The 2015 International Conference, July 5–8, 2015 in Vancouver, promises to be another record-breaking success, and we’re pleased to announce that IIA–Canada members have the flexibility to plan their conference experience to suit their needs. Select the option of attending only the educational portions of the conference, or add in one or both social events — the Sunday night Welcome Reception at the Vancouver Aquarium and the Tuesday evening Gala. Details on the social events will be available soon. In the meantime, register for the conference now and save!

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Check These Out!

IIA Canada provides regular, free webinars and e-learning courses. Click the icon above for the scheduled events and details.

IIA International Conference will be in Vancouver in 2015. Check the program details and registration info via the above banner links.

IIA HQ also provides free monthly webinars. Click here for upcoming sessions.

Chapter Sponsors

IIA Vancouver Island Chapter – "We are blogging too".
In the well-known children’s story, an Emperor falls victim to the charms and manipulations of some troublemakers who convince him that his magnificent (and expensive) garments are visible only to those with great wisdom.

FEARFUL OF BEING SEEN as unwise, the Emperor – along with most of his subjects – refuses to acknowledge his nakedness, despite the obvious chill he must have been feeling. The hero of the story is a small child who fearlessly states the obvious: the Emperor has no clothes.

It is a powerful lesson in courage and provides a useful analogy on the value of speaking truth to power in the context of public administration.

In today’s complex world of public administration, having a resource at your disposal that you can trust to give you “the straight goods” is an asset. For departmental Audit Committees and the deputy ministers they advise, this asset is found in internal audit.

The role of audit committees is both varied and critical. Federally, they provide the deputy head with advice on the management control framework, risk management, values and ethics, and financial reporting, among other topics. In some provincial jurisdictions, they also play a more traditional oversight role. In all cases, they, together with the deputy minister, are essential elements of the departmental or agency oversight regime.

To effectively discharge this mandate, they must have access to reliable, balanced and relevant information and insight. Much of this information comes from management directly, through self-reporting and dialogue at the audit committee table.

Perspectives on the state of the organization naturally vary depending on the provider of the information, introducing uncertainty into the job of oversight. As well, public organizations are increasingly operating in a “fishbowl” due to increased public and media scrutiny. But kidding ourselves on the true state of things adds no value. As we know from the Emperor, it leads to embarrassment. Translated to the modern context, this means reputational damage. As well, it can also mean unmitigated risk, loss of financial or other assets, negative impacts on human health and safety, and missed opportunities.

No one likes hearing bad news and, frankly, most people dislike giving it. But, like bad-tasting medicine, speaking truth to power is often needed to protect and strengthen the organization.
THE EMPEROR HAS NO CLOTHES
A LESSON IN COURAGE

The independence of the internal audit functional and its direct relationship with the departmental audit committee provides a powerful asset to complement the information and insight provided by management. As an objective assurance and consulting function with broad access to information and personnel, internal audit can provide insight into all aspects of the organization. Its position, coupled with its robust analytical methods, translates into trust and reliability. But speaking truth to power brings with it important responsibilities. Internal audit must be both courageous and constructive. What follows is some advice for audit committees and chief internal auditors:

• Engage and enable, don’t police. Historically, internal audit has been seen as a “policing” function. We know now that the “gotcha” style of auditing brings limited value and, indeed, can be damaging, working against open, collaborative discussions on risk and control.

• Maintain independence and relevance. While it may seem contradictory, active engagement does not fly in the face of auditor independence. Indeed, great value comes from hitting the right balance between the two, resulting in the optimal mix of relevance and reliability.

• Ask the right questions. The great power of the audit committee lies in its ability to ask questions of management and of internal audit. As we know from the Emperor, the most powerful outcomes sometimes come from the most obvious questions.

In today’s context of increasing complexity and risk, effective public administration depends on many things – chief among them are the competencies and qualities of individual leaders. Courage is among the most critical of these qualities. Internal audit, working closely with the audit committee, can be a powerful, constructive force for the organization, speaking truth to power and equipping the deputy head with valuable insight.

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IIA Canada is an advocate for Canada’s internal audit profession, representing over 7600 Internal Auditors in Canada. As one of 109 affiliates of the Global Institute of Internal Auditors, IIA Canada advances international standards, applying them in support of uniquely Canadian issues.

Carmen Abela is Chairman of the Board, Institute of Internal Auditors Canada, and managing director of WindReach Consulting Services.
To Our Readers

YOU, our readers, are a vast resource of knowledge, experience and ideas. The Connector would love to provide a forum for you to share some of these with one another. If you would like to submit your story about any internal audit related topic, please contact our Newsletter Chair. These items may be of a serious or humorous nature, or both! Items may be e-mailed to gtranter@uvic.ca. Your fellow internal auditors are certain to enjoy reading them. The editor looks forward to hearing from you.

And remember, you earn CPE for submitted articles for publication

The Connector

Check out IA Magazine online and download the app. It’s available for Apple and Android. Current and back issues and more. FREE FOR IIA MEMBERS!
Chapter Achievement Points (CAP)

You don’t hear us talking about Chapter Achievement Points (CAP) very often as it mostly has to do with chapter administration and internal targets and goals. The IIA instituted CAP to measure each chapter’s progress in delivering service to its members. Every event, every presentation, every newsletter (I am earning our chapter CAP points right now), advocacy efforts, annual surveys, sales of CIA Learning materials (discounted for members) and even chapter administration activities earn CAP points.

So why is the chapter board interested in CAP? It’s also a relevant indicator as to the health of our chapter. It measures, as one set of indicators, the service the chapter board is bringing to you, our members, and to the Internal Audit profession. In addition, it establishes performance levels that enable us to demonstrate our chapters performance in fulfilling its mission and mandate. Here are the official CAP guidelines:

Minimum CAP Requirements / CAP Service Levels
A chapter must earn minimum CAP points in each of three service categories to be recognized in the CAP program:
- Service to Members - 325 CAP Points
- Service to the Profession - 200 CAP Points
- Chapter Administration - 160 CAP points

CAP Performance Levels
CAP is made up of four performance levels. Once a chapter has met or exceeded the minimum CAP Requirements in the three categories (above), the chapter will have reached the BRONZE performance level. A chapter can advance to SILVER or GOLD levels by accumulating a minimum number of points - made up of any combination of CAP points from the three service levels (while also meeting the minimums above).
- **BRONZE** - 685 CAP Points
- **SILVER** - 1,060 CAP Points
- **GOLD** - 1,560 CAP Points

**PLATINUM** - This is a special level created to recognize chapters that attain GOLD status for 10 of 11 consecutive years. Once awarded, the chapter will continue to be recognized as PLATINUM each year thereafter if the chapter continues to achieve GOLD status. However, if a chapter loses PLATINUM status by failing to consistently achieve GOLD status, they have to start all over again - for **10 more years** - to earn it back again.

This past year (2013-2014), the IIA Vancouver Island chapter earned its seventh consecutive GOLD achievement. In fact, with 3210 CAP points, we are proud to announce we were the highest earning chapter in Canada. At the same time, we have kept our costs for luncheon events and our annual Fraud Awareness Program at lower than average costs. It is with thanks to last year’s board of hard working volunteers that we were able to achieve this distinction.

It’s said that “if we focus on service to our members, the CAP points will take care of themselves”. This is very true. This year due to some early events with outstanding speakers (IDEA Training, our Fraud Primer with Tiffany Case, and our work with Investigations Training and Gareth Jones), that we are very close to achieving GOLD status already for the 2014-2015 chapter year, or we will be once we achieve the minimum Chapter Administration CAP.
How You Can Help!
As members of the IIA VI Chapter, things you might do as part of your everyday job may earn you the CPE points you need to maintain your certification AND earn CAP points for the chapter, in some cases just by your letting us know what you have achieved. We would also be happy to support you for mutual benefit.

• Earning a certification – 20-40 CPE, 5 CAP – please let us know if you achieve a new certification.
• Advocacy - Hold an Internal Audit Awareness Month activity in May – 5 CAP – please involve us.
• Advocacy - Hold an Internal Audit event at work – 5 CAP – please involve us.
• Advocacy – Publish IIA events in your company newsletter – 1 CAP – just let us know you did this.
• Certification – write exam questions for IIA certifications – 5 CAP – have you submitted exam questions to the IIA?
• Editorial – Articles submitted to the Internal Auditor Magazine – 5 CAP
• Editorial – Articles published in the Internal Auditor Magazine – 2 CPE per page, 20 CAP
• Editorial – Articles published in other professional journals – 2 CPE per page, 5 CAP
• Speakers – Speaking engagements – 1 CPE per 50 minutes, 1 CAP per 1 CPE – please let us know when you present
• New Members – 2 CAP per membership gain – membership has many benefits and everyone gains

Did You Know? – 2 Easy CPE and CAP opportunities
You can gain 2 CPE per page for writing articles for us to publish in our newsletter. We don’t receive CAP because our newsletter is not an official journal, but it’s still a great way for you to share your experience with other members and meet the IIA goals of ‘Progress through Sharing’. Articles of about 3,000 words are usually 2-3 pages in length, more if you add diagrams to illustrate your point, that’s 4-6 CPE for you to claim towards your annual requirements. If you also hold certifications from ISACA, the ACFE or PMI, one article may serve as CPE or PDU’s for multiple certifications.

If you speak or present on a topic on a topic relating to the internal audit profession, even internally to your organization, you can gain 1 CPE per 50 minutes. This might be something as simple as giving a lunch hour session to your company about the role of Internal Audit within your organization. If you let us know, we can gain an equal number of CAP points for your speaking engagement. In addition, if members of our board can help support you in this, perhaps by attending and taking a few minutes to let people know about our chapter or the IIA at large, a simple session can turn into an education event and really move us towards GOLD status again.

Remember the IIA’s motto - “Progress Through Sharing” - Everybody wins!

CAP Performance Reporting
Every month, we report our CAP progress to the IIA as part of our administrative reporting requirements. Best practice suggests we should also share our progress with you, our members. Starting immediately, we will provide updates in each newsletter to show you where we are on this year’s goals, and where we are in terms of achieving GOLD or PLATINUM Status. Look for details in the new “Your Chapter” section of the Newsletter.

Please let us know if you have any questions relating to CAP or CPE, at gtranter@uvic.ca
Graham Tranter, Programs / Newsletter
Proud to be a member of the IIA Vancouver Island chapter.
# Upcoming Professional Development

## December 2014 – May 2015

<table>
<thead>
<tr>
<th>Date</th>
<th>Event Type</th>
<th>Topic</th>
</tr>
</thead>
<tbody>
<tr>
<td>December 1, 2014</td>
<td>Conference (All Day) (8 CPE)</td>
<td><strong>Fraud Conference</strong></td>
</tr>
<tr>
<td></td>
<td></td>
<td><strong>Registration Open</strong></td>
</tr>
<tr>
<td>January 15, 2015</td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>Contract &amp; Procurement Audit</td>
</tr>
<tr>
<td>February 12, 2015</td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>Institute of Corporate Directors Joint Session on Internal Audit Client Relationships</td>
</tr>
<tr>
<td>March 12, 2015</td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>Business Continuity Planning</td>
</tr>
<tr>
<td>April 9, 2015</td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>Enterprise Risk Management</td>
</tr>
<tr>
<td>May 6, 2015</td>
<td>Possible Special Workshop</td>
<td><strong>Event Still in Planning</strong></td>
</tr>
</tbody>
</table>

All events are held at the Union Club of BC, 805 Gordon Street

For registration to any of the above, or more information on upcoming events Go to [Institute of Internal Auditors Vancouver Island Chapter](https://www.theconnectorglobal.com/vancouverisland).

Have you ever wondered about how we establish our professional development program? How we identify topics, find speakers, why we schedule them the way we do, why there are deadlines for registration and costs for cancellations, why the topic you really wanted doesn’t seem ever appear, or why topics appear so timely. Well stay tuned, details will be provided in the next Newsletter as we talk about the program planning process.

Do you have a great topic that you want to share with members of profession, and with out affiliates who attend our events? Do you know a speaker who could share impactful insights? Let us know and help establish contact and if they end up speaking, you will get a free attendance at their presentation, or one of your choice. Contact our programs team ([gtranter@uvic.ca](mailto:gtranter@uvic.ca)) for further details or to nominate a speaker today!
12-November-2014, The Future Auditor: The Chief Audit Executive’s Endgame (Members Only) 
Just announced, check the following link to Register.

18-November-2014, Transforming your Audit Department with Technology (Members Only) 
Check the following link to Register.

04-December-2014, FSA Webinar: Hot Topics in Compliance 
Access, exclusive to members, partnership webinars like this one from the Financial Services Auditor Group. Check the following link to see when Registration opens.

16-December-2014, Creativity and Innovation in Internal Audit (Members Only) 
Check the following link to see when Registration opens.

11-March-2015, General Audit Management Conference 
ARIA, Las Vegas, NV, USA 
See more at theiia.org

Click on AUDIT CHANNEL.tv above, relax and enjoy some quality and empowering TV, including:

**Auditing at the Speed of Risk**
In his latest InternalAuditor.org video blog, IIA President and CEO Richard Chambers explains why old-school audit planning was not designed to deal with unexpected risks. Today, internal audit must take a more continuous approach to risk assessment. To add significant value for internal audit’s stakeholders, audit plans should constantly evolve as potential risks surface.

**Closing the Expectation Gap**
Cindy Fornelli, Center for Audit Quality, discusses the findings of “Closing the Expectation Gap,” a report analyzing the Expectation Gap and those deterring and detecting financial reporting fraud from The IIA in partner with the Anti-Fraud Collaboration.

**Inside the Mind of the Audit Committee**
Cindy Fornelli, Center for Audit Quality, talks about the Anti-Fraud Collaboration and how the four partners contribute to the cornerstones of effective auditing.
Guide to IIA Certifications

The CIA designation is the only globally accepted certification for internal auditors and remains the standard by which individuals demonstrate their competency and professionalism in the internal auditing field. Moreover, earning the CIA designation is more than just proof of what you know and what you’ve achieved — it’s the best way for auditing professionals to communicate to the world that they are prepared to meet today’s challenges. Candidates leave the program enriched with educational experience, information, and business tools that can be applied immediately in any organization or business environment.

The CGAP certification program is designed especially for auditors working in the public sector at all levels — federal/national, state/provincial, local, quasi-governmental, or crown authority — and is an excellent professional credential that prepares you for the many challenges you face in this demanding arena.

The CFSA is a valued specialty certification for audit professionals working in banking institutions, thrift/savings and loan organizations, credit unions, insurance companies, security and commodity services, holding and investment companies, credit agencies, financial services regulatory agencies, and other financial services organizations.

The CCSA exam tests your understanding of important CSA fundamentals, processes, and related topics such as risk, controls, and business objectives.

The CRMA is for internal auditors and risk management professionals with responsibility for and experience in providing risk assurance, governance processes, quality assurance, or control self-assessment (CSA). It demonstrates an individual’s ability to evaluate the dynamic components that comprise an organization’s governance and enterprise risk management program and provide advice and assurance around these issues.

QIAL is the IIA’s new program (launched July 2014) focusing on leadership capabilities, as applied specifically to audit executives (AEs) or audit company leaders in the key areas of:
- Leading the audit function.
- Influencing strategy and organizational performance.
- Providing opinion and insight.
- Advocating innovation and change.
- Championing ethics and social responsibility.
The IIA’s Certified Internal Auditor® (CIA®) certification is the only globally accepted designation for internal auditors. It is a four-part exam that remains the standard by which individuals demonstrate their comprehensive competence and professionalism in the internal auditing field.

In response to market demand for premier quality global CIA exam preparation, The IIA has developed The IIA’s CIA Learning System™.

The IIA's CIA Learning System is a comprehensive print and online CIA review program that will prepare you to pass the CIA exam. In 2011, The IIA updated topics to align with 2011 IPPF. A French version of the program is also available. For more information on IIA’s CIA Learning System click on the logo below.

Your IIA Vancouver Island Chapter is pleased to assist members interested in obtaining the globally recognized CIA designation through providing IIA’s CIA Learning System at significantly lower prices:

- Full Kit: 3-Part Exam, CAD$650* (New!)
- Individual Part, CAD $285* (New!)
- Full Kit: 4-Part Exam, CAD$625*
- Individual parts CAD$275*

Note: * All inclusive. Subject to change without notice. Prices for non-members are also available.

This offer represents significant savings from the regular prices offered directly through the IIA.

For more information and to purchase your IIA’s CIA Learning System, please go to the following link.

**The IIA’s CIA Learning System - Order/Payment Site**
**NEW TO IIA CERTIFICATIONS?**

**IIA Certification: Financial Support**

To support our chapter members in their pursuit of IIA Certification(s), the chapter will provide financial support to the successful candidates who meet the following criteria.

1. All exam and application fees were personally funded.
2. All eligibility requirements were met and passed the exam(s).
3. Be a good standing member when the certification is awarded.

Each successful candidate will receive $100. A limit of 5 successful candidates has been set up for each fiscal year.

**Gleim CIA Study Material Discount**

In addition to the discounts on IIA’s CIA Learning System, we are proud to offer significant discounts on Gleim’s CIA Study Materials for our chapter members.

As a chapter member, you can get a 20% discount on Gleim’s CIA exam prep products. Please visit the [Members Only section of the IIA Vancouver Island website](#).

We would like to hear from you. Any comment or suggestion on how we can support you for earning IIA Certifications?

**Attention all members**

**Important change to the Education Requirement for the CIA:** The Global Board of Directors has approved an alternate path to eligibility for the CIA for those candidates who do not possess a Bachelor’s degree from an accredited university. Candidates may now become eligible for the CIA, subject to approval, who possess: Two years post secondary education and five years verified experience in internal audit or its equivalent, OR Seven years verified experience in internal audit or its equivalent. The complete process and forms are coming soon. Please [check this page](#) for updates and details.

**Certifications Questions?**

Ask our Certification Chair, Michael Zwicker

[ michael.zwicker7@gmail.com](mailto:michael.zwicker7@gmail.com)

**CIA Exam Review Program by Mount Royal University (Online Course)**

[Click here](#) for more info.
The IIA Vancouver Island Chapter has 94 Members

Sharing the following certifications

In 2013-2014 we achieved GOLD Status for the 7th consecutive year. We need to do this three more times in the next four years to attain PLATINUM status. Following is our 2014-2015 progress.

<table>
<thead>
<tr>
<th>Service Category</th>
<th>Required CAP Points</th>
<th>Achieved CAP</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service to Members</td>
<td>325</td>
<td>546.17</td>
</tr>
<tr>
<td>Service to the Profession</td>
<td>200</td>
<td>729.92</td>
</tr>
<tr>
<td>Chapter Administration</td>
<td>160</td>
<td>120.00</td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>1,396.08</td>
</tr>
</tbody>
</table>

As at the end of October, we have not achieved the minimum CAP requirements in Chapter administration. This isn’t unusual as this category involves activities throughout the year (which started June 2014). However, we are firmly on track to make the minimum targets before the end of the year. In terms of overall points, we would have already achieved SILVER (if we had met minimums) and we have 7 months left to gain just another 165 CAP to attain GOLD status for the 8th year.
## Chapter Board for 2014-2015

<table>
<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Organization</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>President, Membership, Marketing</td>
<td>Kelly Dorin, CPA, CA, CIA, CCSA, CRMA</td>
<td>University of Victoria</td>
<td>(250) 853-3184, kдорин@uvic.ca</td>
</tr>
<tr>
<td>Vice President</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Treasurer</td>
<td>Robert Bowness, CPA, CA</td>
<td>BC Pension Corporation</td>
<td>(250) 387-4280, <a href="mailto:robert.bowness@pensionsbc.ca">robert.bowness@pensionsbc.ca</a></td>
</tr>
<tr>
<td>Secretary, Programs</td>
<td>Lisa Pender, CPA, CGA, CIA, HBCom</td>
<td>Department of National Defence</td>
<td>(250) 363-5631, <a href="mailto:Lisa.Pender@forces.gc.ca">Lisa.Pender@forces.gc.ca</a></td>
</tr>
<tr>
<td>Programs, Newsletter</td>
<td>Graham Tranter, CIA, CFE, CRMA, CISA, CCSA, PMP, ITIL</td>
<td>University of Victoria</td>
<td>(250) 853-3185, <a href="mailto:gtranter@uvic.ca">gtranter@uvic.ca</a></td>
</tr>
<tr>
<td>Certifications</td>
<td>Michael Zwicker, CPA, CGA, CIA</td>
<td>Retired Member</td>
<td><a href="mailto:michael.zwicker7@gmail.com">michael.zwicker7@gmail.com</a></td>
</tr>
<tr>
<td>Communications</td>
<td>Shaun Price, CPA, CA, CIA, CGA, CRMA</td>
<td>Department of National Defence</td>
<td><a href="mailto:Shaun.Price@forces.gc.ca">Shaun.Price@forces.gc.ca</a></td>
</tr>
<tr>
<td>Member at Large</td>
<td>Georg Woernle, CPA, CA</td>
<td>PRAGroup</td>
<td>(250) 802-5646, <a href="mailto:GWoernle@pragroup.ca">GWoernle@pragroup.ca</a></td>
</tr>
<tr>
<td>Member at Large</td>
<td>Jackie Bruneau, CPA, CA</td>
<td>BC Ministry of Finance</td>
<td>250)-387-1199, <a href="mailto:Jackie.bruneau@gov.bc.ca">Jackie.bruneau@gov.bc.ca</a></td>
</tr>
<tr>
<td>Past President</td>
<td>Teeravit Chintawongvanich, CPA, CMA, CIA, CFE, CRMA</td>
<td>BC Investment Management Corporation</td>
<td>(778) 410-7107, <a href="mailto:teeravit.chintawongvanich@bcimc.com">teeravit.chintawongvanich@bcimc.com</a></td>
</tr>
<tr>
<td>Governor</td>
<td>Stephen Ward, CPA, CA</td>
<td>Independent</td>
<td><a href="mailto:saward@shaw.ca">saward@shaw.ca</a></td>
</tr>
</tbody>
</table>

Our Vice-President, Nijjy Potikanon, is leaving us in order to pursue career opportunities in Vancouver, where I am sure she will soon be invited to join the Vancouver chapter board. Nijjy has served on the IIA Vancouver Island board for the past four years. On behalf of the Board, we thank Nijjy for all of the enthusiasm and great ideas that she contributed to our Chapter, especially her hard work on the Programs team. We are all going to miss her positive attitude, and wish her all the best in her future endeavors.