We are pleased to welcome ACL as chapter sponsors for the 2015-2016 year.

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Chapter Sponsors
Five Classic Myths About Internal Auditing

Myths can tell us a lot about ourselves — or at the least, about how others see the world. But at times it seems that the most inaccurate myths are the most difficult to dispel, particularly if there is a grain of truth buried at the origins of the myth.

The modern internal audit profession has been around for less than 100 years. Yet it is amazing how many myths and misperceptions have evolved about the profession in such a relatively short period of time. And while each of the following myths is generally untrue, the fact that these myths are so enduring might be an indicator that each of us needs to take stock of how we are perceived in our own organizations. Do we do things to reinforce these myths? Or, do we need to do a better job of creating awareness of how the profession has changed? You be the judge.

**Myth #1: Internal auditors are accountants by training.**

One of the most common misperceptions about internal auditing is that the auditors are all “bean counters” who focus solely on their companies’ financial records. There is an obvious grain of truth in this internal audit myth: A solid audit or accounting background can be helpful for a career in internal audit. But internal auditors commonly address fraud risks, compliance issues, and a myriad of operational issues that are unrelated to accounting, and the auditors’ backgrounds are likely to be as diverse as the operations they audit. An accounting degree is not the only path for career success, and these days it’s not even the most common path: A recent survey by The IIA’s Audit Executive Center indicates that audit executives are now recruiting job applicants with analytical/critical thinking ability, data mining skills, business acumen, and IT skills more often than they seek applicants with accounting training.

**Myth #2: Auditors are nit-pickers and fault-finders.**

At the heart of several jokes about internal auditors is the misperception that we are dead set on picking apart processes and ruining the reputations of the people who do the “real work.” According to the myth, the auditors are viewed as the group who “bayonets the wounded after the battle is over,” distracting management from more important responsibilities.

In reality, of course, internal audit’s focus is on major risks rather than on nit-picking details. Audit resources are limited, and when auditors focus too much attention on minor issues, they are limiting the time available for addressing the major risks and controls that are at the heart of internal audit. Any auditor would rather report on a $6 million cost savings than on a $6 error!
Myth #3: It’s best not to tell the auditors anything unless they specifically ask.

This myth can be actively damaging, so it is unfortunate the advice has made its way into more than one “How to Survive an Audit” article. Audit clients are sometimes given this advice by well-meaning friends, but it results in less efficient audits and wastes everyone’s time. If auditors believe their clients are purposefully hiding information, whether by omission or commission, they normally will increase the scope of the audit to determine whether other important information has gone unreported. The purpose of internal auditing is to add value and improve an organization’s operations, and hiding information is against everyone’s best interests.

Myth #4: Internal auditors follow a cycle in selecting their audit “targets” and use standard checklists so they can audit the same things the same way each time.

This myth is less true with each passing year. Our professional standards require risk-based plans to determine our priorities, both in developing audit plans and schedules and in planning individual audits. Obviously some risks justify repeat audits on a regular basis, and there are some types of audits — for example, certain compliance reviews required by regulators — where audit programs and checklists are unlikely to see major changes from year to year. But in general, internal auditing has become a dynamic profession that can change any time an organization’s risks change.

Myth #5: Internal audit is the corporate “police function.”

As Lord Justice Topes once said, “The auditor is a watchdog and not a bloodhound.” In my experience, the best auditors are almost always those who create a rapport with audit customers. When an auditor’s behavior is accusing or aggressive, they are far more likely to be met with resistance than when they treat findings as an opportunity to help accomplish objectives and facilitate improvement. Breaking down this stereotype is so important that most internal audit groups actively encourage clients to think of internal audit as a coach, not a cop.

Each of these myths was closer to reality in the 20th century than today. It’s easy to think of a few specific examples where an action that reinforces these stereotypes might be justified — but unfortunately, there are too many cases in which auditors are needlessly perpetuating the myths. Are any of the classic myths true about you or your internal audit group? If so, it might be time to take a good look at what you are trying to accomplish and how you plan to reach your goals.

Changing perceptions takes time, and it often requires the combined effort of many individuals to break down a stereotype. Our profession’s image is rapidly improving, but more work is needed to enhance our stakeholders’ understanding of the profession. Each of us can help to re-shape these myths and misperceptions, whether through small steps such as passing pertinent news information along to clients, or through larger contributions like sharing audit knowledge at a seminar or conference.
Each audit group is unique, and your perspective on these audit myths might be different from mine. Has your internal audit department recently made changes in any of the areas discussed above? If so, please let us know how it worked for you.

The opinions expressed by Internal Auditor's bloggers may differ from policies and official statements of The Institute of Internal Auditors and its committees and from opinions endorsed by the bloggers' employers or the editors of Internal Auditor. The magazine is pleased to provide you an opportunity to share your thoughts about these blog posts. Some comments may be reprinted elsewhere, online or offline.

Reproduced from Internal Auditor, June 20, 2012

Richard Chambers
Richard F. Chambers, CIA, QIAL, CGAP, CCSA, CRMA, is president and CEO of The IIA. In Chambers on the Profession, he shares his personal reflections and insights based on his nearly 40 years of experience in the internal audit profession.

Did You Know! May Is International Internal Audit Awareness Month!

As an internal audit professional, you play an important role in raising awareness and elevating the profession. Whether you are an active IIA member or new to internal auditing, there’s something you can do to raise awareness.

For example, you can customize your email signature and social media accounts with the International Internal Audit Awareness Month digital icon (depicted at right). You can hold a lunch-and-learn in your workplace to dispel myths about internal auditing and explain the value that a well-resourced, independent internal audit function can provide. You can also distribute sweet treats or tokens to coworkers with an educational flier about the profession.

Don’t let the opportunity pass to advocate the importance of internal auditing to your coworkers and other stakeholders. For additional ideas, sample programs, tips, and templates, download the free Building Awareness Toolkit from The IIA’s website.

Look on the next page to see what we did!
CITY OF VICTORIA

PROCLAMATION

"INTERNAL AUDIT MONTH"

WHEREAS internal auditing is a vital partner in strengthening the organizations business and control environment, and protecting stakeholders of both the public and private sectors; and

WHEREAS internal auditing helps identify and manage the organization's risks and ensure policies, procedures, and controls are in place and working appropriately; and

WHEREAS internal auditing is an increasingly sophisticated and complex activity requiring specialized knowledge, training, and education; and

WHEREAS internal auditing is an established profession, led by The Institute of Internal Auditors, with a globally recognized code of ethics and International Standards for the Professional Practice of Internal Auditing; and

WHEREAS the contribution of internal auditors to the success of organizations and the global economy at large deserves our recognition and commendations;

NOW, THEREFORE I do hereby proclaim the month of May 2015 as "INTERNAL AUDIT MONTH" in the CITY OF VICTORIA, CAPITAL CITY of the PROVINCE of BRITISH COLUMBIA, the TRADITIONAL TERRITORIES of the ESQUIMALT AND SONGHEES FIRST NATIONS.

IN WITNESS WHEREOF, I hereunto set my hand this 16th day of April, Two Thousand and Fifteen.

LISA HELPS
MAYOR
CITY OF VICTORIA
BRITISH COLUMBIA

Sponsored by:
Sonia Vicente
The Institute of Internal Auditors
Vancouver Island Chapter
The March Issue of @IICanada is now available. Click here for instant access to the issue:

IIA Canada provides regular, free webinars and e-learning courses. Click the icon to the left for scheduled events and details.

The 2015 International Conference, July 5–8, 2015 in Vancouver, promises to be another record-breaking success, with an inspiring line-up of keynote speakers.

Register for the conference now!

Early Bird Registration Ended March 31, 2015

Keynote Speaker

Colonel Chris Hadfield
Astronaut / First Canadian Commander of the International Space Station (2013)
An astronaut of more than two decades with three spaceflights under his belt, Col. Chris Hadfield is a pioneer of many historic Canadian “firsts.” Including having been selected as Canada’s first fully qualified Space Shuttle crew member.

Keynote Speaker

Theresa Payton
Founder, Fortalica, LLC
Former White House CIO
One of America’s most respected authorities on internet security, net crime, fraud mitigation, and technology implementation. As White House Chief Information Officer from 2006 to 2008 — the first woman ever to hold that position — Theresa Payton administered the information technology expertise for the President and 3,000 staff members.

Keynote Speaker

Yuwa Hedrick-Wong, Ph.D.
Distinguished Visiting Professor, University of British Columbia Global Economic Advisor, MasterCard Worldwide
Yuwa Hedrick-Wong is an economist and business strategist with 25 years of experience gained in more than 30 countries. Originally from Canada, he has spent the last 20 years working around the world, and has served as strategy advisor to more than 50 leading multinational companies.

Keynote Speaker

Lawrence J. Harrington, CIA, QIAL, CRMA
Vice President, Internal Audit
Raytheon Company
With more than 25 years of experience in auditing and finance, Larry Harrington started his career in public accounting and has served in a variety of industries and in key leadership roles over finance, human resources, and operations, as well as chief audit executive for several Fortune 500 companies. He currently serves as senior vice chair of The IIA’s Global Board of Directors.
IIA HQ provides free monthly webinars. Click here for upcoming sessions or follow the links below to register for IIA HQ or IIA Canada free webinars.

12-May-2015, Understanding Non-Verbal Cues During Audit Interviews and Investigations
19-May-2015, Driving an Effective ERM Culture
9-June-2015 IIA's Internal Audit Capability Model - Technical and Practical Applications
21-July-2015 Data Privacy: A High-Stakes Issue. Check back in June to Register

Click on AUDIT CHANNEL.tv above, relax and enjoy some quality and empowering TV, including:

Change Management’s Impact on IT Audit, Part 5
This installment concludes our series on multiple aspects of IT Auditing and covers additional phases of Change Management that John Livingston, senior IT auditor for Medical Mutual of Ohio, started in Part 4. Here he discusses the importance of prioritization and why analyzing unsuccessful changes is as important as studying the successful ones.

When Audit’s Become Investigations
In this 2015 International Conference Session Preview, Shannon Steffee, senior editor for Internal Auditor magazine, interviews Jason Hadavi, chief of investigations for the City of Austin, Texas, who will present “When Audits Become Investigations” on Tuesday, July 7, at The IIA’s International Conference in Vancouver. Hadavi identifies when an audit actually becomes an investigation and discusses best practices for handling the discovery of fraud, waste, and abuse during an audit..

Now is the Time to Get Into the Analytics Game
Technology has never been so affordable or accessible so if you haven’t jumped into the deep end yet, now’s the time … it’s the Big Data Revolution. Ankush Agarwal of Exelon Corporation gives hints, tips, and tricks on the versatility and usefulness of building and deploying analytics to support internal audit and financial controls..
THIS MONTH’S FEATURE:

To accompany our May 6 luncheon event on Continuous Monitoring, we wish to bring your attention to this newly released, updated, General Technology Audit Guide.

**GTAG 3 Continuous Auditing: Coordinating Continuous Auditing and Monitoring to Provide Continuous Assurance, 2nd Edition**

The information in the second edition of *GTAG 3: Continuous Auditing: Coordinating Continuous Auditing and Monitoring to Provide Continuous Assurance*, provide practitioners the most up-to-date guidance and best practices to enable them to successfully implement a continuous auditing approach. It focuses on technology-enabled aspects of continuous auditing and addresses:

- A definition of related terms and techniques including continuous auditing, ongoing control assessment, ongoing risk assessment, continuous monitoring, and assurance.
- The role of continuous auditing in relation to continuous monitoring.
- Areas where continuous auditing can be applied by the internal audit activity.
- Challenges and opportunities related to continuous auditing.
- The implications for internal auditing, the chief audit executive, and management.

The guide provides the key considerations practitioners need to implement continuous auditing, which will ultimately help them develop a better understanding of the business environment and the risks to the company to support compliance and drive business performance.

Download your free copy today.

Check out IA Magazine online and download the app. It’s available for Apple and Android. Current and back issues and more. FREE FOR IIA MEMBERS!
A Proactive Approach: Risk Based Audits

Traditionally, Internal Audit has approached audits from a reactionary perspective and organized their resources based on what has happened rather than what is happening. However, over time, this approach has had to evolve. Internal auditors have switched gears to be more proactive in getting ahead of risks by identifying them early and determining how they should be managed.

Seems entirely sensible, so why is this not always the practice?

The Role of Internal Audit

Richard Chambers, The IIA President, stated in the 2014 IIA Pulse of the Profession Survey that, “traditionally, internal audit has been reactionary, but that approach is changing. Our value to an organization depends on furthering this change in course.”

The survey reports that not only is our approach to audits changing but internal audit is being increasingly expected to allocate time to areas such as business strategy, risk management effectiveness, and governance providing the opportunity to act as key players in management decision making.

Why are some IA Departments not onboard?

Owning and maintaining a system of sound internal controls is not the role of IA and so a risk based approach to audits has to be part of a risk management strategy for the entire business. If the organization is not mature in how risk management is practiced then IA will have to implement their approach in a way that matches that maturity level. So once again it is back to the Chief Audit Executive to market the concept and push for its adoption.

Creating a Risk-Based Methodology

There are 3 areas that you can start with:

- Organizational maturity – Determine the maturity level within the business. Is there a risk register? Has the organization defined its risk appetite? Has there been consensus on the assessment, management and monitoring of risks? This will shape how you go about implementing your risk-based approach.
- Audit planning – Many of you will do this annually and review quarterly. Ensure that you are aware of the areas that the Board requires objective assurances. Assurances regarding the risk management process, the recording and reporting of risks and the assessment and monitoring processes.
- Within audit assignments – During planning and execution the team’s activities should be focused based on the level of risk. The audit report and assurances should be directly correlated to the risks. In the next blog I will go into more details on this and also speak specifically how to approach it using data analytics.
What’s in this for me?

Relevance. You have a seat at the table because you are actively participating and adding value in a manner that the business can understand and appreciate. Management owns the risk and IA provide assurances.

Andrew Simpson

Andrew Simpson has close to two decades of experience in the information systems audit and security business; specifically data analytics, interrogation and forensics. He is a regular contributor to various auditing conferences and is acknowledged as an expert on continuous controls monitoring and revenue assurance.

Connect: @CW_Simpson  Andrew Simpson

Our sponsors have been invited to share thought leadership articles for publication in our newsletter. In response, the above is the fourth of six in a series from Andrew Simpson, COO of CaseWare RCM Inc. We thank CaseWare for their contribution to our newsletter.

Progress Through Sharing

Are you a local expert in a given area? Have you just finished a project with lessons to share? Is there some area of Internal Audit you are passionate about sharing with your colleagues?

Do you see trends heading our profession in new directions (locally or internationally)? Do you just have a have a great topic that you want to share with members of our profession?

Contact our Newsletter team and find out how easy it is to submit an article for inclusion in our next newsletter. We like to see articles of about 1,000 words, and graphics always help.

If you submit an article that we publish, we will also be happy to offer you free attendance at an upcoming luncheon event..

Remember, developing and publishing an article also earns you CPE in support of your annual certification requirements.

The Connector
“The Managers in the Finance department were pleasantly surprised at the power and capacity of IDEA®, so much so that they explored using the tool. The software has created a reputation for itself within our organization and helped me to become more of a trusted advisor to the business, which is always my ultimate goal.”
Welcome New Members!

Our Chapter is pleased to welcome the following new or returning members.

Robert Mout
Trevor Ryhorchuk

IIA Career Map™, a free online tool that will provide members with a powerful means of evaluating their professional competencies and creating a robust plan to reach their career goals.

The tool debuted at The IIA’s All Star Conference in Las Vegas, as well as online at www.theiia.org/careermap.

To learn more, go to www.theiia.org/careermap and access the following resources:
- IIA Career Map tool
- Competency Framework Alignment Overview
- Featured article on the latest issue of Career Compass
- Video tutorial
# Professional Development

## May 2015 – August 2015

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<td><strong>May 6, 2015</strong></td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>3CM</td>
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<tr>
<td><strong>June 18, 2015</strong></td>
<td>Luncheon (1.5 CPE) and Annual General Meeting (12:00 – 3:00)</td>
<td>Auditor General of BC Ethics or Leadership</td>
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<tr>
<td><strong>July 10, 2015</strong></td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>The Integrated Assurance Grail</td>
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<td><strong>August 14, 2015</strong></td>
<td>Luncheon (1.5 CPE) (12:00-2:00)</td>
<td>Compliance in Health and Tax</td>
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</tbody>
</table>

*All events are held at the Union Club of BC, 805 Gordon Street*

*For registration to any of the above, or more information on upcoming events Go to [Institute of Internal Auditors Vancouver Island Chapter](#).*

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### Fundamentals of IT Auditing Workshop

Several years ago we looked into bringing an IIA Course on the Fundamentals of IT Auditing to Victoria. Unfortunately, the costs were prohibitive at that time and we were not able to proceed with the workshop. Now, however, with access to the IIA Canada’s course brokering model, we are looking into the potential for holding this same course, at extremely attractive rates, with Canadian instructors, possibly in September of 2015.

We have heard you say that this is a course you are interested in. Stay tuned for details that we expect to provide shortly.

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Contact our programs team for further details on how you can become one of our future speakers, or on to nominate a speaker you know! Remember, developing and delivering a presentation also earns you CPE in support of your annual certification requirements.
Join us for the 74th annual IIA International Conference, July 5–8, 2015, in Vancouver, BC, Canada, as we embark on an educational journey rich with insights for internal auditors at every level.

Confirmed Keynote Speakers

Yuwa Hedrick-Wong, Ph.D.
Distinguished Visiting Professor, University of British Columbia
Global Economic Advisor, MasterCard Worldwide

Colonel Chris Hadfield
Astronaut
First Canadian Commander of the International Space Station (2013)

Expand your network with 2,000+ peers from more than 100 countries, deepen your knowledge of internal audit, and experience the sights and multicultural offerings of British Columbia.

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Visit www.ic.globalia.org for details.
Changing expectations: Is it time for a makeover in Internal Audit?

Forbes Insights recently published an interesting report on how key stakeholders viewed the external audit of financial statements and what could be done to improve the value. (Forbes Insights. “Future Role of Audit. A More Insightful Audit for a More Complex World)

While there was overwhelming agreement on the value of the traditional assurance role of external audit, there was a strong view that the external auditor could provide greater insight into a company’s performance and the risks that are faced. The report also mentioned that “the incorporation of data analytics into the core audit was also widely supported.”

In many ways the external audit survey responses and report apply equally to the world of internal audit, as well as to risk management and compliance. The internal audit profession has, of course, heard repeatedly over the past few years that it is expected to grow beyond its traditional focus and provide more value to the business overall. This view is built in part upon the realization that both internal and external auditors are in unique positions of potential insight in terms of their very broad access to company-wide activities and data.

A hard look in the mirror

The big questions for me are: How realistic is it to make this change? And, what needs to actually be done to succeed in providing value that is beyond traditional assurance? While I meet many CAEs who endorse the view that change is needed and express a real desire that their departments provide new insight into risk areas, it often seems that little is actually done to put change into effect. I hear some great accounts of how analytics have been used successfully in various traditional audit areas, but only seldom do I hear of analytics being used in a way that really addresses areas that would get the attention of key stakeholders.

I suspect that some of the issues are pretty fundamental to the audit process. On the one hand there is a lot of talk about change and internal audit “earning a seat at the executive table.” But how much have fundamental audit processes really changed? I am sure every internal audit department would say that it takes a risk-based approach to developing its overall audit plan. But it strikes me that there are often significant gaps between what internal audit considers in its assessment of risks and what business leaders would consider to be critical risks.

Our sponsors have been invited to share thought leadership articles for publication in our newsletter. In response, this article is provided by John Verver, strategic advisor to ACL. We thank ACL for their contribution to our newsletter.
Enabling change…and not just in Internal Audit

How many leaders of internal audit departments actually step back and consider, in conjunction with the leaders of core business areas as well as finance, risk management and compliance: What would it look like to fundamentally change and improve the value that internal audit can provide? After considering and answering this question, I think the next big question becomes: How do we enact this change?

The answers may be challenging for some, as the reality is often that internal auditors, while typically smart and conscientious professionals, often lack the training and skills to provide insights around the most significant risks, particularly those around core business performance areas. And real enablement is not just a people and knowledge issue. It is usually the successful marriage of people, knowledge and technology that leads to real change and breakthrough performance.

3 areas to rethink

If internal audit is serious about meeting expectations for change, then it is time to fundamentally rethink three things:
1. The processes it follows
2. The skillsets it needs
3. The technology it uses

These three areas should be addressed in the context of the overall objectives for each internal audit department and the definition of the type of value and insights and degree of change that they actually want to deliver. This type of critical self-assessment process strikes me as a very healthy thing for any internal audit department to do from time to time—and should be a necessity for those who sincerely want to do things differently.

It can serve as the foundation for a rebuild of approach that reflects the way that internal audit should really work in order to not only maximize the value delivered, but also to optimize the way it’s delivered.

John Verver

John Verver, CPA CA, CISA, CMC is an acknowledged thought leader, writer and speaker on the application of data analysis technology in audit, fraud detection, risk management and compliance. He is recognized internationally as a leading innovator in continuous controls monitoring and continuous auditing and as a contributor to professional publications. He is currently a strategic advisor to ACL, where he has also held vice president responsibilities for product strategy, as well as ACL’s professional services organization. Previously, John was a principal with Deloitte in Canada.
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* Complimentary airport car service
* An All-Access Pass to our not-to-be-missed Gala Party
* Unlimited rides with FlyOver Canada, soaring coast to coast over beautiful Canadian scenery
* Muscle-melting chair massages at ACL booth #313

And much more!

Limited space available so get on our guest list today at www.ACL.com/VIP
The IIA's Certified Internal Auditor® (CIA®) certification is the only globally accepted designation for internal auditors. It is a four-part exam that remains the standard by which individuals demonstrate their comprehensive competence and professionalism in the internal auditing field.

In response to market demand for premier quality global CIA exam preparation, The IIA has developed The IIA's CIA Learning System™.

The IIA's CIA Learning System is a comprehensive print and online CIA review program that will prepare you to pass the CIA exam.

A French version of the program is also available.

For more information on IIA's CIA Learning System click on the logo to the bottom left.

But before you purchase, read on...

Your IIA Vancouver Island Chapter is pleased to assist members interested in obtaining the globally recognized CIA designation through providing IIA’s CIA Learning System at significantly lower prices:

- Full Kit: 3-Part Exam, CAD$650* (New!)
- Individual Part, CAD $285* (New!)

Note: * All inclusive. Subject to change without notice. Prices for non-members are also available.

This offer represents significant savings from the regular prices offered directly through the IIA.

For more information and to purchase your IIA’s CIA Learning System, please go to the following link.

The IIA's CIA Learning System - Order/Payment Site
NEW TO IIA CERTIFICATIONS?

IIA Certification: Financial Support

To support our chapter members in their pursuit of IIA Certification(s), the chapter will provide financial support to the successful candidates who meet the following criteria.

1. All exam and application fees were personally funded.
2. All eligibility requirements were met and passed the exam(s).
3. Be a good standing member when the certification is awarded.

Each successful candidate will receive $100. A limit of 5 successful candidates has been set up for each fiscal year.

Gleim CIA Study Material Discount

In addition to the discounts on IIA's CIA Learning System, we are proud to offer significant discounts on Gleim's CIA Study Materials for our chapter members.

As a chapter member, you can get a 20% discount on Gleim’s CIA exam prep products. Please visit the Members Only section of the IIA Vancouver Island website.

We would like to hear from you. Any comment or suggestion on how we can support you for earning IIA Certifications?

Certification Spotlight

Tell us your story on your journey to certification and we will publish it in our next newsletter. Share your experience!

What certification did you achieve and when?
What prompted you to become certified?
How did you prepare for the exam?
How has certification helped your career?
What advice do you have for others seeking certification?

Answer these questions along with a professional bio and picture to The Connector editor at gtranter@uvic.ca to earn your page on our bi-monthly newsletter.

CIA Exam Review Program by Mount Royal University (Online Course)

Click here for more info.

►Certifications Questions?◄

Ask our Certification Chair
Michael Zwicker
michael.zwicker7@gmail.com
The IIA Vancouver Island Chapter has

**117 Members**

Sharing the following certifications

<table>
<thead>
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<th>Service Category</th>
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In 2013-2014 we achieved GOLD Status for the 7th consecutive year. We need to do this three more times in the next four years to attain PLATINUM status. Following is our 2014-2015 progress.

As at the end of December, we achieved the minimum CAP requirements in Chapter administration. Thus, we are eligible for our 8th consecutive GOLD status.

Thank you to all our members who support the Chapter through attending events, suggesting topics and speakers, contributing newsletter articles, presenting to the chapter, answering our surveys, and supporting the Internal Audit Profession.
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# Chapter Board for 2014-2015

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<thead>
<tr>
<th>Position</th>
<th>Name</th>
<th>Organization</th>
<th>Contact</th>
</tr>
</thead>
<tbody>
<tr>
<td>President, Membership, Marketing</td>
<td>Kelly Dorin, CPA, CA, CIA, CCSA, CRMA</td>
<td>University of Victoria</td>
<td>kдорин@uvic.ca (250) 853-3184</td>
</tr>
<tr>
<td>Vice President, Programs, Newsletter</td>
<td>Graham Tranter, CIA, CFE, CRMA, CISA, CCSA, PMP</td>
<td>University of Victoria</td>
<td><a href="mailto:gtranter@uvic.ca">gtranter@uvic.ca</a> (250) 853-3185</td>
</tr>
<tr>
<td>Treasurer</td>
<td>Robert Bowness, CPA, CA</td>
<td>BC Pension Corporation</td>
<td><a href="mailto:robert.bowness@pensionsbc.ca">robert.bowness@pensionsbc.ca</a> (250) 387-4280</td>
</tr>
<tr>
<td>Secretary, Programs</td>
<td>Lisa deWit, CPA, CGA, CIA, HBCom</td>
<td>Department of National Defence</td>
<td><a href="mailto:Lisa.deWit@forces.gc.ca">Lisa.deWit@forces.gc.ca</a> (250) 363-5631</td>
</tr>
<tr>
<td>Certifications</td>
<td>Michael Zwicker, CPA, CGA, CIA</td>
<td>Retired Member</td>
<td><a href="mailto:michael.zwicker7@gmail.com">michael.zwicker7@gmail.com</a></td>
</tr>
<tr>
<td>Communications</td>
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<td>Department of National Defence</td>
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</table>

Nominations and Elections for the 2015-2016 Board will be held at the June 18th, Annual General Meeting.
The motto of the IIA is “Progress Through Sharing”. We know that surveys are a distraction and we don’t want to bombard you with endless e-mails and links, or a massive and unrealistic annual survey.

However, the only way we improve our services is through feedback from you and what you want us to be doing. Please do consider using this mechanism, or contact us directly, anytime you have concerns or wish to express appreciation to board members for their efforts.

Board Feedback Surveys

As we mentioned in our last newsletter, we have established a number of short surveys that will allow you to provide completely anonymous feedback and guidance to the board at any time during the year. Unfortunately, unless it’s something very significant, we can’t change chapter direction with just a single voice. We will, however, monitor these surveys actively and look for trends or issues that you would like us to address. Feel free to also share kudos when you think we have done a good job.

You can access the surveys through the links below.

Board Performance: https://www.surveymonkey.com/s/S7KHKDK.

Programs:
- Luncheons: https://www.surveymonkey.com/s/68ZXYFB.
- Annual Fraud Awareness Program: https://www.surveymonkey.com/s/6LVPPDG.
- Workshops: https://www.surveymonkey.com/s/6LqBR5S.

Communications:
- E-mail communications: https://www.surveymonkey.com/s/WCFBCBB.
- Website: https://www.surveymonkey.com/s/PV3756F.
- Social media: https://www.surveymonkey.com/s/P7JDJ3L.

Certification: https://www.surveymonkey.com/s/6888F7Z.

IIA Canada Feedback Surveys

You may have noticed a slight increase in your membership fees this year. Did you know this is to support the operations of IIA Canada. Would you like to provide feedback on your perceptions of the service being provided by IIA Canada? We will be combining these results with the same survey being used by other chapters across the country: https://www.surveymonkey.com/s/HXzDqSG.
Management consultant Tom Peters on the auditing

Internal audit ... the coolest profession in the world.

Tom Peters (speaking at the 2013 IIA conference)

On the competence of the SEC in recognizing fraud

As currently staffed, the SEC would have trouble finding first base at Fenway Park if seated in the Red Sox dugout and given an afternoon to find it.

Harry Markopolous (testimony during the Madoff investigation)

On the investigation of the MF Global bankruptcy

When you have a systemic breakdown of this magnitude, it's one of two choices: it was bad actors or a bad system. So if all the investigations prove that no one really acted improperly and there were no bad actors, all you're left with is the idea that there's a broken system.

Senior US futures executive

Quick comeback to attack by a witness

I'm very thick-skinned, Mr. Murdoch. Do not worry one moment.

Robert Jay

On internal controls

Generally, preventative controls are more efficient and effective than detective controls.

Susan Ragland

On external auditor independence

Sometimes an auditor loses business for the right reasons.

Michael Strachan