This month, the Springfield IIA’s annual election will be held. There will be an opportunity to nominate from the floor and an electronic ballot will be sent. The following are candidates for officer positions and I endorse them all:

- President: Satu Allen
- First Vice President: Nikki Lanier
- Second Vice President: Alex Deal
- Secretary: Sally Burton
- Co-Treasurer: Amy DeWeese
- Co-Treasurer: Tad Huskey

The following Governors are endorsed for reappointment for terms expiring 2021:

- Bill Sampias
- Denise Behl
- Amy Lyons

I would like to thank our officer team for working hard throughout the year, enabling our Chapter to once again reach Gold and Sapphire status.

April training is a full day joint training with the IIA Central Chapter, and it will be held on Monday, April 30, 2018. The featured speaker is Raven Catlin. Raven is a globally recognized speaker in risk management and internal audit. The day’s topic is *Creating Your Audit Program*.

Raven has over 19 years of diverse internal audit experience and 15 years of instructing and facilitating a variety of courses. She also holds CIA, CPA, CFSA and CRMA certifications.

This interactive, one day training seminar allows participants to explore all the steps needed to prepare an effective audit program. You will understand the importance of the engagement level risk assessment and will prepare a risk-based audit program. You will learn how to determine the engagement scope and set engagement objectives. By incorporating the use of frameworks, you will be able to quickly identify relevant controls and write audit test steps to test those controls.

We look forward to seeing you at this training. The cost will be $95/$130 for members/non-members. Please register at [http://www.eiseverywhere.com/apr2018seminar](http://www.eiseverywhere.com/apr2018seminar)

**Note:** April training is held on **Monday, April 30, 2018**

The Institute of Internal Auditors – Australia:

**Internal Audit: Why it’s important**

Internal Audit has become an important element in the assurance environment of many organizations and a valuable tool and contributor to managing risk more effectively.

This applies to both the corporate sector and the public sector.
**Chapter History**

### April 2013

Denise Behl, CIA, served as Chapter President.
- **Training.** The chapter met at Northfield Center for the full-day seminar on “Successful Time Management Skills and Project management Skills.”
- **Presenter.** Julie Kowalski.

### April 2008

Jay Wagner, CIA, CISA, served as Chapter President.
- **Training.** The chapter held a joint meeting with the IIA Central Chapter on April 10, 2008 at the Hickory Point Golf Course in Decatur. The seminar was titled “Enterprise Risk Management” (ERM) and it was presented by Dave Hartley and Devon Brooks. ERM is the process of managing all business risks not just financial ones.
- **Member News.** Joanne Hohlman passed the Certified Information Systems Auditor (CISA) exam. Rusti Cummings went with her husband and daughter to see her son perform with his marching band at Disney World.
- **Prizes.** This month’s Chapter prizes went to David Boyd, Doris Green, Gus Sogruno, Gary Styzens, and Danny Wildermuth.

### April 2003

Shelly Martin, CPA, served as Chapter President.
- **Training.** The chapter held its annual joint meeting with the Illini Chapter of ISACA where the guest presenters were Jason D. Claycomb, and David Marshall of INARMA. The luncheon presentation was “Fraud Statistics” and the afternoon session was “The Auditor’s Role in Forensic Investigation.”
- **Elections.** The chapter’s annual elections for the 2003-2004 officers were held during the lunch meeting where members elected: Cary Franks, President, Steve Kirk, First Vice-President, Tina Neely, Second Vice-President, Kelly Guerrero, Secretary, and Ray Pliparinen, Treasurer.

### April 1998

Michael J. Moody, CIA, CISA, served as Chapter President.
- **Training.** This month was a joint meeting with the Illinois Chapter of ISACA at the Northfield Center. The afternoon seminar was presented by Mike Godsell, Auditor, University of Illinois, who spoke on “Audit Applications of Neural Networks.” The after-dinner seminar was presented by Dick Traver, Executive Director for Audits, University of Illinois, who spoke on “Future Audit Applications of Neural Networks.”
- **Member Profile.** This month’s member profile was C. William Coons, CFE, Chief Internal Auditor, Department of Professional Regulation.

### April 1993

Randall W. Welch, CIA, CPA, served as Chapter President.
- **Training.** A full-day seminar was held on “Negotiation Skills” at the Best Western Hotel. Missouri’s Cole County Prosecuting Attorney gave our dinner presentation on “Expert Testimony.”
- **Membership.** Debra Miller, membership chairperson, recognized members with 10, 15, 20, and 25 year anniversaries with IIA by presenting pins at the dinner, with special recognition for Daniel Howe (25 years) and Don Drone.

### April 1988

Bradley Hammond served as Chapter President.
- **Training.** Diana Heathington, CPA, presented an afternoon staff-training seminar on “Audit Report Writing.” Don Hayes, Department of Revenue, gave a dinner presentation on “Effective Oral Presentations.”
- **IIA.** The chapter continued to be first in the IIA Chapter Recognition Program in the Midwestern Region.
- **Member News.** Bob Schwarz, CISA, won a free IIA seminar from Al Marcella.
- **CIA.** Kevin Bame and Craig Wells passed the CIA exam.

### April 1983

James R. Donkin served as Chapter President.
- **Training.** A combined “Bosses Luncheon” meeting of our chapter and the State Internal Audit Manager’s Group was held on April 11th.
- **Elections.** A general membership meeting was held on April 28 where Chapter-By-Laws were amended and Jim Donkin was re-elected Chapter President for the 1983/84 year.
- **New Member.** Our newest member was Vince Johnson.

### April 1978

Lisa Hall served as the President of our Chapter.
- **Meeting.** The new Chapter held its second meeting in April at the Top of the Arch.
- **Officers.** Chapter officers for the Chapter year 1978-79 were Lisa Hall (President), Bob Schwarz, CISA (Vice-President), Vince Brackett (Treasurer), and John Cain, CPA, CISA (Secretary). Governors were Rudy Davenport, Darrel Burris, and Murray Lyons.
At the midpoint of last week, I looked at my calendar for this week, and I was surprised at what appeared to be a lighter week for me. I had initially planned to take this week off of work because of my little boy’s Mardi Gras school holiday, and I had blocked my calendar accordingly. However, when I made alternate childcare arrangements, I never unblocked my calendar, which led many of my coworkers to assume that I was out of the office for the week. That said, I was enthusiastic thinking about all of the things I would be able to accomplish during this downtime, including some items that had been on my to-do list for quite some time.

All was good until around noon last Friday, when I began receiving multiple emails and calls about things that had come up that needed to be addressed quickly. So much for my quiet, low-key week. Fortunately, I'm glad my schedule this week allows me to take on those unexpected priority tasks and projects without ending up in an overscheduled situation.

However, this got me thinking about the importance of being prepared. There are many things that come to mind upon hearing the term "be prepared." Whether it is the Boy Scout motto, "Be Prepared" — the song from The Lion King movie (a song I know well with a five-year-old at home) — or something else, ultimately being prepared comes down to being ready for the situations we may face, particularly those situations that we believe to be reasonably likely.

The difficulty, though, lies in the inability to predict those things that will come up that we aren't expecting: the last minute request from the audit committee or our boss, that urgent special project with a tight timeline, or the illness of a team member that causes us to have to backfill resources in the middle of audit fieldwork. In reality, there always are unanticipated things that come up. Some things may be more significant in nature with a greater impact, while some things may be more trivial. In either case, our ability to adapt to these unexpected items and make adjustments is important in determining the ultimate impact that unforeseen events will have on us. I like to think of this as being "prepared to be unprepared."

In terms of being prepared to be unprepared, it is essential to have an open mind. Simply recognizing that things beyond our control and expectations will come up from time to time is a key first step in being able to deal with those unforeseen events when they happen. Further, actively putting ourselves in situations that may push us beyond our comfort zones is also important, because it gives us experience and flexibility at dealing with new and different things. In addition, it is important not to assume that just because something happened a certain way in the past that it will continue to follow that same pattern.

Don't get me wrong, planning is important — critical in fact. It is vital to both successfully executing our audits as well as achieving our personal goals. However, an important part of the planning process is evaluating what could go wrong and what unexpected items may impact our plans — a risk assessment, if you will. Also, just as important, is being flexible and adaptable when we find that our plans may no longer be adequate based on the current environment.

With this in mind, I encourage you to prepare to be unprepared.
Handheld devices such as iOS and Android devices are wildly popular – so popular that it’s easy to forget these devices are actually powerful mini-computers containing large amounts of personal information.

It’s important to secure your handheld device so that your digital life is well-protected. A few simple steps will help ensure you don’t lose data, allow attackers to control your e-mail, or inadvertently provide access to personal information.

Set a password or PIN
Setting a password or PIN on your device is an excellent way to prevent someone else from using it or accessing the information you’ve stored on it. Pick a password that’s hard to guess (don’t use something simple such as aaa or 12345) but easy to type on your device’s keyboard or screen. Consider a password with at least six characters.

Enable the screen’s auto-lock function
Most devices can be set to require a password that disables operation if they are inactive for a while. For example, once your device has been idle 10 minutes, you must enter a password before you can use it again. This prevents someone from picking it up and using it without your knowledge.

Encrypt the contents
Protect your data from being stolen and viewed by attackers by encrypting the contents of your handheld. Encryption prevents someone from reading the contents of files, even if they find a way to download them without your knowledge.

Delete unnecessary information
You can minimize your risk of losing important data by deleting information you no longer need on your handheld. This would include e-mail attachments, downloads from websites, and files you transported between computers via your handheld. By only having the least amount of data on your device, you will have less personal or important information to worry about should you lose your handheld.

Only download applications you trust
Be very careful what programs you download to your device. Only use applications from trusted vendors, and be skeptical of free programs from the Internet. Some free programs can harm your device, steal your data, or even infect your desktop computer when you connect via USB.

Keep your software up to date
You should check for updates for your handheld regularly. Your device may have a software update application, or you may need to download the software to your computer and install it via USB to your handheld. By installing the latest software, you not only get the newest applications for your device, you also get the latest security updates to better protect your information. Consult your wireless provider’s website for update instructions and downloads.

Be careful where you connect
If your device can be used on wireless networks, be careful of unsecured wireless access points. Treat your handheld just as you would a laptop. If you are using an unsecured wireless network, your wireless signals can be intercepted and inspected.

3-tidbits of advice to live your life by

I do not know the origin of the following tidbits of advice but all three provide us something to remember as we turn the corner toward the back nine of life! Which one is your favorite?

It's not what you gather, but what you scatter that tells what kind of life you have lived.

It is health that is real wealth and not pieces of gold and silver.

Today is the oldest you've ever been; yet the youngest you'll ever be, so enjoy this day while it lasts.

I like all three but enjoying this day to its fullest seems like the best advice of all! I hope you have a beautiful day. The question is, what do you do about it?

I’m an auditor.
What’s your superpower?
Finland, the country I was born in and spent most of my youth, has been in the news lately. This country with nearly 200,000 lakes with pristine waters is the origin of Linux software, Angry Birds, sauna, Nokia Phones, Fiskars scissors (the ones with orange handles), KONE elevators and many other things familiar to Americans. Also, Helsinki, the capital of Finland has been used as a neutral meeting place of many important events such as the talks between the U.S. and North Korea in March of this year.

The newly reported fame to Finland has even surprised Finns themselves: “Finland is the world’s happiest country.” (Source: http://www.bbc.com/news/world-43414145). This is according to a UN report that scores countries on income, healthy life expectancy, social support, freedom, trust and generosity. The rankings are based on Gallup polls of self-reported wellbeing, as well as perceptions of corruption, generosity and freedom.

Finns are proud people. Finland has been known as the only country that paid its debts to the United States in full from borrowing to ease acute post war food shortages between 1918 and 1920. To Americans, Finns can appear somber, reserved and serious with very few words. However, we can see how we appear to others and have a great sense of humor about it. For example, here is a joke we might tell you to explain how we are:

Q: How can you tell the difference between a Finnish introvert and a Finnish extrovert?
A: When he’s talking to you a Finnish introvert looks at his feet. A Finnish extrovert looks at yours!

The point of this article is not to brag about Finland. The point is to explain differences in cultures and thinking. By increasing the understanding between people of the world, we enrich our communities and our lives. The IIA is a worldwide community and has chapters all over the world including Finland.
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<tr>
<th>Date</th>
<th>Speaker</th>
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| September 28, 2017 | Wei-Shin Wang, Chief, Bureau of Fraud Science and Technology, Office Inspector General, ILHFS and Jeff Thompson, CEH | Morning:  
- Big Data Analytics and Fraud Detection  
Afternoon:  
- Identity Theft: A Hacker’s Perspective and  
- A Hacker’s Perspective on Your Network | 8:30 – 4:30 | 7   | $95    | $130         |
| October 24 – 26, 2017 | Various                       | SIAAB Conference                                                        | 8:30 – 4:30 (last day 8:00 - Noon) | 18  | $95    | $95         |
| October 26, 2017   | Bill Jelen, Mr. Excel          | Power Excel with Mr. Excel – 617 Excel Mysteries Solved                  | 1:00 – 4:00 | 3   | $45    | $60         |
| January 25, 2018   | Steve Minder                   | Fraud Risk Assessment, Development of Workpapers, and How to Write a Finding | 12:30 – 4:15 | 4   | $65    | $85         |
| February 22, 2018  | George Heyman                  | Government Ethics                                                        | TBA         | 4   | $65    | $85         |
| March 29, 2018     | Danny Goldberg                 | Optimized Critical Thinking Joint Training with ISACA                    | 8:15 – 4:14 | 7   | $95    | $130        |
| April 30, 2018 (Monday) | Raven Catlin                  | Creating Your Audit Program – Training with Central Chapter             | 8:30 – 4:30 | 7   | $95    | $130        |
| May 24, 2018       | Tim Hungerford                 | Mystery Fraud Theater – Money for Nothing & Kickbacks for Free          | TBA         | 4   | $65    | $85         |

Cancellations should be made at least 24 hours before the meeting to avoid a charge.  
Meetings will be held at the **Northfield Center** on Thursdays unless noted differently.