of our Chapter definitely could not happen with out you!
Mark Your Calendar!

Mark your calendar for these upcoming IIA events:

- **OCTOBER 11, 2013**—Luncheon, Dale Helle, Brown Smith Wallace LLC  Topic: Construction Auditing
- **APRIL 4, 2014**—Mystery Fraud Workshop, Tim Hungerford (8 a.m.—noon)
- **APRIL 24, 2014**—Ethics luncheon with ASWA, Terri Shubert

**Location of Events:** Events noted above will be held at the University Plaza Convention Center.

Reminders

- Please make sure that your information, including email address, is current with The IIA: Visit www.theiia.org and log in, then click on the link “Your Profile” at the top.
- Keep an eye on our website for any additional news and information!
- Do you have questions? Comments? Do you know someone that deserves recognition? Do you know of job opportunities? Would you like to contribute? Let us know. Chapter members are encouraged to contact any Officer with suggestions or comments.

2013/2014 Chapter Officers and Board

**President**
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Lori.Cantrell@coxhealth.com

**Vice President**
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