Dear Members,

As we come to the close of another chapter year, we’d like to thank each of you that have participated in our local events and contributed to our future. I’d like to formally introduce myself to each of you. My name is Vanessa Sanchez. I am a Senior Internal Auditor for Pioneer Energy Services, and your new VP of Professional Development. As a new chapter leader, I’m excited to start contributing to our growth and bring new ideas for our continuing professional education events.

We’re halfway through the month of May, and we’d like to remind everyone of the upcoming Root Cause Analysis seminar, presented by Elizabeth Frisch. This event will be hosted by San Antonio Water System on Friday, May 24th. This is an opportunity for you to earn 4 CPE credit hours. Join us for an engaging presentation! Please register by tomorrow at noon if you are interested.

Our next chapter luncheon will take place on August 21st at Scuzzi’s Italian Restaurant in Shavano Park. The topic will be Useful Financial Audit Procedures in Fraud Investigations, presented by Aissa I. Garza, JD, CPA, CFE. We will open up registration for this event soon.

I look forward to meeting you at our upcoming events. If you have questions about our chapter or would like to provide feedback for future events, please feel free to reach out.

Vanessa Sanchez, CPA, CIA
Chapter VP of Professional Development
Vsanchez@pioneeres.com

Happy International Internal Audit Awareness Month!
New Members!

Morris Jefferson | Air Force Audit Agency
Roxan Gonzalez | City of San Antonio
Mary Ruiz | City of San Antonio
Brenda Tobar | City of San Antonio
Roque Pena | Harland Clarke Holdings Corp
Cassandra Garcia | Jefferson Bank
Breton Kania | USAA

Chad McManus | USAA
Odili Cliffe | Valero Energy Corporation
Presley Hartman | Valero Energy Corporation
Eric Hollis | Valero Energy Corporation
Gbolahan Abina | Wells Fargo
Subrata Banerjee
William Fox

Newly Certified

Michael Burbank | Certified Internal Auditor (CIA)
Christopher Schaefer | CIA
Jeremy Sutton | CIA

Congratulations!

Chapter Achievement Program (CAP) Points

The CAP report tracks chapter activities throughout the chapter year, June 1st through May 31st. We obtain points in three categories:

1) Service to Members (Luncheons/Seminars/Certifications),
2) Professionalism, and
3) Chapter Health.

If you have conducted any speaking engagements or participated in any Junior Achievement Program events, please let Molly know. Your participation enables our chapter to succeed! Based on last year’s activities, we exceeded our goal of 1,560 CAP points and maintained our Platinum status. Help us earn enough points to qualify us for ‘Gold’ status, which will allow us to maintain our PLATINUM status (highest level)! Thank you to all of our members for your continued participation and support!!!
Prepare to Pass the CIA Exam.

If you’ve made the decision to enhance your career by earning the Certified Internal Auditor® (CIA®) designation, the IIA San Antonio Chapter can help you achieve your goals with The IIA’s CIA Learning System®.

The IIA’s CIA Learning System is an interactive print and online self-study review program designed by CIA-certified industry experts to help you learn, review, and apply the key CIA content. This approach will help you build on foundational elements of internal auditing to master key concepts you need to know to pass the CIA exam. This three-part program includes:

- Comprehensive reading materials teaching the entire global CIA exam syllabus in both printed and e-book formats.
- Interactive online study tools:
  - Pre- and post-tests to gauge your starting knowledge and advancements.
  - SmartStudy™ tools to help you create a customized study plan based on pre-test results.
  - Chapter quizzes to test your comprehension and retention.
  - Flashcards and glossary.
  - CIA practice exam to build confidence for the computer-based CIA exam.
  - Online reports to track your progress and performance.

For more information or to try a demo, visit [www.LearnCIA.com](http://www.LearnCIA.com).

Wondering how long it will take you to prepare for the exam? Create your free, personalized study plan at [www.LearnCIA.com/3partcia/my-cia-review-plan](http://www.LearnCIA.com/3partcia/my-cia-review-plan).
May Seminar: **Root Cause Analysis**

**Date/Time:** Friday, May 24, 2019 / 8:00 am - 12:00 pm  
**Location:** San Antonio Water System (2800 U.S. Hwy 281 North, San Antonio, TX 78212)  
**CPE:** 4.0  
**Presented By:** Elizabeth Frisch  
Founder, The Thrival Company  
**Learning Objectives:**  
- Learn the six most common methods of root-cause analysis that can be used powerfully by any auditor  
- Master the methodologies by breaking into teams and practicing each method based on scenarios provided  
- Practice two powerful methods for defining the problem to deliver better root cause outcomes  
- Map a trail from the symptom to the root cause(s)  
- Develop ideas on-the-spot to solve the root cause problem  
- Select the most appropriate solution using decision matrices  
- Recognize common barriers to root cause analysis and apply techniques to overcome those barriers during audits and post-audit

August Meeting: **Useful Financial Audit Procedures in Fraud Investigations**

**Date/Time:** Wednesday, August 21, 2019 / 11:45 am - 12:00 pm (Networking); 12:00 pm - 1:00 pm (Presentation)  
**Location:** Scuzzi’s Italian Restaurant (4035 N Loop 1604 W #102, San Antonio, TX 78257)  
**CPE:** 1.0  
**Presented By:** Aissa I. Garza, JD, CPA, CFE  
**Learning Objectives:** Coming Soon!

For more information on upcoming events, please visit the IIA San Antonio Chapter Website.
Other Professional Development Opportunities

Members-only Webinars

♦ **May 21:** Public Policy Issues Ahead: A Washington Perspective  
♦ **June 4:** Environmental Risk: Aligning Effort to Create Value and Mitigate Hidden Risks  
♦ **June 18:** Code of Ethics: Implementation Guides  
♦ **July 16:** The Internal Audit/Audit Committee Relationship

To register, click here: [IIA Webinars](#)

Did you miss a webinar? No need to worry. As a member, you can access previous webinars for free. Click the link here: [2018 Archived Webinars](#)

IIA Conferences

**International Conference**  
*A Vibe All Its Own*  
July 7-10, 2019  
Anaheim, CA

**Governance, Risk & Control Conference**  
*Where Governance and Risk Management Align for Impact*  
Aug. 12–14, 2019  
Ft. Lauderdale, FL

CIA Exam Online Seminars & In-Person Courses

**IIA Online Seminars**

*Find other online CIA courses offered around the world by IIA*

**IIA In-Person Courses**

*Find other in-person CIA courses near you offered by IIA*

For additional information on IIA seminars and conferences, use the links below:  
[Upcoming IIA Seminars]  
[Upcoming IIA Conferences]
2018/2019

GOVERNORS*

Kevin Barthold
City of San Antonio

Cristina Baumgardner
Ridout, Barrett & Co., P.C.

Melissa Cox
HEB

Dr. Dennis Elam
Texas A&M University – San Antonio

Wendy Hetzel
Frost Bank

Tim Hieger
USAA

Camille Marbury
AT&T Inc.

Randy Melby
USAA

Remi Nel
Rackspace

Dawn Oppermann
City of San Antonio

Glenn Prochnow
USAA

Larry Wallis
VIA Metropolitan Transit

*Officers are also on the Board of Governors

JOB POSTINGS

The following employer postings are on our Chapter Careers webpage. Click here to view more information.

None at this time.

LOOKING FOR EMPLOYEES???

Post or view positions offered on our Chapter Careers webpage (see link above), or at the IIA Audit Career Center.

IIA BLOG

3 DYNAMICS OF UNETHICAL BEHAVIOR

Jim Pelletier, CIA,
Vice President, Standards and Professional Knowledge of The IIA

In the spirit of awareness during this International Internal Audit Awareness Month, this article reminds us that if we see something, we should say something. We’ve all seen the television shows where an incident occurs and when the investigators arrive on the scene, no one has heard or reported anything. Why is this? Well, the same thing occurs with not reporting ethical behavior. In his latest blog, Jim Pelletier shares three ways in which ethical lines get crossed and what internal auditors and others should be on the lookout for. Learn more by clicking here.

Happy Reading!

For additional blogs released this month or in the past by the IIA’s bloggers, please click here.

STRESSED AT WORK?

Want tips on how to relieve stress at work? Check out last month’s article from Robert Half Management Resources: 7 Ways to Reduce Workplace Stress for Accounting and Finance Staff.
SNAPSHOTS!

We hope to see you soon...
May is International Internal Audit Awareness Month

Kevin Barthold, CPA, CIA, CISA, CRMA,
City Auditor, City of San Antonio
WHEREAS, DURING THE MONTH OF MAY 2019, THE INSTITUTE OF INTERNAL AUDITORS—SAN ANTONIO CHAPTER WILL OBSERVE INTERNATIONAL INTERNAL AUDIT AWARENESS MONTH; AND

WHEREAS, ESTABLISHED IN 1941, THE INSTITUTE OF INTERNAL AUDITORS IS AN INTERNATIONAL PROFESSIONAL ASSOCIATION REPRESENTING MORE THAN 180,000 MEMBERS WHO GENERALLY WORK IN INTERNAL AUDITING, RISK MANAGEMENT, GOVERNANCE, EDUCATION, INFORMATION TECHNOLOGY AUDIT, INTERNAL CONTROL, AND SECURITY; AND

WHEREAS, INTERNAL AUDITING IS AN INCREASINGLY SOPHISTICATED AND COMPLEX ACTIVITY REQUIRING SPECIALIZED KNOWLEDGE, TRAINING, AND EDUCATION, DESIGNED TO ADD VALUE, IMPROVE OPERATIONS, AND HELP AN ORGANIZATION ACCOMPLISH ITS OBJECTIVES; AND

WHEREAS, INTERNAL AUDITING HELPS IDENTIFY AND MANAGE THE ORGANIZATION'S RISKS AND ENSURE POLICIES, PROCEDURES, AND CONTROLS ARE IN PLACE AND WORKING APPROPRIATELY.

NOW, THEREFORE, I, RON NIRENBERG, MAYOR OF THE CITY OF SAN ANTONIO, IN RECOGNITION THEREOF, DO HEREBY PROCLAIM MAY 2019 TO BE

"INTERNATIONAL INTERNAL AUDIT AWARENESS MONTH"

IN SAN ANTONIO, TEXAS.

IN WITNESS WHEREOF, I HAVE HERETOSET MY HAND AND CAUSED THE SEAL OF THE CITY OF SAN ANTONIO TO BE AFFIXED THIS 1ST DAY OF MAY 2019.

ATTEST: 

CITY CLERK

RON NIRENBERG
MAYOR