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    LOCAL
    Meetings
        September 20: PWC—A topic on 3rd Party Risk Management
    Seminar
        October 27: Toby Groves—Advanced Critical Thinking: Psychology of Fraud & Skepticism

    NATIONAL
    Members-Only Webinars
        September 19: Ethics and Compliance Program Effectiveness
        October 17: Is Your Team Ready to Audit Culture?

    Conferences
        September 17 - 20, 2017: Southern Regional Conference, Austin TX
        October 30—Nov 1, 2017: All Star Conference, Las Vegas, NV
        March 12-14, 2018: General Audit Management Conference, Las Vegas, NV

    CIA Exam Self-Study Review Course
        See Inside for More Details

    IIA Seminars
        Boston, Dallas, Denver, New York, Orlando, Phoenix, San Francisco, Seattle, and more

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President’s Message

Dear Members,

“Impact”

Early in our careers as aspiring auditors we learn to focus and study the area of our assigned audit and use curiosity to explore possible issues. We ask questions such as, “So, why are these purchase orders dated after the invoices for these orders?” or “Why are ‘domain users’ granted access to the server through the local admin group?” One mentor advised curiosity is the number one trait of a good auditor. Another advised building rapport with the person you are interviewing (auditing) to establish a productive relationship was the top critical element to achieve success. You would probably agree both are important in internal audit.

Both are astute observations. And the list goes on for key attributes of outstanding internal auditors. What would be your opinion? What if you could tap the mind of a group of highly successful auditors world-wide? And if you knew the key attributes list, what could that do for your career? Could you work to develop some of these traits? I say YES!

If interested, I highly recommend the book “Trusted Advisors” by Richard Chambers. Whether you are a Chief Audit Executive or a new associate auditor it would be beneficial to know for both you and your team. The book presents the opinions collected from the IIA’s Audit Executive Center members. Another fact that impresses me - All proceeds for the sale of the Trusted Advisor book go to the Internal Audit Foundation.

What impact could you make to your organization if you developed world class traits? Maybe, not overnight but one audit at a time. As internal auditors we are taught to create value and work to be a trusted advisor. Are you? If not, could you be? Stay curious and informed.

To your success!
Blake Herndon, CPA, CIA, CISA
President, IIA San Antonio Chapter

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“Internal auditors around the world should take note of an important development this week – the release of the updated COSO enterprise risk management framework.

Several of my blog posts in the past year have focused on the growing demands being placed on internal auditing by its stakeholders and the importance of practitioners being able to rise up to meet new tasks we are being asked to perform.

This new reality reflects the growing complexity of governance, risk, and control in a fast-moving world where powerful technological, socioeconomic, and geopolitical forces can quickly morph the risk landscape. As such, all those who help manage and assess risk across the enterprise must have the best tools and processes available to them.”

Take a few minutes to further read what he has to say here.

Video of the Month
J. Michael Peppers is the 2017-18 IIA Global Chairman of the Board. His theme, “#PurposeServiceImpact,” invites internal auditors to embark on a journey that has a clear sense of purpose, addressing the “why” in what they do, and to be passionately committed – through service – to advancing the mission and objectives of their organizations in an impactful way. Click the link to view the video.

Welcome New Members!

Marius Crisan          Argo Group Inc
Matthew Favaro          Argo Group Inc
Oden Nissim            Argo Group Inc
Maria Duran            Capital Farm Credit
Orlando Mercado         Credit Human Federal Credit Union
John Patrick           Rackspace
Kimberly Ibarra        Rackspace
Jennifer Martinez      Security Service Federal Credit Union
Kesha Sparks            USAA
Matthew Boor           Whataburger Restaurants LLC

Newly Certified

Kathleen Curnow          Certified Government Auditing Professional (CGAP)    SAHA
Nashon Mitchell          Certified Internal Auditor (CIA)                     Harland Clarke Holdings
Samantha Castillo        Certified Internal Auditor (CIA)                     IBC
Daniel Kuntzleman        Certified Internal Auditor (CIA)                     City of San Antonio
Henrich Edimo            Certified Government Auditing Professional (CGAP)  Department of the Interior
Chapter Achievement Program (CAP) Points

The CAP report tracks chapter activities throughout the chapter year, June 1\textsuperscript{st} through May 31\textsuperscript{st}. We obtain points in three categories: Service to Members (Luncheons/Seminars/Certifications), Service to the Profession, and Administration. If you have conducted any speaking engagements or participated in any Junior Achievement Program events, please let Lashele know. Your participation enables our chapter to succeed!

Based on last year’s activities, we exceeded our goal of 1,560 CAP points and maintained our Platinum status. As of August 2017, we have earned a total of 444 CAP points, which gets us off to a great start for meeting our 2017/2018 goal and continuing our PLATINUM status (highest level)! Thank you to all of our members for your continued participation and support!!!

Job Marketplace

LOOKING FOR EMPLOYEES???
LOOKING FOR AN EMPLOYER???

Post or view positions offered on our Chapter Careers webpage, or at the IIA Audit Career Center.

Currently, the following employer postings are on our Chapter website:

- Frost—Auditor II, Data Analyst
- RBFCU—Senior Auditor

For more information, visit the Careers page on our website: https://chapters.theiia.org/san-antonio/Careers/Pages/default.aspx
MONTHLY MEETINGS AND MORE!

September Meeting

Topic: 3rd Party Risk Management
Speaker: Mark Fogarty, Director, Regulatory Risk—KPMG
Date/Time: Wednesday, September 20, 2017 / 11:30 am—1:00 pm
Location: Old San Francisco Steakhouse (10223 Sahara St., San Antonio, TX 78216)

This session will provide insight on why there is an increased focus on Third Party Risk Management ("TPRM") as well as provide an overview of key components and considerations in designing an effective TPRM program including challenges that arise when implementing TPRM.

Attendees will develop an understanding of:

- What is a Third Party?
- What is TPRM and what are the key drivers to establishing TPRM?
- What are the challenges faced with implementing TPRM?

October Member Appreciation Seminar

Topic: Advanced Critical Thinking: Psychology of Fraud & Skepticism
Speaker: Toby Groves
Date/Time: Friday, October 27, 2017, 8:00 a.m.—5:00 p.m.
Location: La Quinta Inn & Suites Medical Center (4431 Horizon Hill Blvd., San Antonio, TX 78229)

Audience members will participate in live, interactive experiments that exploit subconscious thinking errors with shocking results. This session taps research from neuroscience, cognitive psychology, social, and experimental psychology and even sports psychology to spark your curiosity and get your neurons firing so you can tap into your own hidden powers to achieve the highest levels of critical thinking and judgment.

Highlights:

- Disruptive thinking and innovation
- Neuroscience of professional skepticism and pattern seeking
- Magic of situational awareness
- Decision-making under pressure
- Illusory pattern detection
- Change blindness

For more information on upcoming events, please visit the IIA San Antonio Chapter Website.
Prepare to Pass the CIA Exam.

If you’ve made the decision to enhance your career by earning the Certified Internal Auditor® (CIA®) designation, the IIA San Antonio Chapter can help you achieve your goals with The IIA’s CIA Learning System®.

The IIA’s CIA Learning System is an interactive print and online self-study review program designed by CIA-certified industry experts to help you learn, review, and apply the key CIA content. This approach will help you build on foundational elements of internal auditing to master key concepts you need to know to pass the CIA exam. This three-part program includes:

- Comprehensive reading materials teaching the entire global CIA exam syllabus in both printed and e-book formats.
- Interactive online study tools:
  - Pre- and post-tests to gauge your starting knowledge and advancements.
  - SmartStudy™ tools to help you create a customized study plan based on pre-test results.
  - Chapter quizzes to test your comprehension and retention.
  - Flashcards and glossary.
  - CIA practice exam to build confidence for the computer-based CIA exam.
  - Online reports to track your progress and performance.

For more information or to try a demo, visit www.LearnCIA.com/3partcia/overview. Wondering how long it will take you to prepare for the exam? Create your free, personalized study plan at www.LearnCIA.com/3partcia/my-cia-review-plan.

Want to save money and waive the application fee for an IIA designation? Well, you are in luck! The IIA is currently waiving the application fee for the Certification in Risk Management Assurance (CRMA) and Certification in Control Self-Assessment (CCSA). Click here for more details: CRMA & CCSA Application Fee Waiver.
Other Opportunities for Professional Growth

Click [here](#) to register.

Click [here](#) to register.

Click [here](#) to register.

For additional information on IIA seminars, click here: [Upcoming IIA Seminars](#)
For more conferences and information, click here: [Upcoming IIA Conferences](#)
HERE TO SERVE YOU!

2017/2018

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Rackspace

Tim Hieger
HEB

Wendy Hetzel
Frost Bank

*Officers are also on the Board of Governors
PARTING SHOTS
September CAE Lunch and Learn: Lashele Almonte & Sylvia Sandoval, USAA