President’s Message

Spring is here and those hot summer months will be fast approaching. It’s hard to believe the end of this chapter year is only a few months away. Thank you for allowing me the privilege to be one of the few Officers to serve two consecutive terms as President. Although the Chapter year officially ends May 31st, our last seminar will be Thursday, April 18th. The April meeting will include End of Year Recognition, attendance drawings and introduction of our new Officers.

At a minimum, our Chapter sets out to offer at least 40 hours of CPE each program year. I’m happy to report that our chapter has yet again gone above and beyond by offering 53 CPE hours this program year! Thank you Amy Lyons for offering so many great opportunities to improve our professional skills.

I believe I speak for the entire chapter when I say THANK YOU to all of our Chapter Officers, Volunteers, and Board of Governors for working together to accomplish another successful training year. Of course we couldn’t do it without the support and attendance by all of our Chapter Members. Thank you for continuing to attend the monthly training seminars and providing your constructive feedback so that the Springfield Chapter can best serve you.

Denise Behl, CIA

Successful Time & Project Management
Amy Lyons, First Vice President

We’ve all been asked to do more with less yet we still have only 24 hours in a day and 7 days in a week. We cannot buy any more time or roll left over time from one week to the next, so we need to be spending our time wisely!

In this highly interactive and dynamic presentation we will discuss the newest and biggest time wasters, and what we can do to eliminate them, as well as how we can painlessly implement new tools to help us get more done! We will also focus on effective project management practices and tools which will help you achieve success. We will talk about the project plan basics as well as learn and test the tools used to successfully manage projects in the 21st Century!

The Chapter welcomes Julie Kowalski with over 20 years of experience in effective leadership, time, and project management. She has provided her insight and value through her consulting role to business owners, executives, managers, and employees. She has successfully managed a multi-million dollar business, and she has started two companies from the ground up!

Please register by April 15, 2013 with Acting Secretary Staci Crane (785-6972) by clicking here (springfield.iia@comcast.net).
Chapter History

5 Years Ago: April 2008
Jay Wagner, CIA, CISA, served as the President of our Chapter.

- **Training.** The Chapter held a joint meeting with the IIA Central Chapter on April 10, 2008 at the Hickory Point Golf Course in Decatur. The seminar was titled “Enterprise Risk Management” (ERM) and it was presented by Dave Hartley and Devon Brooks. ERM is the process of managing all business risks not just financial ones.

- **Member News.** Joanne Hohlman passed the Certified Information Systems Auditor (CISA) exam. Rusti Cummings went with her husband and daughter to see her son perform with his marching band at Disney World.

- **Prizes.** This month’s Chapter prizes went to David Boyd, Doris Green, Gus Sogruno, Gary Styzens, and Danny Wildermuth.

10 Years Ago: April 2003
Shelly Martin, CPA, served as the President of our Chapter.

- **Training.** The Chapter held its annual joint meeting with the Illinois Chapter of ISACA where the guest presenters were Jason D. Claycomb, and David Marshall of INARMA. The luncheon presentation was “Fraud Statistics” and the afternoon session was “The Auditor’s Role in Forensic Investigation.”

- **Elections.** The Chapter’s annual elections for the 2003-2004 officers were held during the lunch meeting where members elected: Cary Franks, President, Steve Kirk, First Vice-President, Tina Neely, Second Vice-President, Kelly Guerrero, Secretary, and Ray Piiparinen, Treasurer.

15 Years Ago: April 1998
Michael J. Moody, CIA, CISA, served as the President of our Chapter.

- **Training.** This month was a joint meeting with the Illinois Chapter of ISACA at the Northfield Center. The afternoon seminar was presented by Mike Godsell, Auditor, University of Illinois, who spoke on “Audit Applications of Neural Networks.” The after-dinner seminar was presented by Dick Traver, Executive Director for Audits, University of Illinois, who spoke on “Future Audit Applications of Neural Networks.”

- **Member Profile.** This month’s member profile was C. William Coons, CFE, Chief Internal Auditor, Department of Professional Regulation.

20 Years Ago: April 1993
Randall W. Welch, CIA, CPA, served as the President of our Chapter.

- **Training.** A full-day seminar was held on “Negotiation Skills” at the Best Western Hotel. Missouri’s Cole County Prosecuting Attorney gave our dinner presentation on “Expert Testimony.”

- **Membership.** Debra Miller, membership chairperson, recognized members with 10, 15, 20, and 25 year anniversaries with IIA by presenting pins at the dinner, with special recognition for Daniel Howe (25 years) and Don Drone.

25 Years Ago: April 1988
Bradley W. Hammond served as the President of our Chapter.

- **Training.** Diana Heathington, CPA, presented an afternoon staff-training seminar on “Audit Report Writing.” Don Hayes, Department of Revenue, gave a dinner presentation on “Effective Oral Presentations.”

- **IIA.** The Chapter continued to be first in the IIA Chapter Recognition Program in the Midwestern Region.

- **CIA.** Kevin Bame and Craig Wells passed the CIA exam.

30 Years Ago: April 1983
James R. Donkin served as the President of our Chapter.

- **Training.** A combined “Bosses Luncheon” meeting of our Chapter and the State Internal Audit Manager’s Group was held on April 11th.

- **Elections.** A general membership meeting was held on April 28 where Chapter-By-Laws were amended and Jim Donkin was re-elected Chapter President for the 1983/84 year.

- **New Member.** Our newest member was Vince Johnson.

35 Years Ago: April 1978
Lisa Hall served as the President of our Chapter.

- **Meeting.** The new Chapter held its second meeting in April at the Top of the Arch.

- **Officers.** Chapter officers for the Chapter year 1978-79 were Lisa Hall (President), Bob Schwarz, CISA (Vice-President), Vince Brackett (Treasurer), and John Cain, CPA, CISA (Secretary). Governors were Rudy Davenport, Darrel Burris, and Murray Lyons.
Losing Our Hearing

If you lose an arm or leg, insurance will likely cover the cost of your prosthesis. If you can’t see clearly, insurance will pay for your glasses. But if you start to lose your hearing, far too often you are on your own.

If hearing loss were officially considered a disability, it would rank as the largest disability class. Over 35 million people suffer from hearing loss, and that number is growing as the population ages. Yet most private medical insurance doesn’t cover the cost of hearing aids.

Only 19 states require that health plans pay for hearing aids, but mostly for children only. Hearing aids cost $1,000 to $6,000 -- per ear. Perhaps this explains why 75% of adults with hearing loss do not get hearing aids.

“People don’t always perceive that they need hearing aids, because hearing loss comes on gradually. Usually they are the last person to know,” according to researcher Virginia Ramachandran. We start losing our hearing as early as our 20s, but most people aren’t aware of it.

Losing at Auto Repair

Three-quarters of consumers said they are satisfied with their auto repair shops in the survey done by Consumer Reports. The magazine’s annual survey was based on 168,000 services.

However, one-quarter (27%) said they were dissatisfied. Of the dissatisfied:
- One-third (38%) said high prices was the reason,
- 25% said their car problems weren’t fixed, and
- 18% said repairs did not hold up.

One other statistic that stands out was that 30% of female respondents stopped using a repair shop because the staff attempted to take advantage of their gender.

- **Fuel Injectors.** Some shops will tell you that you need fuel injectors "cleaned" every 15,000 or 20,000 miles. Today’s gasoline has detergent to keep fuel injectors clean. Proper replacement cycle for a set of fuel injectors is approximately 35,000 miles.
- **Filter.** Don’t buy new air filters at every oil change. The filter is good for 15,000 miles.
- **Oil Change.** Check the vehicle owner’s manual for the number of miles after which to change the oil (sometimes 5,000 miles).
- **“Lifetime” Products.** Get your transmission fluid changed every 35,000 miles. Your car may come with something called “lifetime” fluid, but we recommend changing that at 80,000 miles. Don’t get sold on “lifetime” anything - these are sales gimmicks.

Losing our RSVPs

R.S.V.P. stands for a French phrase, “répondez, s’il vous plait,” which means “please reply.” The person sending the invitation would like to know if you will be coming or not? Etiquette rules followed require that if you receive a formal, written invitation, you should reply promptly.
- Hosts planning a party need to know how many people are coming to order food and drink.
- Many wedding invitations come with a response card that you can mail back right away. Other written invitations will carry the host’s telephone number so you can call with your reply, although under strict etiquette rules, a written invitation requires a written reply. Nowadays, invitations often carry a "regrets only" notation at the end. That means that the host will count on you if you don’t reply.

Losing Power

Doug Stanglin, USA TODAY

A report by the National Intelligence Council predicts that the United States will lose its superpower status by 2030, but that no country will be a hegemonic power. Instead, power will shift to “networks and coalitions in a multipolar world.”

The council supports the U.S. director of National Intelligence and is the intelligence community’s center for long-term strategic analysis. Its intelligence officers are drawn from government, academia, and the private sector. “The world of 2030 will be radically transformed from our world today,” the report concludes.

- The report also finds that the empowerment of individuals and a diffusion of power will have a “dramatic impact.”
- This development will largely reverse the rise of the West since 1750 and restore Asia in the global economy.
- The rapid aging of the world population will continue as well as a growing demand on resources, which might lead to scarcities of food and water.

LOSING TO GLOBAL WARMING

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2. Death Valley .................................... California ............ 134º F
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7. Tirat Tsvi ................................... Israel .......... 129º F
8. Ahwaz .................................... Iran .............. 128º F
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<td>Crowe Horwath</td>
<td>Single Audit Fundamentals - Overview</td>
<td>8:30 - 4:30</td>
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<td>10/24/12 to</td>
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<td>Steve Morgan</td>
<td>A New Service Model: Auditor Roles in Government Performance Measurement</td>
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<td>01/17/13</td>
<td>Janet Beckman</td>
<td>Data Analytics – Continuous Monitoring or Internal Audit Report Writing</td>
<td>8:00 - 12:00</td>
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<td>Leita Hart-Fanta</td>
<td>Auditing for Fraud in the Government Environment and Ethics</td>
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<td>John Hall</td>
<td>High Impact Auditing: Practices that Pay, Risk Focused Internal Auditing</td>
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<td>04/18/13</td>
<td>Julie Kowalski</td>
<td>Successful Time Management Skills and Project Management Skills</td>
<td>8:30 - 4:30</td>
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Cancellations should be made at least 24 hours before the meeting to avoid a charge. Meetings will be held at the Northfield Center, unless noted differently.
Communication technology has changed the world. The prediction that we are becoming a global village is coming true. As more and more people have smart phones, they have the world in their hands (in the old days wasn’t the big thing to have very large TV screens instead of the tiny hand held screens?).

South Korea is the world leader in internet with 98% of homes having Broadband. People there are sleeping less and checking their phones more. They don’t have just one phone but commonly have 2 or 3 phones. Phone addiction is becoming a problem as people are continuously texting and leaving behind what seems to them to be their parent’s slow, Amish lifestyle. Future technology may be that we will be surfing the internet by wearing Google glasses that follow our eyes to scroll things -- picture doing that while you are talking to your supervisor!

People are constantly writing everything they do (like a diary) on Facebook. Wonder how this will impact their employment or if this will make them like a new “hippie” generation that wants to text/video rather than work. This change may give the poorer countries of the world, who are less addicted to the internet, a chance to do the work more cheaply and take our jobs.

Another problems may be our federal annual deficits given that our accumulated debt now exceeds $16 trillion and is growing $2.5 billion every day. About 3 years ago, the Wall Street Journal had an article which quoted an advisor to the Chinese Federal Reserve Bank saying that the lenders would first demand that Europe solve its spending problems/debt (as we are seeing) and then turn to the US to address its bigger debt.

If that turns out to be the case, today could become the “best of times”, especially if it impacts and/or reduces jobs, salaries, medical insurance, pensions, social security, etc.
Top Malware Threats of 2013

Over the last few years, the state of enterprise security has gotten worse. Now, mobile platforms, like iOS and Android, are gaining entry into the corporate world, and malicious criminals are realizing that smart phones and tablets represent a huge opportunity. As the number and variety of mobile devices multiples, so will the possibility of falling victim to dangerous malware.

- **Active Malware.** Over the last three months, four pieces of malware--Simda.B, FakeAlert.D, Ransom.BE78 and Zbot.ANQ--have “spiked,” showing high levels of activity in a very short period of time.

- **Simda.B.** Simda.B pretends to be a Flash update, but it's actually designed to steal administrative rights for a computer. Once that's accomplished, Simda.B “phones home” to its creators and gives them the user's passwords. All of them.

- **FakeAlert.D.** Your employees should never trust FakeAlert.D and any other popup that claims malware has been detected. After clicking on the FakeAlert.D popup, the user is asked to provide credit card information to pay for the fix. Guess what? No fix is required.

- **Ransom.BE78.** Ransom.BE78 is one piece of ugly malware. Ransom.BE78 installs itself automatically and restricts the user's access to their personal data. In order to see the data again, users must pay the malware's operators.

- **Zbot.ANQ.** The Zbot.ANQ Trojan is especially insidious, monitoring users as they attempt to log on to their online bank accounts. The Zbot.ANQ Trojan prompts users to install software on their mobile devices to help them log in. Once downloaded, the Trojan can intercept banking confirmation messages and transfer funds out of the victim's accounts.

- **Android Adware.** Android security concerns are also increasing. The Plankton ad kit was a hugely popular piece of adware on Android last year, serving unwanted ads to mobile devices and stealing a handset's International Mobile Equipment Identity number.

- **Plankton Copycats.** Plankton's activity actually “plunged” in the final quarter of 2012. Sounds good, right? Think again. Plankton-inspired copycat adware have taken its place.

- **Android Under Attack.** With Plankton-inspired adware increasingly targeting users, Fortinet suggests companies remain “especially vigilant” with devices running Android. The company has found that Android users are “highly targeted” by cybercriminals.

- **Protect Your Servers.** Fortinet has discovered that the ZmEu Trojan, which allows cybercriminals to scan Web servers for vulnerabilities in MySQL and take control of them, has seen its activity level increase nine times over what it was in the third quarter of 2012.